

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I have personally experienced a problem

Please share your experiences, either positive or negative

Unable to buy tickets for a show and then the next day they are on sale on Trade Me for twice the price

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Yes the law should be changed, in Australia you have to have ID to use the tickets and the ticket merchants offer the ability to resell the tickets through them if you are unable to go to the show after you have purchased them

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

In Australia you have to have ID to use the tickets and the ticket merchants offer the ability to resell the tickets through them if you are unable to go to the show after you have purchased them

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes agree this is totally unfair

Joint industry-government actions: Do you agree with this option? Why or why not?

The government needs to intervene

Are there other solutions that would work well?

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