Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Paul Younger

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Ticket scalpers rob people the option to purchase tickets to attend events. They then pray on the desperate person who will pay anything to attend.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

If for some reason a purchaser cannot not attend the event then selling for face value plus any fees, gives potential purchasers to buy the tickets at the same price it cost the seller.

More information disclosure: Do you agree with this option? Why or why not?

Yes. A seller can go lower but a scalper cannot go higher. People may have a genuine reason to sell.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Yes. There is no reason for these to exist. The just stop genuine people for purchasing tickets.

Joint industry-government actions: Do you agree with this option? Why or why not?

Don't understand the question

Are there other solutions that would work well?

Ticket scalping needs to be stopped please!!