Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Jessica Osborne

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

Yes, I know someone who has experienced a problem

Please share your experiences, either positive or negative

Unfair and needs to be illegal in NZ. Taking people's money as a scam is a crime

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Your views on the options, and the pros and cons

Price cap on resale tickets:

I don't agree with a price cap

Why did you choose the option above? Please explain

Just shouldn't be a thing just in case of people loosing money, avoids the issue

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?