Submission in response to consultation on ticket reselling in New Zealand

Name (full)

David John Landreth

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

I personally have not experienced issues however am aware of the practice and do not agree with it.

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

It appears it is too easy for someone to purchase multiple tickets immediately on release, limiting the available tickets for purchase. These people can then on sell tickets at considerable profit which seems grossly unfair. The profit is non taxable and causes distress and unnecessary expense to general public.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option A: Face value + 10%, or Original sale price (whichever is lower)

Why did you choose the option above? Please explain

Seems the most fair and reduces the benefit to scalpers.

More information disclosure: Do you agree with this option? Why or why not?

To reduce chances of commercial scalpers.

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Absolutely necessary to ban these for simple fairness.

Joint industry-government actions: Do you agree with this option? Why or why not?

Unsure

Are there other solutions that would work well?

No.