Submission in response to consultation on ticket reselling in New Zealand

Name (full)

Dave McHawk

Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

It's like the Wild West - they can buy tickets far quicker than public, hike prices and then not make any guarantee you'll be able to attend.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

Understand there would be costs associated reselling however think this should be fair and reasonable - remove the incentive for predatory behavior.

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Agree - the bots snap up tickets quicker than humans for the sole purpose of reselling.

Joint industry-government actions: Do you agree with this option? Why or why not?

Are there other solutions that would work well?