

Submission in response to consultation on ticket reselling in New Zealand

Name (full)

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Organisation (if applicable)

Submitter category

Individual consumer

Have you experienced problems with ticket resale?

No, I have never purchased resale tickets before

Please share your experiences, either positive or negative

Am aware of friends who have purchased believing the ticket

(Regardless of price) was legit and it turned out to be an invalid ticket. Not good :-)

Your views on the issues

Are these problems serious enough to require changes to the law or industry practices?

Yes

Tell us what you think

Tickets being sold that may not be valid. If someone chooses to pay \$x then that is their choice but to find the ticket may not be valid on top of the high price is not right.

Your views on the options, and the pros and cons

Price cap on resale tickets:

Option C: Original sale price + resale costs

Why did you choose the option above? Please explain

I am happy with any of the above options as if you pay by credit cards there are additional booking fees which would be good to get back

More information disclosure: Do you agree with this option? Why or why not?

Ban on ticket-buying bots: Do you agree with this option? Why or why not?

Agree, ban the bots allow a fair playing field for all purchasers

Joint industry-government actions: Do you agree with this option? Why or why not?

Agree.

Are there other solutions that would work well?