#54

COMPLETE

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Q1 Overall, do you agree or disagree with [standard 1] and proposed commentary?

Agree

Q2 Please provide any comments on [standard 1] and the proposed commentary.

Respondent skipped this question

Page 4

Q3 Overall, do you agree or disagree with [standard 2] and proposed commentary?

Agree

Q4 Please provide any comments on [standard 2] and the proposed commentary.

Respondent skipped this question

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Q5 Overall, do you agree or disagree with [standard 3] and proposed commentary?

Agree

Q6 Please provide any comments on [standard 3] and the proposed commentary.

Respondent skipped this question

Page 6

Q7 Overall, do you agree or disagree with [standard 4] and proposed commentary?

Agree

Q8 Please provide any comments on [standard 4] and the proposed commentary.

Protocols around policy replacement need to be a lot more robust than is currently the case.

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Q9 Overall, do you agree or disagree with [standard 5] and proposed commentary?

Agree

Q10 Please provide any comments on [standard 5] and the proposed commentary. **Respondent skipped this question**

Page 8

Q11 Overall, do you agree or disagree with [standard 6] and proposed commentary? **Agree**

Q12 Please provide any comments on [standard 6] and the proposed commentary. **Respondent skipped this question**

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Q13 Overall, do you agree or disagree with [standard 7] and proposed commentary? **Agree**

Q14 Please provide any comments on [standard 7] and the proposed commentary. **Respondent skipped this question**

Page 10

Q15 Overall, do you agree or disagree with [standard 8] and proposed commentary? **Agree**

Q16 Please provide any comments on [standard 8] and the proposed commentary. **Respondent skipped this question**

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Q17 Overall, do you agree or disagree with [standard 9] and proposed commentary? **Agree**

Q18 Please provide any comments on [standard 9] and the proposed commentary. **Respondent skipped this question**

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Q19 Overall, do you agree or disagree with [standard 10] and proposed commentary? **Agree**

Q20 Please provide any comments on [standard 10] and the proposed comentary. **Respondent skipped this question**

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Q21 Overall, do you agree or disagree with [standard 11] and proposed commentary?

Agree

Q22 Please provide any comments on [standard 11] and the proposed commentary.

Respondent skipped this question

Page 15

Q23 Overall, do you agree or disagree with [standard 12] and proposed commentary?

Agree

Q24 Please provide any comments on [standard 12] and the proposed commentary.

Respondent skipped this question

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Q25 Is there anything missing from the draft Code?

No

Q26 If you answered yes, what is missing?

Respondent skipped this question

Q27 Do you have any feedback on the examples, or suggestions on other examples that should be included in the draft Code?

No

Q28 Is there anything else you want to say?

This draft is is clear, makes good sense and is not convoluted or difficult to understand. The whole process around consultation and communication with the industry has been very good.

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Q29 Name

Peter Standish

Q30 Your role or professional title

General Manager

Q31 Individual or organisational submission

This is a submission on behalf of an organisation (eg employer)

Q32 If you give financial advice...

I am not an AFA, RFA or QFE adviser

Q33 My organisation or I give the following types of advice...

Fire and general insurance ,

Business insurance,

Life and/or health insurance

Q34 Organisation Name

Plus4 Insurance Solutions

Q35 Type of organisation

Dealer group

Q36 Size of organisation

Medium firm (10-50 staff)

Q37 If there are other things we should know about you or your business that would provide context to your answers, please provide details below.

Respondent skipped this question

Q38 Please indicate whether your submission contains any information that is confidential or whether you do not wish your name or any other personal information to be included in a summary of submissions.

Nothing confidential and disclosure of name is not a problem to us.

Q39 Please provide your contact details (email and/or phone number)This is the only question that requires an answer. This information would not be released publicly. We may get in touch with you in order to help us understand particular points from your submission.

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