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Region Canterbury

Category Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions? Yes

A1. Establish a new consumer advisory council

A2. Ensure regulators listen to consumers

B1. Establish a cross-sector energy hardship group

B2. Define energy hardship

B3. Establish a network of community-level support services to help consumers in energy hardship

B4. Set up a fund to help households in energy hardship become more energy efficient

B5. Offer extra financial support for households in energy hardship

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

B8. Seek bulk deals for social housing and/or Work and Income clients

C1. Make it easier for consumers to shop around

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

C3. Make it easier to access electricity usage data

Favor, Potentially an online one stop website that is retailer independent to increase consistency and keep a history so you can retain your usage history after switching

C4. Make distributors offer retailers standard terms for network access

C5. Prohibit win-backs

C6. Help non-switching consumers find better deals

C7. Introduce retail price caps

D1. Toughen rules on disclosing wholesale market information

favor

D2. Introduce mandatory market-making obligations

D3. Make generator-retailers release information about the profitability of their retailing activities

favor

generators and retailers seem to be the only sector of the market that isn't heavily scrutinised

D4. Monitor contract prices and generation costs more closely

favor

generators and retailers seem to be the only sector of the market that isn't heavily scrutinised

D5. Prohibit vertically integrated companies

favor.

gen-tailers should not be allowed. they have an unfair market advantage which causes a reduction of competition in the market. they should also be required to publish the true cost of generation and the costs associated with retailing

E1. Issue a government policy statement on transmission pricing

E2. Issue a government policy statement on distribution pricing

E3. Limit price shocks from distribution price increases

E4. Phase out low fixed charge tariff regulations

favor

this shouldn't be required as electricity production in this country should be cheap enough that this isn't required

E5. Ensure access to smart meter data on reasonable terms

favor should be retailer independent

E6. Strengthen the Commerce Commission's powers to regulate distributors' performance

oppose

distributors are already the most heavily regulated part of the industry where the generators and retailers seem to have very little in the way of regulation and the market is broken

E7. Make more information available to beneficiaries of energy trusts

E8. Require smaller distributors to amalgamate

oppose

this causes large centers to receive more that their fair share of investment with the regions

and rural getting left behind. distribution seems to be preforming pretty well

E9. Lower Transpower and distributors' asset values and rates of return

oppose how do you deem assets to be worth less that they actually are?

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

F3. Give regulators environmental and fairness goals

F4. Allow Electricity Authority decisions to be appealed on their merits

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

F6. Establish an electricity and gas regulator

G1. Set up a fund to encourage more innovation

G2. Examine security and resilience of electricity supply

G3. Encourage more co-ordination among agencies

G4. Improve the energy efficiency of new and existing buildings