Name (full)

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Company (if applicable)

Email

Contact number

Region

Canterbury

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

- A2. Ensure regulators listen to consumers
- B1. Establish a cross-sector energy hardship group
- **B2.** Define energy hardship

B3. Establish a network of community-level support services to help consumers in energy hardship

B4. Set up a fund to help households in energy hardship become more energy efficient

B5. Offer extra financial support for households in energy hardship

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

B8. Seek bulk deals for social housing and/or Work and Income clients

C1. Make it easier for consumers to shop around

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

C3. Make it easier to access electricity usage data

C4. Make distributors offer retailers standard terms for network access

C5. Prohibit win-backs

- C6. Help non-switching consumers find better deals
- **C7. Introduce retail price caps**

D1. Toughen rules on disclosing wholesale market information

D2. Introduce mandatory market-making obligations

D3. Make generator-retailers release information about the profitability of their retailing activities

D4. Monitor contract prices and generation costs more closely

I have solar panels.

I am charged about 24 cents per unit (plus GST)

I get only 8 cents buy back.

Why the high difference????

I was getting just over 17 cents per unit buyback. I was told the new buyback price is the cost of production.

This is ridiculous - approximately 16 cents for distribution????

This is seriously wrong.

D5. Prohibit vertically integrated companies

E1. Issue a government policy statement on transmission pricing

E2. Issue a government policy statement on distribution pricing

E3. Regulate distribution cost allocation principles

E4. Limit price shocks from distribution price increases

E5. Phase out low fixed charge tariff regulations

E6. Ensure access to smart meter data on reasonable terms

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

E8. Require smaller distributors to amalgamate

E9. Lower Transpower and distributors' asset values and rates of return

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

F3. Give regulators environmental and fairness goals

F4. Allow Electricity Authority decisions to be appealed on their merits

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

F6. Establish an electricity and gas regulator

G1. Set up a fund to encourage more innovation

G2. Examine security and resilience of electricity supply

G3. Encourage more co-ordination among agencies

G4. Improve the energy efficiency of new and existing buildings