From: energymarkets@mbie.govt.nz

To: Energy Markets

Subject: Electricity Price Review submission

Date: Thursday, 21 March 2019 5:22:23 p.m.

### Name (full)

Lee christina duncan

# **Company (if applicable)**

**Email** 



#### **Contact number**



#### Region

Manawatu-Whanganui

### Category

Individuals, Researchers and Academics

### Do you accept these terms & conditions?

Yes

### A1. Establish a consumer advisory council

Yea please alot of people need advise from someone other than the power company workers themselves.

#### A2. Ensure regulators listen to consumers

Yes because most aren't.

#### B1. Establish a cross-sector energy hardship group

#### **B2.** Define energy hardship

Someone who has to pay twice the bill for power usage. Most peoples lines bills are more then the power bill an that definitely takes a chunk of the wage or salary of someone an puts them into power hardship which most people in the king country an surrounding areas are facing

# B3. Establish a network of community-level support services to help consumers in energy hardship

That would be good

# **B4.** Set up a fund to help households in energy hardship become more energy efficient

We dont need a fund set up we need our bills as 1 instead of paying 2 bills for power

#### B5. Offer extra financial support for households in energy hardship

Offer cheaper lines bills would help

# **B6.** Set mandatory minimum standards to protect vulnerable and medically dependent consumers

Yes definitely

#### B7. Prohibit prompt payment discounts but allow reasonable late payment fees

Keep discounts because as little as they are every dollar counts. Take late payment fees away

#### B8. Seek bulk deals for social housing and/or Work and Income clients

For all housing would be great. Its not just beneficiary's suffering.

### C1. Make it easier for consumers to shop around

Its easy to do from the whatsmynumber.org

# C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

Resolve billing disputes yes

#### C3. Make it easier to access electricity usage data

Yes

#### C4. Make distributors offer retailers standard terms for network access

Yes

#### C5. Prohibit win-backs

Not sure what that is

#### C6. Help non-switching consumers find better deals

Yes

## C7. Introduce retail price caps

Yes

#### D1. Toughen rules on disclosing wholesale market information

Yes

### D2. Introduce mandatory market-making obligations

Yes

# D3. Make generator-retailers release information about the profitability of their retailing activities

Not sure what that means

#### D4. Monitor contract prices and generation costs more closely

Yes

## D5. Prohibit vertically integrated companies

Not sure what that means

#### E1. Issue a government policy statement on transmission pricing

Yes

#### E2. Issue a government policy statement on distribution pricing

Yes

#### E3. Regulate distribution cost allocation principles

Yes

#### **E4.** Limit price shocks from distribution price increases

Not sure what that means

#### E5. Phase out low fixed charge tariff regulations

Not sure what that means

#### E6. Ensure access to smart meter data on reasonable terms

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

Yes

E8. Require smaller distributors to amalgamate

If thats what the want to do

E9. Lower Transpower and distributors' asset values and rates of return

Yes

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

Yes

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

Yes

F3. Give regulators environmental and fairness goals

Yes

F4. Allow Electricity Authority decisions to be appealed on their merits

Yes

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

Yes

F6. Establish an electricity and gas regulator

Yes

G1. Set up a fund to encourage more innovation

Yes

G2. Examine security and resilience of electricity supply

Yes

G3. Encourage more co-ordination among agencies

Yes

G4. Improve the energy efficiency of new and existing buildings

Yes