Name (full)

Gary Wills

#### **Company (if applicable)**

Email

9(2)(a)

**Contact number** 

9(2)(a)

Region

Otago

Category

**Do you accept these terms & conditions?** Yes

**A1. Establish a new consumer advisory council** Yes

A2. Ensure regulators listen to consumers

B1. Establish a cross-sector energy hardship group

**B2.** Define energy hardship

Yes

**B3.** Establish a network of community-level support services to help consumers in energy hardship

Yes

**B4.** Set up a fund to help households in energy hardship become more energy efficient

**B5.** Offer extra financial support for households in energy hardship Yes

**B6.** Set mandatory minimum standards to protect vulnerable and medically dependent consumers

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

**B8. Seek bulk deals for social housing and/or Work and Income clients** Yes

**C1. Make it easier for consumers to shop around** Yes

# **C2.** Include information on power bills to help consumers switch retailer or resolve billing disputes

Yes

#### C3. Make it easier to access electricity usage data

#### C4. Make distributors offer retailers standard terms for network access

#### C5. Prohibit win-backs

Yes

#### C6. Help non-switching consumers find better deals

Yes

#### C7. Introduce retail price caps

#### D1. Toughen rules on disclosing wholesale market information

#### D2. Introduce mandatory market-making obligations

There must be safe guards in place to stop retailers ripping customers off with "better deals" and pushy sales people

## **D3.** Make generator-retailers release information about the profitability of their retailing activities

#### D4. Monitor contract prices and generation costs more closely

yes

#### **D5.** Prohibit vertically integrated companies

#### E1. Issue a government policy statement on transmission pricing

There are people in many areas both rural and town are paying more for network, retail, and metering costs. These costs must be looked at.

#### E2. Issue a government policy statement on distribution pricing

There are people in many areas both rural and town are paying more for network, retail, and metering costs. These costs must be looked at.

#### E3. Limit price shocks from distribution price increases

#### E4. Phase out low fixed charge tariff regulations

#### E5. Ensure access to smart meter data on reasonable terms

### **E6.** Strengthen the Commerce Commission's powers to regulate distributors' performance

Yes

### E7. Make more information available to beneficiaries of energy trusts

Yes

#### E8. Require smaller distributors to amalgamate

Yes. Not to big companies get too big and loose focus of customers

#### E9. Lower Transpower and distributors' asset values and rates of return

**F1.** Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

**F2.** Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

F3. Give regulators environmental and fairness goals

F4. Allow Electricity Authority decisions to be appealed on their merits

**F5.** Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

Yes

F6. Establish an electricity and gas regulator

Yes

G1. Set up a fund to encourage more innovation

#### G2. Examine security and resilience of electricity supply

Encourage and support solar panels on new built houses.

#### G3. Encourage more co-ordination among agencies

Yes

#### G4. Improve the energy efficiency of new and existing buildings

More solar panel on houses

Dear Review Panel,

I did the online submission form and forgot to put one item in the submission form.

The item for submission is: As electricity is an essential service, that power companies are exempt from doing credit checks as many people will miss out on cheaper and better deals due to not being able to pass a credit check.

Thank you for considering this and the opportunity to put in a submission for the report.

Yours Faithfully,

Gary Wills Sent from <u>Mail</u> for Windows 10