Name (full)

Eva Tutemahurangi

Company (if applicable)

Email

Contact number

Region

Manawatu-Whanganui

Category

Individuals, Researchers and Academics

Do you accept these terms & conditions? Yes

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A1. Establish a consumer advisory council

Yes, consumers always need a strong voice

A2. Ensure regulators listen to consumers

Another basic element to receiving a fair and honest service

B1. Establish a cross-sector energy hardship group

The low income, single parents and older consumers need more support.

B2. Define energy hardship

Those that cannot afford high monthly power bills are forced to reduce their power consumption, often in times when they need it the most; that is in the cold winter and dry hot summers.

B3. Establish a network of community-level support services to help consumers in energy hardship

Educate the wealthy of their waste. Help those that have less.

B4. Set up a fund to help households in energy hardship become more energy efficient

Provide solar or alternatives to those that can not afford them. Those are listed in B.1

B5. Offer extra financial support for households in energy hardship

Of course, why should a child born into a poor family go cold while another raised in a wealthy family wastes power and has no respect for what they consume.

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

Yes

B7. Prohibit prompt payment discounts but allow reasonable late payment fees Ban both - why should those that can not afford it pay more? Its a strange arrangement.

- **B8. Seek bulk deals for social housing and/or Work and Income clients** Yes and elderly housing
- **C1. Make it easier for consumers to shop around** yes
- **C2.** Include information on power bills to help consumers switch retailer or resolve billing disputes

yes

- C3. Make it easier to access electricity usage data not sure
- C4. Make distributors offer retailers standard terms for network access yes
- C5. Prohibit win-backs

yes

- **C6. Help non-switching consumers find better deals** yes
- **C7. Introduce retail price caps** yes
- **D1. Toughen rules on disclosing wholesale market information** Yes
- **D2. Introduce mandatory market-making obligations** Yes
- **D3.** Make generator-retailers release information about the profitability of their retailing activities

n/a

D4. Monitor contract prices and generation costs more closely Yes

D5. Prohibit vertically integrated companies

- **E1. Issue a government policy statement on transmission pricing** The Lines Company charged in Taumarunui is NOT RIGHT or FAIR. We have some of the lowest income groups in NZ and we are charged a Lines Bill. Families are struggling, especially in Winter. But even in the extreme heat of this summer has been a burden on our sick, young children and the aged.
- **E2. Issue a government policy statement on distribution pricing** The Lines Company must be stopped
- E3. Regulate distribution cost allocation principles
- E4. Limit price shocks from distribution price increases
- E5. Phase out low fixed charge tariff regulations
- E6. Ensure access to smart meter data on reasonable terms

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

- E8. Require smaller distributors to amalgamate
- E9. Lower Transpower and distributors' asset values and rates of return
- F1. Give the Electricity Authority clearer, more flexible powers to regulate network

access for distributed energy services

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

F3. Give regulators environmental and fairness goals

F4. Allow Electricity Authority decisions to be appealed on their merits

F5. Update the Electricity Authority's compliance framework and stren=hen its information-gathering powers

F6. Establish an electricity and gas regulator

G1. Set up a fund to encourage more innovation

YES, innovation is key to driving and supporting our future.

- G2. Examine security and resilience of electricity supply
- **G3.** Encourage more co-ordination among agencies
- **G4. Improve the energy efficiency of new and existing buildings** Yes