

From: energymarkets@mbie.govt.nz
To: [Energy Markets](#)
Subject: Electricity Price Review submission
Date: Friday, 15 March 2019 2:49:09 p.m.

Name (full)

Elaine Susan Duff

Company (if applicable)

King Country energy

Email

9(2)(a)

Contact number

9(2)(a)

Region

Waikato

Category

Consumers, Consumer Groups and Advocates

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council

Yes

A2. Ensure regulators listen to consumers

Yes

B1. Establish a cross-sector energy hardship group

No

B2. Define energy hardship

*When a consumer cannot use electricity for essential services eg heating. Due to costs

*When a consumer cannot let visitors use the services eg showers, heating. This would take their normal use rate up and then become the new rate they will then be charged at.

B3. Establish a network of community-level support services to help consumers in energy hardship

Yes

B4. Set up a fund to help households in energy hardship become more energy efficient

No.

This wouldn't be needed if the line charge rates were changed.

B5. Offer extra financial support for households in energy hardship

Yes and change the way the line charge rates are charged

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

Yes and change the way the line charge rates are charged

B7. Prohibit prompt payment discounts but allow reasonable late payment fees

No

B8. Seek bulk deals for social housing and/or Work and Income clients

No everyone deserves a fair rate for electricity etc

C1. Make it easier for consumers to shop around

It's already easy to shop around if you have more than one provider of services in your area

C2. Include information on power bills to help consumers switch retailer or resolve billing disputes

Yes

C3. Make it easier to access electricity usage data

Yes

C4. Make distributors offer retailers standard terms for network access

Yes

C5. Prohibit win-backs

Never heard of these

C6. Help non-switching consumers find better deals

If they're satisfied they don't need help to switch

C7. Introduce retail price caps

Yes

D1. Toughen rules on disclosing wholesale market information

Yes

D2. Introduce mandatory market-making obligations

Yes

D3. Make generator-retailers release information about the profitability of their retailing activities

Yes

D4. Monitor contract prices and generation costs more closely

Yes

D5. Prohibit vertically integrated companies

Yes

E1. Issue a government policy statement on transmission pricing

Yes

E2. Issue a government policy statement on distribution pricing

Yes

E3. Regulate distribution cost allocation principles

Yes

E4. Limit price shocks from distribution price increases

No

E5. Phase out low fixed charge tariff regulations

No

E6. Ensure access to smart meter data on reasonable terms

Yes

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

Yes

E8. Require smaller distributors to amalgamate

No

E9. Lower Transpower and distributors' asset values and rates of return

Yes

F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services

Yes

F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission

No

F3. Give regulators environmental and fairness goals

Yes

F4. Allow Electricity Authority decisions to be appealed on their merits

Yes

F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

Yes

F6. Establish an electricity and gas regulator

Yes

G1. Set up a fund to encourage more innovation

Yes

G2. Examine security and resilience of electricity supply

Yes

G3. Encourage more co-ordination among agencies

Yes

G4. Improve the energy efficiency of new and existing buildings

Yes