Name (full)

Bert Edmond Cooper

Company (if applicable)

Email

Contact number

(2)(a)

Region

Manawatu-Whanganui

Category

Generators/Retailers, Generators, Retailers and Associations

Do you accept these terms & conditions?

Yes

A1. Establish a consumer advisory council Yes please

A2. Ensure regulators listen to consumers

I believe The lines company that servicing King country needs to be looked at seriously.We get two separate bills in this location and i believe we are being ripped off

B1. Establish a cross-sector energy hardship group Yes

B2. Define energy hardship

Paying far to much In comparisson to everywhere else i have lived in NZ

B3. Establish a network of community-level support services to help consumers in energy hardship

Yes

B4. Set up a fund to help households in energy hardship become more energy efficient

Yes

B5. Offer extra financial support for households in energy hardship Yes

B6. Set mandatory minimum standards to protect vulnerable and medically dependent consumers

Yes

- **B7. Prohibit prompt payment discounts but allow reasonable late payment fees** No
- **B8.** Seek bulk deals for social housing and/or Work and Income clients

Yes

C1. Make it easier for consumers to shop around We have no choice. The lines company have a monopoly here. we oay lines company and power company/separate bills C2. Include information on power bills to help consumers switch retailer or resolve billing disputes Yes C3. Make it easier to access electricity usage data Yes C4. Make distributors offer retailers standard terms for network access Yes C5. Prohibit win-backs ? C6. Help non-switching consumers find better deals Yes **C7. Introduce retail price caps** Yes D1. Toughen rules on disclosing wholesale market information Yes **D2.** Introduce mandatory market-making obligations Yes D3. Make generator-retailers release information about the profitability of their retailing activities Yes D4. Monitor contract prices and generation costs more closely Yes **D5.** Prohibit vertically integrated companies Yes E1. Issue a government policy statement on transmission pricing Yes E2. Issue a government policy statement on distribution pricing Yes E3. Regulate distribution cost allocation principles Yes E4. Limit price shocks from distribution price increases Yes E5. Phase out low fixed charge tariff regulations No E6. Ensure access to smart meter data on reasonable terms

Yes

E7. Strengthen the Commerce Commission's powers to regulate distributors' performance

Yes

- **E8. Require smaller distributors to amalgamate**
- **E9.** Lower Transpower and distributors' asset values and rates of return ?
- F1. Give the Electricity Authority clearer, more flexible powers to regulate network access for distributed energy services Yes
- F2. Transfer the Electricity Authority's transmission and distribution-related regulatory functions to the Commerce Commission Yes
- F3. Give regulators environmental and fairness goals Yes
- F4. Allow Electricity Authority decisions to be appealed on their merits Yes
- F5. Update the Electricity Authority's compliance framework and strengthen its information-gathering powers

Yes

- F6. Establish an electricity and gas regulator Yes
- **G1. Set up a fund to encourage more innovation** Yes
- **G2. Examine security and resilience of electricity supply** Yes
- **G3. Encourage more co-ordination among agencies** Yes
- **G4. Improve the energy efficiency of new and existing buildings** Yes