Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	cation Form Received Date n-Off Date' is used to filter fo also included). Any 'Resolution	that is up to and including the previous full month. * for 'Completed for the any assessments completed up to and including the previous full month ion Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 January 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month		Website Statistics
	Or (ie:31 January 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Feb 2018 07:56:14 AM
		Datamart Refreshed:	01 Feb 2018 03:49:26 AM

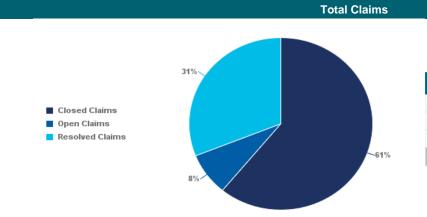
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 January 2018

As at 31 January 2018, MBIE had received 7,362 WHRS claims lodged for 12,776 properties.

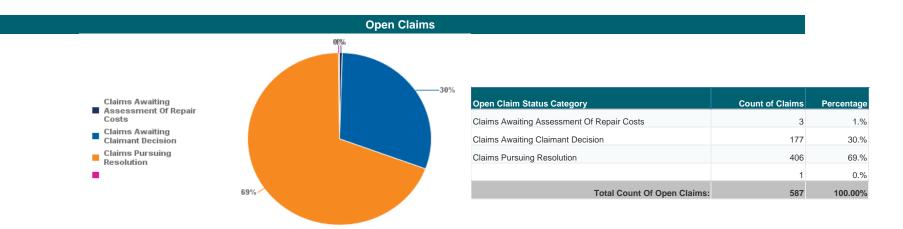
The Weathertight Service has completed 16,535 property assessments (some owners request more than one assessment).

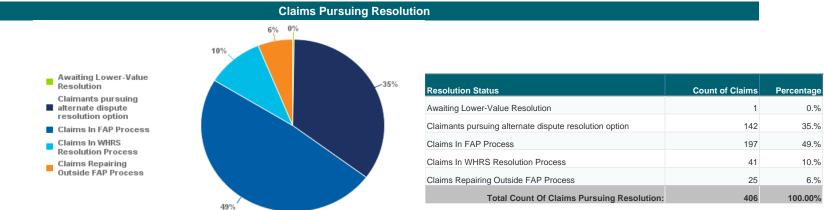
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4488	61.%
Open Claims	587	8.%
Resolved Claims	2287	31.%
Total Count Of	Claims: 7362	100.00%





Total Count Of Claims Pursuing Resolution:	406	100.00%
Claims Repairing Outside FAP Process	25	6.%
Claims In WHRS Resolution Process	41	10.%
Claims In FAP Process	197	49.%
Claimants pursuing alternate dispute resolution option	142	35.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous full month.		
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 January 2018)	MBIE Business Unit:	Weathertight
and	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 31 January 2018)	File Name:	Website Statistics
		Report Version:	v0.4
		Report Refreshed:	01 Feb 2018 07:56:14 AM

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 January 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

1984	282
1984	292
	202
6	6
50	17
245	44
1	1
10	10
225	48
2521	408
	225

All Other	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	61	41
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	4	4
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	151	9
Rotorua District Council	1	1
Selwyn District Council	1	1
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	193	19
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	269	38
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	845	179
Grand Totals:	3366	587

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	cation Form Received Date' t n-Off Date' is used to filter fo also included). Any 'Resolutio	hat is up to and including the previous full month. * for 'Completed r the any assessments completed up to and including the previous full month n Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 28 February 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	File Name:	Website Statistics
	<sup>OF</sup> (ie:28 February 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
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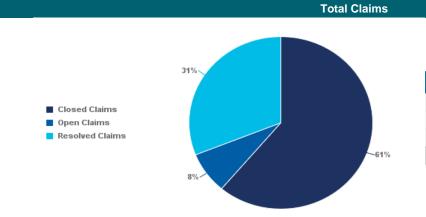
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 28 February 2018

As at 28 February 2018, MBIE had received 7,362 WHRS claims lodged for 12,776 properties.

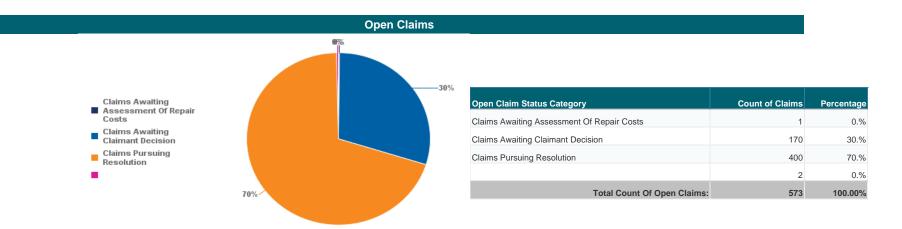
The Weathertight Service has completed 16,535 property assessments (some owners request more than one assessment).

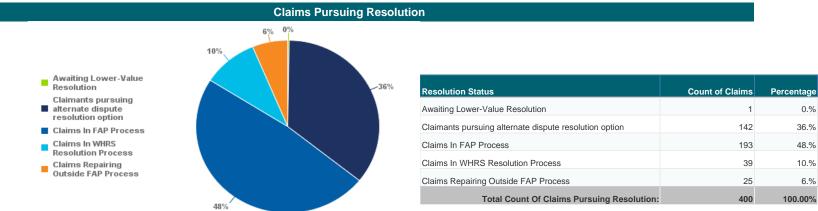
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4502	61.%
Open Claims	573	8.%
Resolved Claims	2287	31.%
Total Count Of Claims	7362	100.00%





Total Count Of Claims Pursuing Resolution:	400	100.00%
Claims Repairing Outside FAP Process	25	6.%
Claims In WHRS Resolution Process	39	10.%
Claims In FAP Process	193	48.%
Claimants pursuing alternate dispute resolution option	142	36.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous full month.		
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 28 February 2018)	MBIE Business Unit:	Weathertight
200	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 28 February 2018)	File Name:	Website Statistics
and		Report Version:	v0.4
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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 28 February 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 28 February 2018	Number of open claims as at 28 February 2018	
	Auckland		
Auckland City Council	1982	280	
Franklin District Council	6	6	
Manukau City Council	48	15	
North Shore City Council	243	42	
Papakura District Council	1	1	
Rodney District Council	10	10	
Waitakere City Council	223	46	
Totals For Auckland:	2513	400	
All Other Territorial Authorities			

All Other	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	59	39
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	4	4
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	150	8
Rotorua District Council	1	1
Selwyn District Council	1	1
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	193	19
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	268	37
Western Bay of Plenty District Council	7	7
Whakatane District Council	42	1
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	839	173
Grand Totals:	3352	573

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rec up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Appli Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sig (if there is no 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to	cation Form Received Date' t n-Off Date' is used to filter fo also included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 March 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Mont	<sup>n'</sup> File Name:	Website Statistics
	<sup>OF</sup> (ie:31 March 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Apr 2018 07:56:38 AM
		Datamart Refreshed:	01 Apr 2018 02:46:51 AM

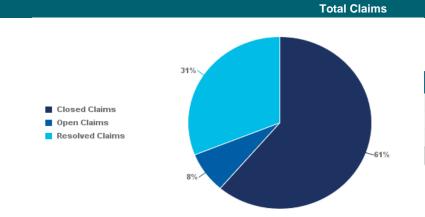
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 March 2018

As at 31 March 2018, MBIE had received 7,364 WHRS claims lodged for 12,778 properties.

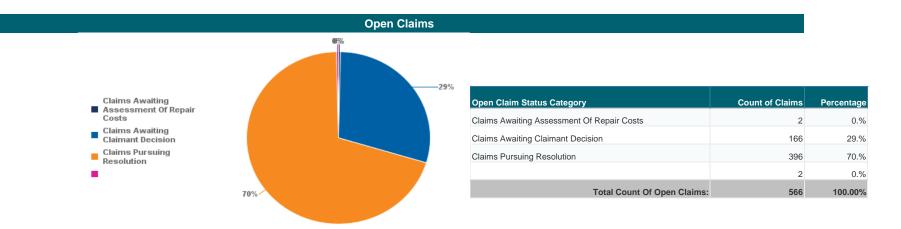
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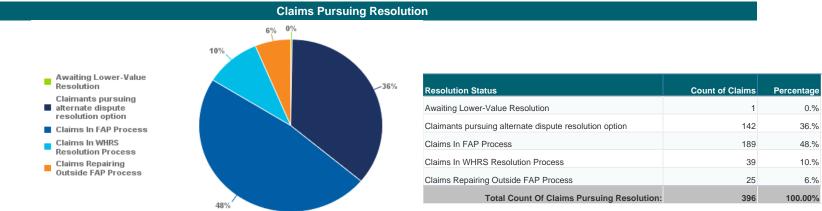
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4510	61.%
Open Claims	566	8.%
Resolved Claims	2288	31.%
Total Count Of Claims	. 7364	100.00%





Total Count Of Claims Pursuing Resolution:	396	100.00%
Claims Repairing Outside FAP Process	25	6.%
Claims In WHRS Resolution Process	39	10.%
Claims In FAP Process	189	48.%
Claimants pursuing alternate dispute resolution option	142	36.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

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Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous full month.				
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 March 2018)	MBIE	Business Unit:	Weathertight	
and	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 31 March 2018)	File Na	ame:	Website Statistics	
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		Report	t Refreshed:	01 Apr 2018 07:56:38 AM	

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 March 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 March 2018	Number of open claims as at 31 March 2018
	Auckland	
Auckland City Council	1922	278
Franklin District Council	6	6
Manukau City Council	48	15
North Shore City Council	243	42
Papakura District Council	1	
Rodney District Council	10	10
Waitakere City Council	222	45
Totals For Auckland:	2452	397
All Other	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	58	38
Far North District Council	1	
Gisborne District Council	23	
Grey District Council	1	
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	
Horowhenua District Council	3	:
Hutt City Council	3	:
Kaipara District Council	1	
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	4	2
New Plymouth District Council	2	2
Opotiki District Council	1	
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	150	{
Rotorua District Council	1	1
Selwyn District Council	1	
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	192	18

Western Bay of Plenty District Council	6	6
Whakatane District Council	42	1
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	835	169
Grand Totals:	3287	566

12

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1

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267

8

1

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1

36

1. Territorial Authorities not shown in the table above do not have any open claims.

Thames-Coromandel District Council

Timaru District Council

Upper Hutt City Council

Wellington City Council

Waimakariri District Council

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Reco up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Appli Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sig (if there is no 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to	cation Form Received Date n-Off Date' is used to filter fo also included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 April 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	<sup>1</sup> File Name:	Website Statistics
	Or (ie:30 April 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
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		Datamart Refreshed:	01 May 2018 03:59:29 AM

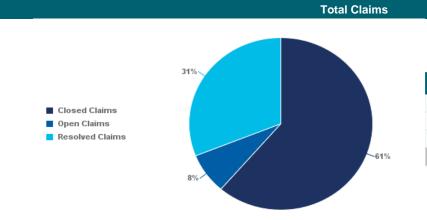
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 April 2018

As at 30 April 2018, MBIE had received 7,366 WHRS claims lodged for 12,780 properties.

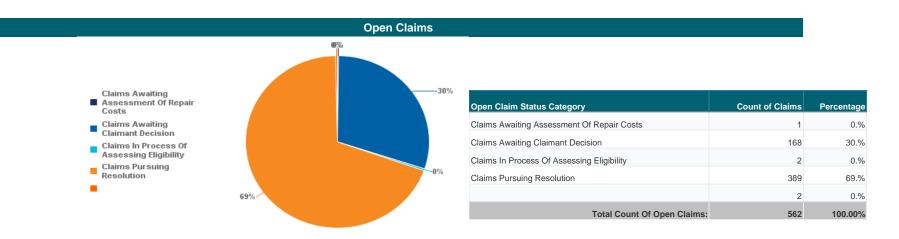
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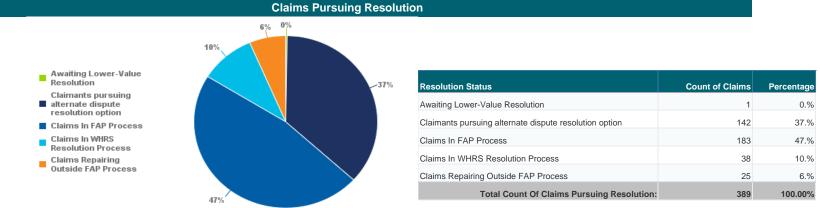
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4516	61.%
Open Claims	562	8.%
Resolved Claims	2288	31.%
Total Count Of Claims	. 7366	100.00%





Total Count Of Claims Pursuing Resolution:	389	100.00%
Claims Repairing Outside FAP Process	25	6.%
Claims In WHRS Resolution Process	38	10.%
Claims In FAP Process	183	47.%
Claimants pursuing alternate dispute resolution option	142	37.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous full month.				
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 April 2018)		MBIE Business Unit:	Weathertight	
	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 30 April 2018)		File Name:	Website Statistics	
			Report Version:	v0.4	
			Report Refreshed:	01 May 2018 07:56:27 AM	

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 April 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 April 2018	Number of open claims as at 30 Apri 2018
	Auckland	
Auckland City Council	1921	277
Franklin District Council	6	6
Manukau City Council	48	15
North Shore City Council	243	42
Papakura District Council	1	1
Rodney District Council	9	9
Naitakere City Council	222	45
Totals For Auckland:	2450	395
	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	58	38
Far North District Council	1	1
Gisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	16	7
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	4	4
New Plymouth District Council	2	2
Dpotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	150	5
Rotorua District Council	1	1
Selwyn District Council	1	1
Fasman District Council	3	3
Faupo District Council	1	1
auranga City Council	193	19
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Jpper Hutt City Council	1	1
Vellington City Council	266	35
Vestern Bay of Plenty District Council	6	6
Whakatane District Council	42	1
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	833	167
Grand Totals:	3283	562

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applia Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	cation Form Received Date n-Off Date' is used to filter fo also included). Any 'Resolution	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
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	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	File Name:	Website Statistics
	OF (ie:31 May 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
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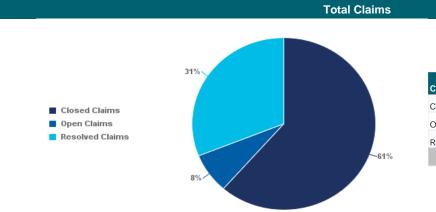
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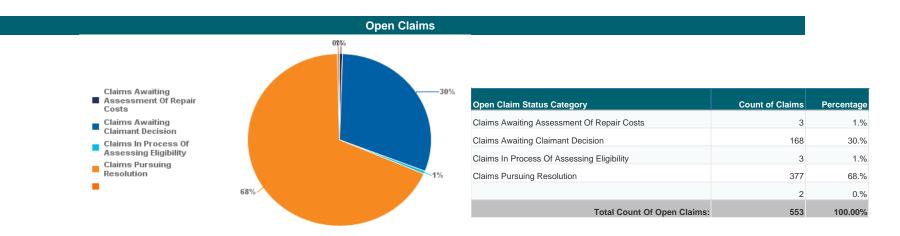
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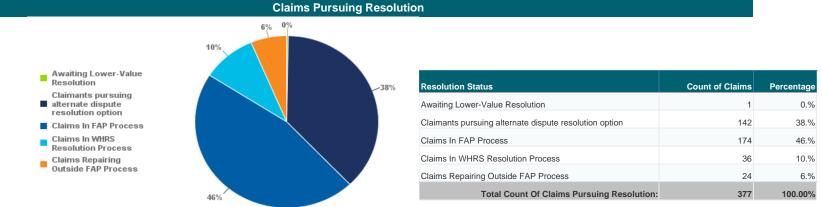
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4526	61.%
Open Claims	553	8.%
Resolved Claims	2289	31.%
Total Count C	of Claims: 7368	100.00%





Total Count Of Claims Pursuing Resolution:	377	100.00%
Claims Repairing Outside FAP Process	24	6.%
Claims In WHRS Resolution Process	36	10.%
Claims In FAP Process	174	46.%
Claimants pursuing alternate dispute resolution option	142	38.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous ful month.			
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 May 2018)	MBIE Business	Unit:	Weathertight
20	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At d End Of 'Previous Month' (ie: 31 May 2018)	File Name:		Website Statistics
dii		Report Version	:	v0.4
		Report Refresh	ed.	01 Jun 2018 07:56:16 AM

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01 Jun 2018 04:13:23 AM

## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 May 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Ferritorial Authority where the building consent was ssued	Number of properties with open claims as at 31 May 2018	Number of open claims as at 31 May 2018
	Auckland	
Auckland City Council	1884	275
Franklin District Council	6	6
/anukau City Council	47	14
North Shore City Council	236	40
Papakura District Council	1	1
Rodney District Council	9	ç
Vaitakere City Council	222	45
Totals For Auckland:	2405	390
	<b>-</b>	
All Other Buller District Council	Territorial Authorities	1
Christchurch City Council	58	38
		30
Sisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	16	7
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
	1	1
Kaipara District Council	2	
Kapiti Coast District Council	2	2
Aanawatu District Council	4	2
Nelson City Council	2	4
New Plymouth District Council	1	1
Dpotiki District Council	1	1
Palmerston North City Council		
Porirua City Council Queenstown-Lakes District Council	28	5
Rotorua District Council	150	
Fasman District Council	2	2
aupo District Council	1	1
Fauranga City Council	191	17
Thames-Coromandel District Council	12	8
Timaru District Council	12	
	1	1
Jpper Hutt City Council		
Vellington City Council	269	35
Vestern Bay of Plenty District Council	7	7
Vhanganui District Council	1	1
Vhangarei District Council	7	7
Totals For All Other Territorial Authorities:	791	163

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign (if there is no 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	cation Form Received Date' th n-Off Date' is used to filter for also included). Any 'Resolutior	nat is up to and including the previous full month. * for 'Completed the any assessments completed up to and including the previous full month a Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 June 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	File Name:	Website Statistics
	<sup>or</sup> (ie:30 June 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Jul 2018 07:56:35 AM
		Datamart Refreshed:	01 Jul 2018 05:22:29 AM

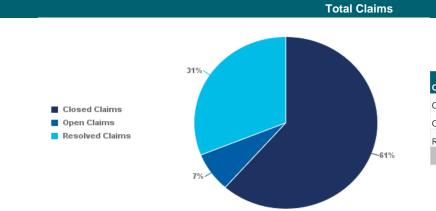
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 June 2018

As at 30 June 2018, MBIE had received 7,368 WHRS claims lodged for 12,785 properties.

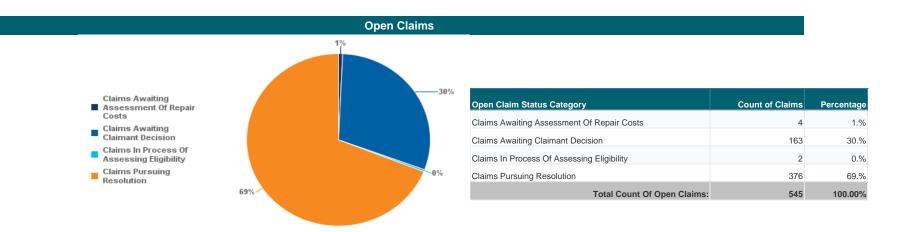
The Weathertight Service has completed 16,538 property assessments (some owners request more than one assessment).

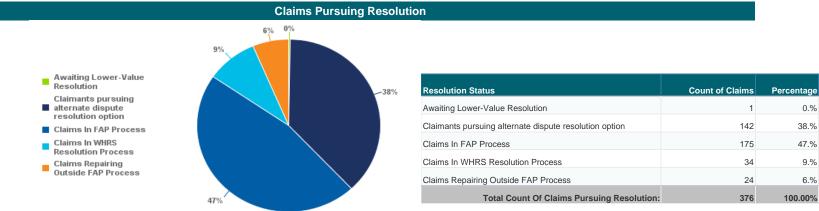
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4531	61.%
Open Claims	545	7.%
Resolved Claims	2292	31.%
Total Count Of Claims	s: 7368	100.00%





Total Count Of Claims Pursuing Resolution:	376	100.00%
Claims Repairing Outside FAP Process	24	6.%
Claims In WHRS Resolution Process	34	9.%
Claims In FAP Process	175	47.%
Claimants pursuing alternate dispute resolution option	142	38.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:         This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto a month.	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto the DBH website. The report is filtered automatically for any claim that was open up to and including the previous full month.		
Report Parameter(s): 'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 June 2018)	MBIE Business Unit:	Weathertight	
'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At and End Of 'Previous Month' (ie: 30 June 2018)	File Name:	Website Statistics	
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Datamart Refreshed:

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 June 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 June 2018	Number of open claims as at 30 June 2018
	Auckland	
Auckland City Council	1825	271
Franklin District Council	6	6
Manukau City Council	47	14
North Shore City Council	236	40
Papakura District Council	1	1
Rodney District Council	9	9
Waitakere City Council	221	44
Totals For Auckland:	2345	385
	Ferritorial Authorities	
Buller District Council	1	1
Christchurch City Council	58	38
Far North District Council	1	1
Gisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	15	6
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	27	4
Queenstown-Lakes District Council	150	8
Rotorua District Council	1	1
Fasman District Council	2	2
Faupo District Council	1	1
Tauranga City Council	191	17
Thames-Coromandel District Council	12	8
Fimaru District Council	1	1
Jpper Hutt City Council	1	1
Nellington City Council	253	35
Nestern Bay of Plenty District Council	7	7
Whanganui District Council	1	1

Totals For All Other Territorial Authorities:	772	160	
Grand Totals:	3117	545	

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1. Territorial Authorities not shown in the table above do not have any open claims.

Whangarei District Council

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	cation Form Received Date n-Off Date' is used to filter fo also included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 July 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	File Name:	Website Statistics
	OF (ie:31 July 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre- Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Aug 2018 07:56:32 AM
		Datamart Refreshed:	01 Aug 2018 04:56:44 AM

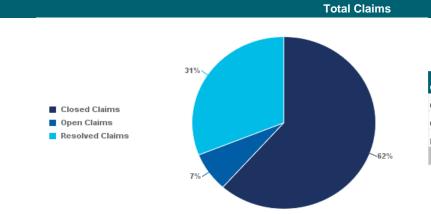
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 July 2018

As at 31 July 2018, MBIE had received 7,371 WHRS claims lodged for 12,788 properties.

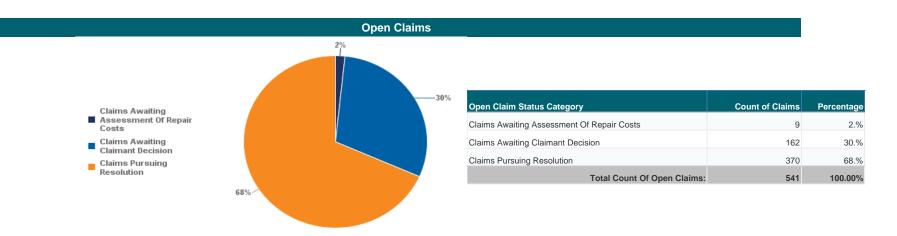
The Weathertight Service has completed 16,522 property assessments (some owners request more than one assessment).

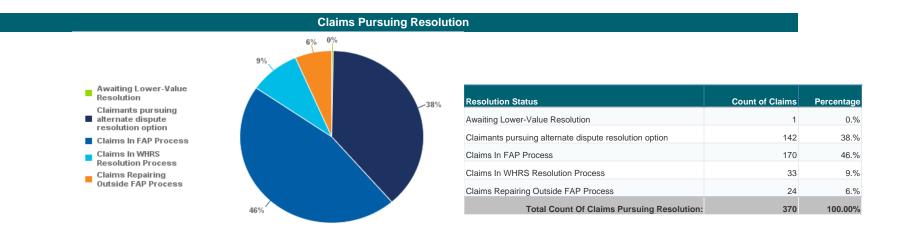
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS  $\mbox{Act}$  2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4538	62.%
Open Claims	541	7.%
Resolved Claims	2292	31.%
Total Count Of Claims	. 7371	100.00%





1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading month.	onto the DBH w	ebsite. The report is f	iltered automatically for any claim that was open up to and including the previous full
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 July 2018)	м	BIE Business Unit:	Weathertight
200	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 31 July 2018)	Fi	le Name:	Website Statistics
an		Re	eport Version:	v0.4
		R	port Refreshed	01 Aug 2018 07:56:32 AM

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 July 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 July 2018	Number of open claims as at 31 July 2018
	Auckland	
Auckland City Council	1823	269
Franklin District Council	6	6
Nanukau City Council	46	13
North Shore City Council	235	39
Papakura District Council	1	1
Rodney District Council	9	9
Waitakere City Council	221	44
Totals For Auckland:	2341	381
	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	58	38
Far North District Council	1	1
Gisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	15	6
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	149	7
Rotorua District Council	1	1
Tasman District Council	2	2
Taupo District Council	1	1
Tauranga City Council	190	16
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Jpper Hutt City Council	1	1
Nellington City Council	254	36
Western Bay of Plenty District Council	7	7
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	772	160
Grand Totals:	3113	541

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Recc up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Appli Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are a recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to	cation Form Received Date' n-Off Date' is used to filter fo also included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 December 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	<sup>n'</sup> File Name:	Website Statistics
	<sup>or</sup> (ie:31 December 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre-Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Sep 2018 07:32:54 AM
		Datamart Refreshed:	01 Sep 2018 05:09:12 AM

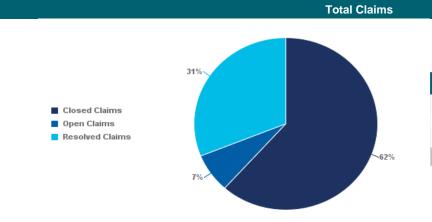
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 December 2018

As at 31 December 2018, MBIE had received 7,374 WHRS claims lodged for 12,797 properties.

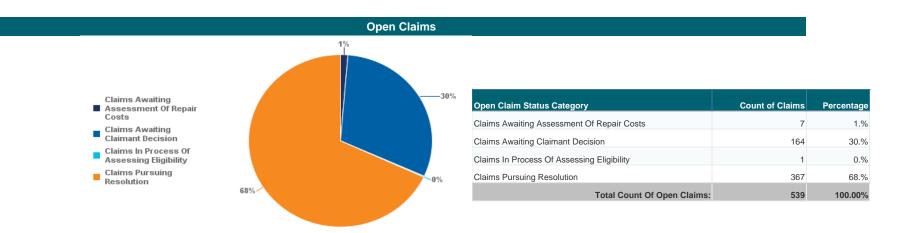
The Weathertight Service has completed 16,528 property assessments (some owners request more than one assessment).

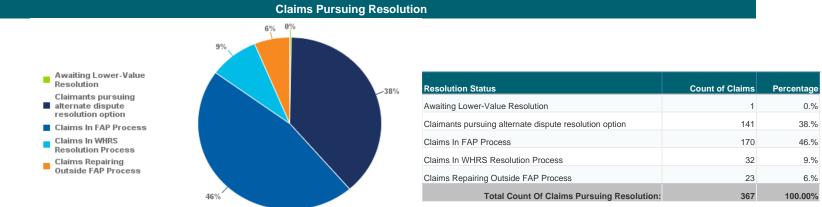
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4542	62.%
Open Claims	539	7.%
Resolved Claims	2293	31.%
Total Count Of C	Claims: 7374	100.00%





Total Count Of Claims Pursuing Resolution:	367	100.00%
Claims Repairing Outside FAP Process	23	6.%
Claims In WHRS Resolution Process	32	9.%
Claims In FAP Process	170	46.%
Claimants pursuing alternate dispute resolution option	141	38.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading o month.	onto the DBH	website. The report is t	filtered automatically for any claim that was open up to and including the previous full
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 December 2018)		MBIE Business Unit:	Weathertight
	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 31 December 2018)		File Name:	Website Statistics
			Report Version:	v0.4
			Report Refreshed:	01 Sep 2018 07:32:54 AM

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 December 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Issued       Auci         Auckland City Council       Auci         Auckland City Council       Image: Comparison of Council         Manukau City Council       Image: Council         North Shore City Council       Image: Council         Papakura District Council       Image: Council         Rodney District Council       Image: Council         Waitakere City Council       Image: Council         Buller District Council       Image: Council         Buller District Council       Image: Council         Far North District Council       Image: Council         Grey District Council       Image: Council         Hauraki District Council       Image: Council         Kapara District Council       Image: Council         Manawatu District Council       Image: Council         New Plymouth District Council       Image: Council <t< th=""><th>1 58 1 23 1 1 5 1 3 3 3</th><th>December 2018 269 6 13 39 1 1 9 44 381 1 1 38 1 1 1 1 1 1 1 1 1 1 1 1 1 1</th></t<>	1 58 1 23 1 1 5 1 3 3 3	December 2018 269 6 13 39 1 1 9 44 381 1 1 38 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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Manukau City CouncilImage: Council CouncilPapakura District CouncilImage: CouncilRodney District CouncilImage: CouncilMaitakere City CouncilImage: CouncilTotals For Auckland:Totals For Auckland:Buller District CouncilChristchurch City CouncilChristchurch City CouncilGarn North District CouncilGarn North District CouncilGarn North District CouncilHamilton City CouncilHamilton City CouncilHauraki District CouncilHauraki District CouncilHutt City CouncilHutt City CouncilKapiti Coast District CouncilManawatu District CouncilNelson City CouncilNew Plymouth District CouncilNew Plymouth District CouncilPorirua City CouncilPalmerston North City CouncilPalmerston North City CouncilCueenstown-Lakes District CouncilCapupo District CouncilFauranga City CouncilFauranga City CouncilFauranga City CouncilCharanga City CouncilCauranga City Council	46 235 1 9 221 2321 0 7 7 7 7 7 7 7 7 7 7 7 7 7	13 39 1 9 44 381 1 38 1 1 38 1 1 38 1 1 38 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 3 8 1 3 8 1 3 8 1 3 8 1 3 1 3
North Shore City CouncilImage: City CouncilPapakura District CouncilImage: City CouncilWaitakere City CouncilTotals For Auckland:Maltakere City CouncilImage: City CouncilBuller District CouncilImage: City CouncilChristchurch City CouncilImage: City CouncilGrey District CouncilImage: City CouncilGrey District CouncilImage: City CouncilHauraki District CouncilImage: City CouncilHauraki District CouncilImage: City CouncilHorowhenua District CouncilImage: City CouncilHutt City CouncilImage: City CouncilHutt City CouncilImage: City CouncilHorowhenua District CouncilImage: City CouncilManawatu District CouncilImage: City CouncilNew Plymouth District CouncilImage: City CouncilNew Plymouth District CouncilImage: City CouncilPorirua City CouncilImage: City CouncilPorirua City CouncilImage: City CouncilPaterston North City CouncilImage: City CouncilPorirua District CouncilImage: City CouncilParanan District CouncilImage: City CouncilParanan District CouncilImage: City CouncilParanan District CouncilImage: City CouncilParanang City Council <td>235 1 9 221 2321 3 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7</td> <td>39 1 9 44 381 1 1 38 1 1 1 1 1 1 1 1 1 1 1 38 1 1 38 1 1 38 1 1 38 1 3 3 3 3</td>	235 1 9 221 2321 3 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	39 1 9 44 381 1 1 38 1 1 1 1 1 1 1 1 1 1 1 38 1 1 38 1 1 38 1 1 38 1 3 3 3 3
North Shore City CouncilImage: City CouncilPapakura District CouncilImage: City CouncilWaitakere City CouncilTotals For Auckland:Waitakere City CouncilTotals For Auckland:Buller District CouncilImage: City CouncilChristchurch City CouncilImage: City CouncilFar North District CouncilImage: City CouncilGrey District CouncilImage: City CouncilHarnilton City CouncilImage: City CouncilHauraki District CouncilImage: City CouncilHauraki District CouncilImage: City CouncilHauraki District CouncilImage: City CouncilHutt City CouncilImage: City CouncilKaipara District CouncilImage: City CouncilNelson City CouncilImage: City CouncilNew Plymouth District CouncilImage: City CouncilNew Plymouth District CouncilImage: City CouncilNew Plymouth District CouncilImage: City CouncilPorirua City CouncilImage: City CouncilCueenstown-Lakes District CouncilImage: City CouncilTauranga City Council </td <td>1 9 221 2321 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7</td> <td>1 9 44 381 1 38 1 1 38 1 1 1 1 1 1 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 3 8 1 1 1 1</td>	1 9 221 2321 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	1 9 44 381 1 38 1 1 38 1 1 1 1 1 1 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 1 3 8 1 3 8 1 1 1 1
Rodney District Council       Image: City Council         Waitakere City Council         Totals For Auckland:         Image: City Council         Buller District Council         Christchurch City Council         Gisborne District Council         Gisborne District Council         Harnilton City Council       Image: City Council         Hauraki District Council       Image: City Council         Hauraki District Council       Image: City Council         Hutt City Council       Image: City Council         Kaipara District Council       Image: City Council         Manawatu District Council       Image: City Council         New Plymouth District Council       Image: City Council         Porirua City Council       Image: City Council         Porirua City Council       Image: City Council         Rotorua District Council       Image: City Council         Tasman District Council       Image: City Council         Tauranga City Council       Image: City	9 221 2321 orial Authorities 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	9 44 381 1 1 38 1 1 1 1 1 1 1 1 1 1 1 3 8 1 1 1 3 8 1 1 1 3 8 1 1 1 1
Waitakere City Council       Totals For Auckland:         Interint Council         Buller District Council       Interint         Christchurch City Council       Interint         Far North District Council       Interint         Gisborne District Council       Interint         Hamilton City Council       Interint         Hauraki District Council       Interint         Horowhenua District Council       Interint         Hutt City Council       Interint         Kaipara District Council       Interint         Manawatu District Council       Interint         Nelson City Council       Interint         New Plymouth District Council       Interint         Palmerston North City Council       Interint         Palmerston North City Council       Interint         Palmerston North City Council       Interint         Rotorua District Council       Interint         Rotorua District Council       Interint         Taupo District Council       Interint         Tauranga City Council <t< td=""><td>221 2321 arial Authorities 1 58 1 23 1 23 1 15 1 15 1 3 3 3</td><td>44 381 1 38 1 38 1 1 1 1 1 1 1 1 3 3</td></t<>	221 2321 arial Authorities 1 58 1 23 1 23 1 15 1 15 1 3 3 3	44 381 1 38 1 38 1 1 1 1 1 1 1 1 3 3
Totals For Auckland:         All Other Territ         Buller District Council         Christchurch City Council         Far North District Council         Gisborne District Council         Hamilton City Council         Hauraki District Council         Horowhenua District Council         Horowhenua District Council         Kaipara District Council         Kaipara District Council         Kaipara District Council         Nelson City Council         New Plymouth District Council         New Plymouth District Council         New Plymouth District Council         Palmerston North City Council         Palmerston North City Council         Queenstown-Lakes District Council         Rotorua District Council         Taupo District Council         Tauranga City Council <td>2321 orial Authorities</td> <td>381 1 38 1 1 1 1 6 1 1 3</td>	2321 orial Authorities	381 1 38 1 1 1 1 6 1 1 3
Totals For Auckland:         All Other Territ         Buller District Council         Christchurch City Council         Far North District Council         Gisborne District Council         Grey District Council         Hamilton City Council         Hauraki District Council         Horowhenua District Council         Horowhenua District Council         Kaipara District Council         Kaipara District Council         Kaipara District Council         Nelson City Council         New Plymouth District Council         New Plymouth District Council         Palmerston North City Council         Palmerston North City Council         Queenstown-Lakes District Council         Rotorua District Council         Taupo District Council         Tauranga City Council     <	rial Authorities 1 1 58 1 1 23 1 1 15 1 1 3 3 3 1 1 1 1 1 1 1 1 1 1 1	1 38 1 1 1 1 6 1 3
Buller District Council       Image: Christchurch City Council         Far North District Council       Image: Christchurch District Council         Gisborne District Council       Image: Christchurch District Council         Hamilton City Council       Image: Christchurch District Council         Hauraki District Council       Image: Christchurch District Council         Hauraki District Council       Image: Christchurch District Council         Hutt City Council       Image: Christchurch District Council         Kaipara District Council       Image: Christchurch District Council         Manawatu District Council       Image: Christchurch District Council         New Plymouth District Council       Image: Christchurch District Council         New Plymouth District Council       Image: Christ Council         Porirua City Council       Image: Christ Council         Porirua City Council       Image: Christ Council         Rotorua District Council       Image: Christ Council         Tasman District Council       Image: Christ Council         Tauranga City Council       Image: Christ Council         Thames-Coromandel District Council       Image: Christ Council         Timaru District Council       Image: Christ Council	1 58 1 23 1 1 5 1 3 3 3	38 1 1 1 1 6 1 3
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Hauraki District Council         Horowhenua District Council         Hutt City Council         Kaipara District Council         Kapiti Coast District Council         Manawatu District Council         New Plymouth District Council         New Plymouth District Council         Polymouth District Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council	3	З
Hutt City Council       Image: Council         Kaipara District Council       Image: Council         Kapiti Coast District Council       Image: Council         Manawatu District Council       Image: Council         Nelson City Council       Image: Council         New Plymouth District Council       Image: Council         Opotiki District Council       Image: Council         Palmerston North City Council       Image: Council         Porirua City Council       Image: Council         Queenstown-Lakes District Council       Image: Council         Rotorua District Council       Image: Council         Taupo District Council       Image: Council         Tauranga City Council       Image: Council         Thames-Coromandel District Council       Image: Council         Timaru District Council       Image: Council	3	
Kaipara District Council         Kapiti Coast District Council         Manawatu District Council         Nelson City Council         New Plymouth District Council         Opotiki District Council         Palmerston North City Council         Porirua City Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Taupo District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council		3
Kaipara District Council         Kapiti Coast District Council         Manawatu District Council         Nelson City Council         New Plymouth District Council         Opotiki District Council         Palmerston North City Council         Porirua City Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Taupo District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council		
Kapiti Coast District CouncilManawatu District CouncilNelson City CouncilNew Plymouth District CouncilOpotiki District CouncilPalmerston North City CouncilPorirua City CouncilQueenstown-Lakes District CouncilRotorua District CouncilTasman District CouncilTauranga City CouncilThames-Coromandel District CouncilTimaru District Council	1	1
Manawatu District Council         Nelson City Council         New Plymouth District Council         Opotiki District Council         Palmerston North City Council         Porirua City Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Taupo District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council	2	2
New Plymouth District Council         Opotiki District Council         Palmerston North City Council         Porirua City Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Taupo District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council	2	2
New Plymouth District Council         Opotiki District Council         Palmerston North City Council         Porirua City Council         Queenstown-Lakes District Council         Rotorua District Council         Tasman District Council         Taupo District Council         Tauranga City Council         Thames-Coromandel District Council         Timaru District Council	3	3
Opotiki District Council       Image: Strict Council         Palmerston North City Council       Image: Strict Council         Porirua City Council       Image: Strict Council         Queenstown-Lakes District Council       Image: Strict Council         Rotorua District Council       Image: Strict Council         Tasman District Council       Image: Strict Council         Taupo District Council       Image: Strict Council         Tauranga City Council       Image: Strict Council         Thames-Coromandel District Council       Image: Strict Council         Timaru District Council       Image: Strict Council	2	2
Palmerston North City Council       Image: Stream of the str	1	1
Porirua City Council Queenstown-Lakes District Council Rotorua District Council Tasman District Council Taupo District Council Tauranga City Council Thames-Coromandel District Council Timaru District Council	1	1
Queenstown-Lakes District Council       Image: Council         Rotorua District Council       Image: Council         Taupo District Council       Image: Council         Tauranga City Council       Image: Council         Thames-Coromandel District Council       Image: Council         Timaru District Council       Image: Council	28	5
Rotorua District Council       Image: Council         Tasman District Council       Image: Council         Tauranga City Council       Image: Council         Thames-Coromandel District Council       Image: Council         Timaru District Council       Image: Council	149	7
Taupo District Council Tauranga City Council Thames-Coromandel District Council Timaru District Council	1	1
Tauranga City Council Thames-Coromandel District Council Timaru District Council	2	2
Tauranga City Council Thames-Coromandel District Council Timaru District Council	1	1
Thames-Coromandel District Council Timaru District Council	197	17
Timaru District Council	11	7
	1	1
	1	1
Wellington City Council		34
Western Bay of Plenty District Council	235	7
Whanganui District Council	235	1
Whangarei District Council		7
Totals For All Other Territorial Authorities:	7	1
Grand Totals:	7	158

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rec up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Appli Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to	cation Form Received Date n-Off Date' is used to filter fo also included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed or the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 September 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month	<sup>n'</sup> File Name:	Website Statistics
	<sup>OF</sup> (ie:30 September 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre-Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Oct 2018 07:56:57 AM
		Datamart Refreshed:	01 Oct 2018 05:49:26 AM

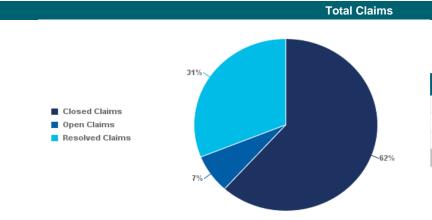
### Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 September 2018

As at 30 September 2018, MBIE had received 7,375 WHRS claims lodged for 12,808 properties.

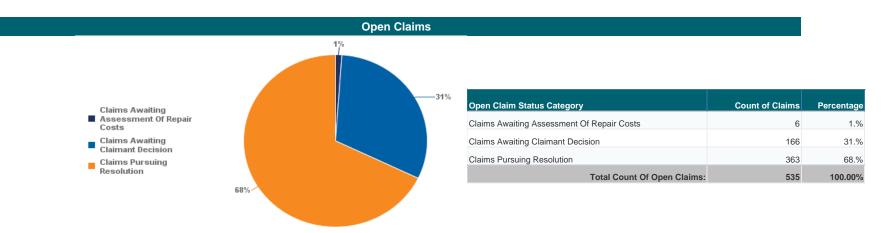
The Weathertight Service has completed 16,536 property assessments (some owners request more than one assessment).

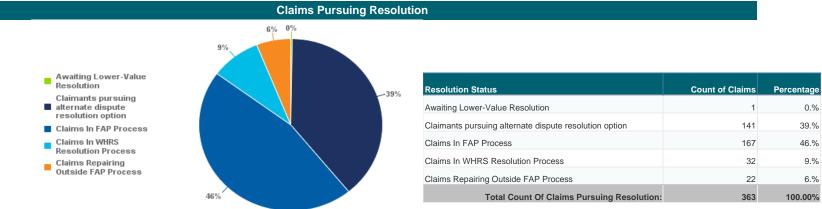
For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4546	62.%
Open Claims	535	7.%
Resolved Claims	2294	31.%
Total Count Of Clair	ns: 7375	100.00%





Total Count Of Claims Pursuing Resolution:	363	100.00%
Claims Repairing Outside FAP Process	22	6.%
Claims In WHRS Resolution Process	32	9.%
Claims In FAP Process	167	46.%
Claimants pursuing alternate dispute resolution option	141	39.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading or month.	onto the DBH	website. The report is	filtered automatically for any claim that was open up to and including the previous full
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 September 2018)		MBIE Business Unit:	Weathertight
	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At		File Name:	Website Statistics
and	End Of 'Previous Month' (ie: 30 September 2018)		Report Version:	v0.4
			Report Refreshed:	01 Oct 2018 07:56:57 AM

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## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 September 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 September 2018	Number of open claims as at 30 September 2018
	Auckland	
Auckland City Council	1803	269
Franklin District Council	6	6
Aanukau City Council	46	13
North Shore City Council	234	38
Papakura District Council	1	1
Rodney District Council	9	g
Waitakere City Council	219	42
Totals For Auckland:	2318	378
All Other	r Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	58	38
Far North District Council	1	1
Gisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	15	6
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	160	3
Rotorua District Council	1	1
Tasman District Council	2	2
Taupo District Council	1	1
Tauranga City Council	197	17
Thames-Coromandel District Council	6	6
Timaru District Council	1	1
Jpper Hutt City Council	1	1
Wellington City Council	235	34
Nestern Bay of Plenty District Council	6	6
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:		157

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Receiptive to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic: Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign- (if there is no 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are all recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to approximate the term of term.	ation Form Received Date't -Off Date' is used to filter for so included). Any 'Resolutio	that is up to and including the previous full month. * for 'Completed r the any assessments completed up to and including the previous full month on Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 November 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month'	File Name:	Website Statistics
	Or (ie:30 November 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	12 Dec 2018 16:57:49 PM
		Datamart Refreshed:	12 Dec 2018 04:41:40 AM

### Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 November 2018

As at 30 November 2018, MBIE had received 7,376 WHRS claims lodged for 12,809 properties.

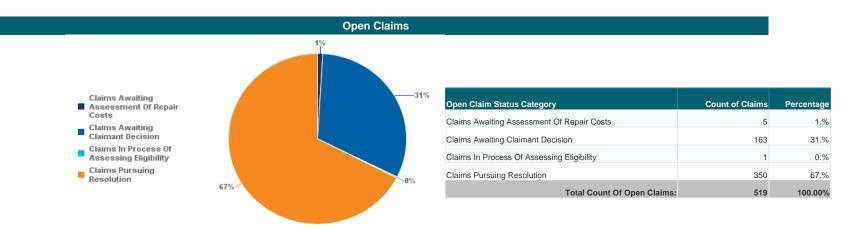
The Weathertight Service has completed 8,743 property assessments (some owners request more than one assessment).

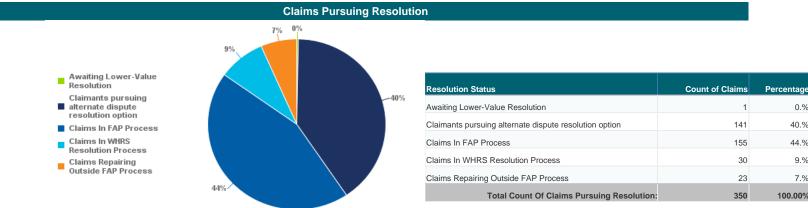
The property assessment numbers may be potentially higher, however many multi-unit complexes have all encompassing reports undertaken. Therefore, the number of property assessments is independent of properties.

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.







Claims Repairing Outside FAP Process Total Count Of Claims Pursuing Resolution:	23	7.%
Claims In WHRS Resolution Process	30	9.%
Claims In FAP Process	155	44.%
Claimants pursuing alternate dispute resolution option	141	40.%
Awaiting Lower-Value Resolution	1	0.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim nc progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

Report Purpose:	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading onto month.	the DBH website. The report is f	filtered automatically for any claim that was open up to and including the previous full
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 30 November 2018)	MBIE Business Unit:	Weathertight
20	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At d End Of 'Previous Month' (ie: 30 November 2018)	File Name:	Website Statistics
di		Report Version:	v0.4
		Report Refreshed:	12 Dec 2018 16:57:49 PM
		Datamart Refreshed:	12 Dec 2018 04:41:40 AM

## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 November 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 November 2018	Number of open claims as at 30 November 2018
	Auckland	
Auckland City Council	1745	265
Franklin District Council	6	6
Nanukau City Council	43	10
North Shore City Council	233	37
Papakura District Council	1	1
Rodney District Council	9	9
Waitakere City Council	218	41
Totals For Auckland:	2255	369
	Territorial Authorities	
Buller District Council	1	1
Christchurch City Council	56	36
Far North District Council	1	1
Gisborne District Council	23	1
Grey District Council	1	1
Hamilton City Council	15	6
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hutt City Council	2	2
Kaipara District Council	1	1
Kapiti Coast District Council	2	2
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	2	2
Palmerston North City Council	2	2
Porirua City Council	28	5
Queenstown-Lakes District Council	160	8
Rotorua District Council	1	1
Tasman District Council	1	1
Taupo District Council	1	1
Tauranga City Council	197	17
Fhames-Coromandel District Council	6	6
Fimaru District Council	1	1
Jpper Hutt City Council	1	1
Nellington City Council	234	33
Western Bay of Plenty District Council	6	6
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	759	152

Report Purpose:	This report will summarise 'Total Claims', 'Active Claims' and 'Claims Pursuing Resolution' for loading onto the DBH website. * for 'Rece up to and including the previous full month. * for 'WHRS Claims Lodged for Properties', the report is filtered automatically for any 'Applic Property Assessments', the report is filtered automatically for any 'Assessment Status' = 'Completed' and the 'Assessment Report Sign (if there is no 'Assessment Report Sign-Off Date' but the 'Assessment Status' = 'Assessment Complete', then these assessments are all recategorised as an 'Open Claim Status Category' of 'Claims Awaiting Claimant Decision'. This means these claims are not going to a	ation Form Received Date't -Off Date' is used to filter for Iso included). Any 'Resolutio	hat is up to and including the previous full month. * for 'Completed r the any assessments completed up to and including the previous full month n Status' in ('Awaiting Resolution', 'Resolution Process Completed') gets
Report Filter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 December 2018)	MBIE Business Unit:	Weathertight
	('Assessment Status' = 'Assessment Complete' And ('Assessment Report Sign-Off Date' is up to and including end of 'Previous Month'	File Name:	Website Statistics
	Or (ie:31 December 2018) or 'Assessment Report Sign-Off Date' is Null) And 'Assessment Type' Not In ('Approval of Existing Report', 'Pre Assessment', 'Profile Assessment')	Report Version:	v0.4
		Report Refreshed:	01 Jan 2019 06:35:59 AM
		Datamart Refreshed:	01 Jan 2019 04:23:26 AM

### Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 December 2018

As at 31 December 2018, MBIE had received 7,376 WHRS claims lodged for 12,809 properties.

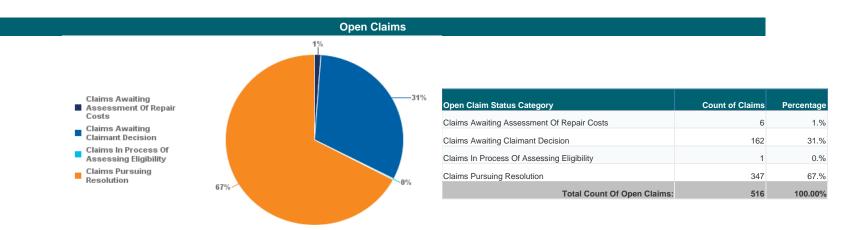
The Weathertight Service has completed 8,744 property assessments (some owners request more than one assessment).

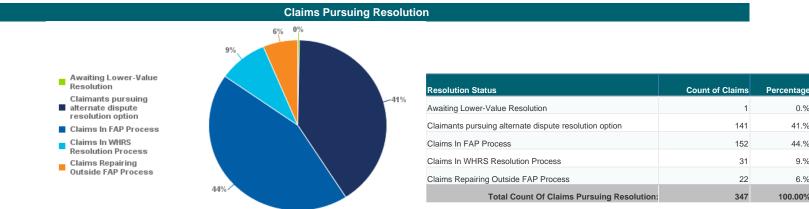
The property assessment numbers may be potentially higher, however many multi-unit complexes have all encompassing reports undertaken. Therefore, the number of property assessments is independent of properties.

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.







Total Count Of Claims Pursuing Resolution:	347	100.00%
Claims Repairing Outside FAP Process	22	6.%
Claims In WHRS Resolution Process	31	9.%
Claims In FAP Process	152	44.%
Claimants pursuing alternate dispute resolution option	141	41.%
Awaiting Lower-Value Resolution	1	0.%

1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim nc progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

	This report will summarise open claims by Territorial Authority (with Auckland grouped together) for loading month.	onto the DBH	I website. The report is f	filtered automatically for any claim that was open up to and including the previous full
Report Parameter(s):	'Application Form Received Date' is up to and including end of 'Previous Month' (ie: 31 December 2018)		MBIE Business Unit:	Weathertight
and	'Claim Closed Date' Is Null (ie: the claim has not been closed) Or 'Claim Closed Date' Was Open As At End Of 'Previous Month' (ie: 31 December 2018)		File Name:	Website Statistics
und			Report Version:	v0.4
			Report Refreshed:	01 Jan 2019 06:35:59 AM

Datamart Refreshed: 01 Jan 2019 04:23:26 AM

## Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 December 2018

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Numi	ber of properties with open claims as at 31 December 2018	Number of open claims as at 31 December 2018
Auckla	nd	
	1744	264
	6	6
	43	10
	231	35
	1	1
	8	8
	217	40
	2250	364
erritoria	al Authorities	
	1	1
	56	36
	1	1
	23	1
	1	1
	15	6
	1	1
	3	2
	1	2
	2	2
	2	2
	3	3
	2	2
	2	2
	28	5
	160	8
	1	1
	1	1
	1	1
	197	17
	6	6
	1	1
	1	1
	234	33
	6	6
	1	1
	7	7
	759	152