

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 16 May 2025

General Update

- Testing of defects in the System Integration (SIT) environment (where the core solution code is located for testing) is progressing with a software release received on 9 May from NEC. A further release is forecast for 16 May, which should allow Regression testing (end to end systems) to continue. Defect completion is slower than expected, however resolving all high rated defects is required (Refer to the Defect Remediation – Release Status table at the end of this page).
- High Security defects previously identified are being addressed and another cycle of security testing is underway.
- Planning for 'go-live' has commenced with EY assisting, including activities up to go live, the system transition weekend, and post go-live. As part of standard risk mitigation, solution roll-back options are being explored.
- Commercial activities are progressing, albeit slowly. A Support Statement of Work is expected to be completed with NEC by the end of May. BCU cannot go live until this agreement is in place.
- Business change activities are progressing well with 'just in time' training material almost complete and business operating procedure and manuals updated.
- The project remains within budget.
- MBIE Executives are continuing to provide active oversight with NEC's Executive leaders.
- Go-live is projected for July and the actual date will be dependent on having a solution confirmed, along with commercials completed, and will occur when Visa volumes are relatively low. The graph on the following page provides a view of the optimal timeframes (July / August are ideal at this point of time highlighted in yellow) based on Visa volumes.

Solution Critical Path Millstones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	End May	87 %	
Regression Testing end to end testing (1 st of 2 phases)	Early June	18 %	
User Acceptance Testing (UAT) & Other Testing	Mid June	45%	
Security Penetration Testing (4 th cycle)	Early June	50%	
Deployment & Other			
Implementation 'Go-Live' Planning (ICT and Business)	June	60 %	
Commercial Contracts completed	June	25%	
Security Accreditation & Certification approved	Early July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	July (TBC)	0%	
System available for Business use	July (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

Defect Remediation – Release Status													
Month	January		February			March			April	May			
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/04	2/05	9/05	16/5	22/05
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.38.3
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	6
Remaining	34	38	30	28	26	29	18	27	5	6	9	6	3

- Defects are 'must haves' = Severity 2, Priority 3 and above
- Defect remediation has been progressing for over a year. This report shows progress from 01 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the week ending 21 May 2025

General Update

- Testing of defects in the System Integration (SIT) environment (where the core solution code is located for testing) is progressing with a further software release received on 16 May from NEC. A further release is forecast for 22 May, which should allow testing of the end-to-end systems to continue. Resolving all high rated defects is required.
- Planning for 'go-live' continues with EY assisting, including activities up to go live, the system transition weekend, and post go-live.
- Commercial activities are still progressing, s 9(2)(b)(ii) A Support Statement of Work is expected to be completed with NEC by the end of May. BCU cannot go live until this agreement is in place.
- Commercial activities with Datacom are progressing well. Datacom will provide Level 1 (first call) and Level 2 support.
- Business change activities are progressing well with 'just in time' training material almost complete, 'train the trainer' starting soon and operating procedures and manuals updated.
- The project remains within budget.
- MBIE Executives are continuing to provide active oversight with NEC's Executive leaders.
- Go-live is projected for July and the actual date will be dependent on having a solution confirmed, along with commercials completed.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100%	
Testing			
System Integration Testing (completion)	Early June	98%	
Regression Testing end to end testing (1 st of 2 phases)	Mid June	31%	
User Acceptance Testing (UAT) & Other Testing	Mid June	45%	
Security Penetration Testing (4 th cycle)	Early June	70%	
Deployment & Other			
Implementation 'Go-Live' Planning (ICT and Business)	June	62%	
Commercial Contracts completed	June	25%	
Security Accreditation & Certification approved	Early July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	July (TBC)	0%	
System available for Business use	July (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Solution Defect Remediation – Release Status

Month	January		February			March			April	May				
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/04	2/05	9/05	16/5	23/5	TBC
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.38.3	TBC
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	5	10
Remaining	34	38	30	28	26	29	18	27	5	6	9	15	10	

- Defects are 'must haves' = Severity 2, Priority 3 and above

- Defect remediation has been progressing for over a year. This report shows progress from 01 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 29 May 2025

General Update

- Testing of defects in the System Integration (SIT) environment (where the core solution code is located for testing) still progresses with a software release received on 23 May from NEC. Further releases are required; however, Regression testing (end to end systems) is expected to continue. Defect completion is still slower than expected.
- High Security defects previously identified continue to be addressed.
- Planning for 'go-live' continues with a number of technical data transfer and solution implementation 'dry runs' successfully completed.
- Commercial activities are progressing with a BCU Support Statement of Work still expected to be completed with NEC by the end of May.
- Some issues are being experienced with the configuration of the Enterprise Data Warehouse for BCU.
- Business change activities are progressing well, with training materials almost complete and business operating procedure and manuals updated.
- 'Train the trainer' training will commence mid-June for users of the new software and hardware used to complete in-person enrolment of biometrics. This will be followed by a phased rollout of training for staff across relevant teams.
- Development of e-learning modules, and supporting collateral, for MBIE staff is nearing completion. These modules will be delivered to staff through a 'just in time' model, meaning training will be completed in the two weeks leading up to project go-live.
- Go-live is still projected for July and the actual date will be dependent on having a solution confirmed, along with agreed commercials. The project remains within budget.
- MBIE Executives are continuing to provide active oversight with NEC's Executive leaders.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid-June	98%	
Regression Testing end to end testing (1 st of 2 phases)	Mid-June	34.5%	
User Acceptance Testing (UAT) & Other Testing	End-June	50%	
Security Penetration Testing (4 th cycle)	Early-June	85%	
Deployment & Other			
Implementation 'Go-Live' Planning (ICT and Business)	June	60%	
Commercial Contracts completed	June	50%	
Security Accreditation & Certification approved	Early July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	July (TBC)	0%	
System available for Business use	July (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status

Month	January		February			March			April	May				June	
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	03/06 (TBC)	09/06 (TBC)
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.40
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4*	3	TBC
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	11	

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 01 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 6 June 2025

General Update

- Testing of defects in the System Integration (SIT) environment (where the core solution code is located for testing) still progresses with a software release received on 23 May from NEC. Further releases are required; however, Regression testing (end to end systems) is expected to continue. Defect completion is still slower than expected.
- Commercial activities are progressing, although slowly.
- Issues are still being experienced with the configuration of the Enterprise Data Warehouse for BCU. Overseas vendor experts are engaged to resolve the issues and planning to implement the required design is underway.
- In parallel to the above activities, there is a significant project focus on implementation planning and business readiness.
- Business change activities are progressing well, with standard operating procedures and user guides developed or updated. A process to publish operating procedures into the staff manual will begin shortly.
- Planning for the communications approach to customers and key stakeholders for project go live is well developed. Once a go live date is confirmed, MBIE will begin communicating with customers and stakeholders on the impacts, particularly in relation to the system transition when some systems will be temporarily unavailable.
- Go-live is still projected for July and the actual date will be dependent on having a solution confirmed, along with agreed commercials.
- The project remains within budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid-June	98%	
Regression Testing end to end testing (1 st of 2 phases)	Late-June	34.5%	
User Acceptance Testing (UAT) & Other Testing	Late-June	50%	
Security Penetration Testing (4 th cycle)	Early-June	95%	
Deployment & Other			
Implementation 'Go-Live' Planning (ICT and Business)	June	60%	
Commercial Contracts completed	June	50%	
Security Accreditation & Certification approved	Mid July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	July (TBC)	0%	
System available for Business use	July (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status

Month	January		February			March			April	May				June	
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	09/06 (TBC)
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.40
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4*	3	TBC
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	12	

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 01 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 13 June 2025

General Update

- Testing of defects in the System Integration (SIT) environment (where the core solution code is located for testing) still progresses.
- Regression testing (end to end systems) continues with an increase to 51 % complete in the first cycle. Defect completion is still slower than expected and is impacting timeframes.
- Commercial activities are progressing, although slowly.
- s 9(2)(b)(ii)
- Business change activities are progressing well, with standard operating procedures and user guides developed or updated. A process to publish operating procedures into the staff manual will begin shortly.
- As a result of ongoing critical defects, Go-live is projected for August and the actual date will be dependent on having a solution confirmed, along with agreed commercials.
- MBIE and NEC executive overview of project activities continues
- The project remains within budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid-June	98%	
Regression Testing end to end testing (1 st of 2 phases)	Late-June	51%	
User Acceptance Testing (UAT) & Other Testing	Late-June	50%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness Planning	July	75%	
Commercial Contracts completed	June	50%	
Security Accreditation & Certification approved	End July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	August (TBC)	0%	
System available for Business use	August (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status

Month	January		February			March			April	May				June		
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	19/06 (TBC)	TBC
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	TBC
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4*	3	TBC	TBC
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	16		

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 1 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 18 June 2025

General Update

- Regression testing (end to end systems) continues with an increase to 67 % completed in the first cycle.
- Commercial activities are progressing with the BCU Support agreement for NEC nearing completion
- Issues experienced with the configuration of the Enterprise Data Warehouse for BCU are reducing
- Communicating with stakeholders will begin soon on the impacts in relation to the system transition when some systems will be temporarily unavailable.
- Work is being undertaken to confirm temporary processes/business workarounds (particularly for Visa Operations) during the system transition period.
- 'Train the trainer' training for hardware and scanning was completed on Friday in Christchurch and Auckland with positive feedback received.
- As a result of ongoing critical defects, Go-live is projected around August/September. The actual date will be dependent on having a solution confirmed, commercials agreed, along with consideration of operational processing volumes and other INZ system changes (i.e. Student visas).
- MBIE and NEC executive overview of project activities continues with daily meetings to monitor progress
- The project still remains within budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	June	98%	
Regression Testing end to end testing (1 st of 2 cycles)	Early July	67%	
User Acceptance Testing (UAT) & Other Testing	June	50%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness Planning	July / August	75%	
Commercial Contracts completed	June	50%	
Security Accreditation & Certification approved	End July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	Aug/Sep (TBC)	0%	
System available for Business use	Aug/Sep (TBC)	0%	

Legend: On Track for delivery Some Risk to delivery At Risk

NEC Defect Remediation – Release Status

Month	January		February			March			April	May				June		
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	23/06 (TBC)	TBC
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	TBC
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4*	3	7	TBC
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	16	11	

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 1 January 2025.

Biometric Capability Upgrade Project

Dashboard Report for the Week Ending 26 June 2025

General Update

- Regression testing (end to end systems) continues with an increase to 72.5 % completed in the first cycle.
- As a result of ongoing critical defects, Go-live is still projected around August/September. The actual date will be dependent on having a solution confirmed, commercials agreed, along with consideration of operational processing volumes and other INZ system changes (i.e. Student visas).
- Issues experienced with the configuration of the Enterprise Data Warehouse for BCU are reducing and a plan in place to fully test by go-live.
- Communicating with stakeholders has begun on the impacts in relation to the system transition when some systems will be temporarily unavailable.
- MBIE and NEC executive overview of project activities continue
- The project still remains within budget, although under pressure.
- Further detailed information on the projects progress is contained in the recently issued Aide memoire (24 June)

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	June	98%	
Regression Testing end to end testing (1 st of 2 cycles)	Early July	72.5%	
User Acceptance Testing (UAT) & Other Testing	June	50%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness Planning	July / August	75%	
Commercial Contracts completed	July	50%	
Security Accreditation & Certification approved	End July	0%	
Go-live approval (ICT and Business)	July (TBC)	0%	
Go-live start (3 days over a weekend)	Aug/Sep (TBC)	0%	
System available for Business use	Aug/Sep (TBC)	0%	

Legend: On Track for delivery Some Risk to delivery At Risk

NEC Defect Remediation – Release Status as at 24 June 2025

Month	January		February			March			April	May				June		
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	1.0.39.3
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4*	3	2	5
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	16	18	13

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 1 January 2025.

Biometric Capability Update Project

Dashboard Report for the Week Ending 3 July 2025

General Update

- Regression testing (end to end systems) continues with an increase to 80% completed in the first cycle; the second regression cycle is expected to start on the 7th of July and will take approximately two weeks to complete.
- Go-live is projected for around September. The actual date will be dependent on having commercials agreed and a confirmed solution, along with the consideration of operational processing volumes and other INZ system changes (i.e. Student visas).
- Stakeholder communication regarding the impacts relating to the system transition, where some systems will be temporarily unavailable, has commenced.
- Executives from both MBIE and NEC continue to have an overview of project activities
- The project remains within budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	98%	
Regression Testing end to end testing (1 st of 2 cycles)	Early July	80%	
Regression Testing end to end testing (2 nd of 2 cycles)	End July	0%	
User Acceptance Testing (UAT) & Other Testing	July	75%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness Planning	August	75%	
Commercial Contracts completed	July	50%	
Security Accreditation & Certification approved	End July	0%	
Go-live approval (ICT and Business)	August (TBC)	0%	
Go-live start (3 days over a weekend)	September (TBC)	0%	
System available for Business use	September (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 1 July 2025

Month	January		February			March			April	May				June			July
Date	16/1	30/1	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06	TBC
Release #	1.0.31	1.0.32	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	1.0.39.3	TBC
Fixes delivered	13	11	17	2	14	8	14	6	26	6	8	2	4	3	2	11	TBC
Remaining	34	38	30	28	26	29	18	27	5	6	9	13	14	16	18	8	TBC

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 1 January 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 31 July 2025

General Update

- Regression testing (end to end systems) continues with the first cycle completed, and the second regression cycle almost complete, with only a small number of defects to resolve. There are some critical performance issues that need to be resolved.
- Go-live is still projected for September, and a decision on this date will be made very shortly and is dependent on resolving the performance issues and finalised commercials.
- Train the trainers for the In Person Enrolment (IPE) devices (fingerprint and face image capturing) was completed in the reporting period. Online training course preparation for all INZ Identity Management system (BCU) users is complete ready to be used for user training. Users will be trained 3 weeks prior to go-live.
- Executives from both MBIE and NEC continue overseeing the project activities.
- The project remains within budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early Aug	78%	
Performance testing	Early August	50%	
User Acceptance Testing (UAT) & Other Testing	Early August	75%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness	August	75%	
Commercial Contracts completed	Mid-August	60%	
Security Accreditation & Certification approved	End August	0%	
Go-live approval (ICT and Business)	August (TBC)	0%	
Go-live start (3 days over a weekend)	September (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 30 July 2025

Month	February			March			April	May				June			July			August
Date	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06	10/07	17/07	21/07	TBC
Release #	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	1.0.39.3	1.0.39.4	1.0.39.5	1.0.39.6	1.0.39.7
Fixes Delivered	17	2	14	8	14	6	26	6	8	2	4	3	2	11	10	3	2	2
Remaining	30	28	26	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2

-Defects are 'must haves' = Severity 2, Priority 3 and above)

-Defect remediation has been progressing for over a year. This report shows from 1 February 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 28 August 2025

General Update

- Regression testing (end to end systems) continues with an increase to 98% completed in the first cycle. Encouragingly, there are only a small number of defects that must be fixed prior to go-live.
- The second regression cycle, which tests the performance of the system, started on 17th July and will take approximately two weeks to complete. Defects that require fixing may arise during this time.
- Go-live is still projected for September, potentially part way through the month. The actual date is dependent on having finalised commercials and a confirmed solution, along with the consideration of operational processing volumes and other INZ system changes (i.e. Student visas).
- Train the trainers for the In Person Enrolment (IPE) devices (fingerprint and face image capturing) is expected to be completed by the end of July, and INZ staff are expected to be trained 3 weeks prior to go live. Online training course preparation for all INZ Identity Management system (BCU) users is nearing completion.
- Work is being undertaken to confirm temporary processes/business workarounds (particularly for Visa Operations) during the system transition period with contingency planning also underway.
- Executives from both MBIE and NEC continue overiewing the project activities.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT) & Other Testing	Late August	85%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness	August	75%	
Commercial Contracts completed	Early September	60%	
Security Accreditation & Certification approved	Mid-September	35%	
Go-live approval (ICT and Business)	August (TBC)	0%	
Go-live start (3 days over a weekend)	September (TBC)	0%	
System available for Business use	September (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 26 August 2025

Month	February			March			April	May				June			July			August	
Date	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06	10/07	17/07	21/07	6/8	28/08
Release #	1.0.33	1.033.1	1.0.34	1.0.344	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	1.0.39.3	1.0.39.4	1.0.39.5	1.0.39.6	1.0.39.7	1.0.39.8
Fixes Delivered	17	2	14	8	14	6	26	6	8	2	4	3	2	11	10	3	3	3	1
Remaining	30	28	26	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2	TBC

Defects are 'must haves' = Severity 2, Priority 3 and above. Note: 2 operational defects are being worked on however are excluded above
Defect remediation has been progressing for over a year. This report shows from 1 February 2025.

In-Confidence

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 4 September 2025

General Update

- Regression testing (end to end systems) has been completed with a small number of defects to be resolved. End User testing is almost complete along with Non-Functional testing.
- Issues experienced with performance testing have been resolved with the design and implementation of an alteration to the solution architecture. Testing is expected to be completed within the next few weeks and early results are positive.
- As a result of the performance testing issues, Go-live is now projected for October. The actual date is dependent on confirming the solution, along with the consideration of operational processing volumes and other INZ system changes.
- Development of online training modules for all INZ Identity Management system (BCU) is complete, and training for trainers of staff using updated fingerprint and face image capturing devices has concluded. Training will be gradually rolled out to staff across all impacted teams over the coming weeks.
- Robust contingency plans and business workarounds have been developed for the system transition period, when some outages of INZ's systems will be experienced by staff and customers.
- Executives from both MBIE and NEC continue to overview the project and business readiness activities.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT) & Other Testing	Mid-Late September	85%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness	October (TBC)	75%	
Commercial Contracts completed	September	60%	
Security Accreditation & Certification approved	Early October	35%	
Go-live approval (ICT and Business)	October (TBC)	0%	
Go-live start (3 days over a weekend)	October (TBC)	0%	
System available for Business use	October (TBC)	0%	

Legend: On Track for delivery Some Risk to delivery At Risk

NEC Defect Remediation – Release Status as of 2 September 2025

Month	February			March			April	May				June			July			August		September
Date	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06	10/07	17/07	21/07	6/8	28/08	11/09 (TBC)
Release #	1.0.33	1.033.1	1.0.34	1.0.34+	1.0.35	1.0.36	1.0.37	1.0.38	1.0.38.1	1.0.38.2	1.0.39	1.0.39.1	1.0.39.2	1.0.39.3	1.0.39.4	1.0.39.5	1.0.39.6	1.0.39.7	1.0.39.8	1.0.39.9
Fixes Delivered	17	2	14	8	14	6	26	6	8	2	4	3	2	11	10	3	3	3	10	TBC
Remaining	30	28	26	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2	7	TBC

-Defects are 'must haves' = Severity 2, Priority 3 and above. Note: 2 operational defects are being worked on however are excluded above
 -Defect remediation has been progressing for over a year. This report shows from 1 February 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 18 September 2025

General Update

- The End User testing of the solution is now complete, and the focus of the project is completing performance testing. Issues previously experienced with performance testing are being resolved using a different database architecture. Testing is progressing and on track to be completed by the end of September.
- Completion of the overall end to end solution is still projected for October.
- Go-Live planning is underway, and the date is dependent on confirming the performance testing, along with the consideration of operational processing volumes and other INZ system changes.
- Commercial negotiations with NEC are now progressing positively and are expected to be concluded by the end of September.
- The project remains under budget.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (2 cycles)	Early August	100%	
User Acceptance Testing (UAT)	Early September	100 %	
Performance Testing	Late September	75%	
Security Penetration Testing (4 th cycle)	Early-June	100%	
Deployment & Other			
Business Change Readiness	October (TBC)	80%	
Commercial Contracts completed	September	75%	
Security Accreditation & Certification approved	October	40%	
Go-live approval (ICT and Business)	October (TBC)	0%	
Go-live start (3 days over a weekend)	October (TBC)	0%	
System available for Business use	October (TBC)	0%	

Legend: On Track for delivery Some Risk to delivery At Risk

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 2 October 2025

General Update

- During the reporting period, all End-User testing has been completed with some issues under resolution. This is another positive milestone achieved. Performance testing is now the last significant testing activity to complete.
- The implementation of the revised database architecture is also progressing well and has allowed the project to recommence performance testing. Issues are being addressed as they are raised.
- The production Go-live is now projected for November. The actual date is dependent on confirming the end-to-end solution including performance testing, along with considerations around operational processing and other INZ system changes.
- Business readiness activities are also progressing positively and effectively, the business is ready to receive the solution.
- Commercial activities with both NEC and Datacom are progressing well and support will be in place by Go-live, including early life support arrangements with both suppliers. Previous issues experienced with NEC are being resolved.
- NEC has commenced work on the non-critical defects ('fast followers') that will be implemented after Go-live.
- Executives from both MBIE and NEC continue to overview the project and business readiness activities.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT)	September	100%	
Security Penetration Testing	August	100%	
Performance Testing	October	80 %	
Deployment & Other			
Business Change Readiness	October (TBC)	80%	
Commercial Contracts completed	October	80%	
Security Accreditation & Certification approved	October	65%	
Go-live approval (ICT and Business)	October (TBC)	0%	
Go-live start (3 days over a weekend)	November (TBC)	0%	
System available for Business use	November (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 30 September 2025

Month	Feb			Mar			Apr	May				Jun			Jul			Aug		Sept	Oct	
Date	13/2	24/2	27/2	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	04/06	24/06	30/06	10/07	17/07	21/07	6/8	28/08	19/09	2/10	9/10 (TBC)
Release #	1.0.33	1.0.33.1	.34	.34+	.35	.36	.37	.38	.38.1	.38.2	.39	.39.1	.39.2	39.3	.39.4	.39.5	.39.6	.39.7	.39.8	.39.9	.39.10	39.11
Fixes Delivered	17	2	14	8	14	6	26	6	8	2	4	3	2	11	10	3	3	3	10	5	8	TBC
Remaining	30	28	26	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2	7	10	5	TBC

-Defects are 'must haves' = Severity 2, Priority 3 and above. Note: 2 operational defects are being worked on however are excluded above
 -Defect remediation has been progressing for over a year. This report shows from 1 February 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 16 October 2025

General Update

- During the reporting period, critical defect fixes that were expected to be provided by NEC have been further delayed until at least 22 October. These defects relate to concurrent user access to the system (performance) and a number of other 'must have' defects that have been introduced.
- As a result of the delayed fixes, along with new critical defects, the production Go-live date of November is at serious risk as these defects must be resolved and tested, along with the completion of performance testing.
- s 9(2)(b)(ii), s 9(2)(j)
- Business readiness activities are also progressing, however the short preparation time in absence of a confirmed Go-live date for mid-November is placing some strain on activities.
- Executives from both MBIE and NEC continue to overview the project.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT)	October	90%	
Performance Testing	October / November	80 %	
Deployment & Other			
Business Change Readiness	October (TBC)	90%	
Commercial Contracts completed	October	85%	
Security Accreditation & Certification approved	October	70%	
Go-live start (3 days over a weekend)	November (TBC)	0%	
System available for Business use	November (TBC)	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 14 October 2025

Month	Mar			Apr	May				Jun			Jul			Aug		Sept	Oct			
Date	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	4/6	24/6	30/6	10/7	17/7	21/7	6/8	28/8	19/9	2/10	7/10	14/10	22/10
Release #	.34+	.35	.36	.37	.38	.38.1	.38.2	.39	.39.1	.39.2	39.3	.39.4	.39.5	.39.6	.39.7	.39.8	.39.9	.39.10	39.11	39.12	39.13
Fixes Delivered	8	14	6	26	6	8	2	4	3	2	11	10	3	3	3	10	5	8	3	5	14
Remaining	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2	7	10	5	7	30	16

-Defects are 'must haves' = Severity 2, Priority 3 and above.

-Defect remediation has been progressing for over a year. This report shows from 1 March 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 30 October 2025

General Update

- A decision has been made by MBIE to delay go-live in November 2025.
- The decision was based on the amount of critical solution defects still remaining, ongoing performance testing issues, and commercial support arrangements not having been completed.
- In addition, the peak period for visa processing in November increases the risk of going live, resulting in implementation timeframes being unachievable.
- Next steps and revised go-live timeframes are being determined.
- MBIE is in commercial conversations with the lead vendor.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT)	October	90%	
Performance Testing	October	80 %	
Deployment & Other			
Business Change Readiness	TBC	90%	
Commercial Contracts completed	November (TBC)	85%	
Security Accreditation & Certification approved	February	5%	
Go-live start (3 days over a weekend)	TBC	0%	
System available for Business use	TBC	0%	

Legend: On Track for delivery ■ Some Risk to delivery ■ At Risk ■

NEC Defect Remediation – Release Status as of 28 October 2025

Month	Mar			Apr	May				Jun			Jul			Aug		Sept	Oct					Nov
Date	13/3	20/3	27/3	17/4	2/5	8/5	16/5	23/5	4/6	24/6	30/6	10/7	17/7	21/7	6/8	28/8	19/9	2/10	7/10	14/10	20/10	29/10	TBC
Release #	.34+	.35	.36	.37	.38	.38.1	.38.2	.39	.39.1	.39.2	.39.3	.39.4	.39.5	.39.6	.39.7	.39.8	.39.9	.39.10	.39.11	.39.12	.39.13	.39.14	TBC
Fixes Delivered	8	14	6	26	6	8	2	4	3	2	11	10	3	3	3	10	5	8	3	5	18	10	TBC
Remaining	29	18	27	5	6	9	13	14	16	18	8	8	8	4	2	7	10	5	7	26	15	9	12

-Defects are 'must haves' = Severity 2, Priority 3 and above.

-Defect remediation has been progressing for over a year. This report shows from 13 March 2025.

Biometric Capability Update Project

Dashboard Report for the Fortnight Ending 13 November 2025

General Update

- A decision has been made by MBIE executives to pause the project to enable time to replan a potential new go-live date and advance commercial conversations with the prime vendor. This is in addition to the decision made in the last reporting period to delay the November 2025 go-live timeframe.
- The outcome of the replanning work and commercial conversations is expected to provide a go-forward approach by the end of November 2025.
- As a result of the pause on project work, project costs are reducing significantly.

Solution Critical Path Milestones	Forecast Date	% Complete	RAG Status
Overall RAG Status			
Solution Completion			
Solution Development		100 %	
Testing			
System Integration Testing (completion)	Mid July	100%	
Regression Testing end to end testing (1 st of 2 cycles)	Mid July	100%	
Regression Testing end to end testing (2 nd of 2 cycles)	Early August	100%	
User Acceptance Testing (UAT)	TBC	90%	
Performance Testing	TBC	80%	
Deployment & Other			
Business Change Readiness	TBC	90%	
Commercial Contracts completed	TBC	85%	
Security Accreditation & Certification approved	TBC	5%	
Go-live start (3 days over a weekend)	TBC	0%	
System available for Business use	TBC	0%	

Legend: On Track for delivery  Some Risk to delivery  At Risk 