# National Survey of Employers 2013/14: Summary Findings 

## Appendix 2: Tables

## Introduction

The following tables present results (proportions based on weighted frequencies) from the 2013/14 NSE. The first set of tables (Appendix 2a) shows results by establishment size (number of employees), allowing for comparisons of results between smaller (less than 20 employees) and larger businesses ( 20 plus employees). Margins of error (MOEs) at the 95 per cent confidence level are provided in the tables alongside the relevant survey result. By adding/subtracting the MOE to the survey result a confidence interval can be constructed for each result.

Differences in the results are statistically significant where the confidence intervals for the survey results do not overlap. For example, in Table 4 the result of 57 per cent (for the proportion of smaller employers that had job vacancies in the last 12 months) has an MOE of $\pm 5.6$ per cent, or a confidence interval of 51.4 per cent to 62.6 per cent - that is, we can be 95 per cent confident that the true value for the proportion of smaller employers in the total population that had job vacancies is between 51.4 per cent to 62.6 per cent. The result of 95 per cent (for the proportion of larger employers that had job vacancies in the last 12 months) has an MOE of $\pm 2.4$ per cent, or a confidence interval of 92.6 per cent to 97.7 per cent - that is, we can be 95 per cent confident that the true value for the proportion of larger employers in the total population that had job vacancies is between 92.6 per cent to 97.7 per cent. These two confidence intervals do not overlap so we can say that there is a statistically significant difference between these two survey results - that is, larger employers were significantly more likely to have had job vacancies than smaller employers.

MOEs are not generally provided here for results where there are very small samples and where the margins of error for results fall between and 0 and 3 per cent and 97 and 100 per cent, due to difficulties with accurately calculating these MOEs. MOEs for results falling between 4 and 9 per cent and 91 to 96 per cent may also be less accurate than those based on results in the 10 to 90 per cent range.

The second set of tables appended below (Appendix 2b) presents results from the 2013/14 NSE by the industry groupings (aggregated for sampling and reporting purposes). Again, MOEs at the 95 per cent confidence level are provided alongside the relevant survey result.

Please note that:

- Tables may not add up to 100 per cent due to rounding.
- The notes below the tables indicate whenever data is presented as a subset of a wider set of data (also note the lower unweighted and weighted bases).
- The survey questions are presented here with the exact wording used in the questionnaire.
- Where comments are made in the summary report about differences in results by business size or industry sector, these have been confirmed using additional statistical significance testing. Therefore some differences noted in the text will not necessarily be evident when applying the margins of error specified in the following tables.


## Appendix 2a: Tables by business size with margins of errors

Table 1:
Q1. First of all, does your organisation operate from more than one site in New Zealand?

| Unweighted base= Weighted base= | Total |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 34 | 4.7 | 31 | 5.2 | 62 | 5.3 |
| No | 66 | 4.8 | 69 | 5.3 | 38 | 5.3 |
| Don't know/no opinion | 0 | - | 0 | - | 0 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 2:
Q2.How many employees are employed at the business size you currently work from? Please include full-time and part-time employees but do not include contractors or the business owners.

| Unweighted base= Weighted base= | Total 1043 |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| 1-5 | 62 | 0.7 | 69 | 0.8 | 0 | - |
| 6-9 | 12 | 2.0 | 14 | 2.2 | 0 | - |
| 10-19 | 15 | 2.0 | 16 | 2.2 | 0 | - |
| 20-49 | 7 | 1.5 | 0 | - | 66 | - |
| 50-99 | 2 | - | 0 | - | 18 | 2.3 |
| 100 or more | 2 | - | 0 | - | 16 | 2.3 |
| No employees | 0 | - | 0 | - | 0 | - |
| Don't know | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
Note: As number of employees is a weighting parameter, in some cases it is not possible to calculate an MoE (eg businesses with $20-49$ employees).

Table 3:
Q3. And for how long has your business been operating in New Zealand? \{Q3ins\}


[^0]Table 4:
Q4. In the last 12 months, has your business had any job vacancies?

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 61 | 5.0 | 57 | 5.6 | 95 | 2.4 |
| No | 39 | 5.0 | 43 | 5.6 | 5 | 2.4 |
| Don't know | 0 | - | 0 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 5:
Q4a. How does your business usually go about finding staff to fill a job vacancy?

|  | Total |  | 1-19 employees |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 832* |  | 308 |  | 524 |  |
| Weighted base= | 102717 | +/- | 85672 | +/- | 17045 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Trade Me or Seek | 41 | 6.0 | 39 | 7.2 | 50 | 5.6 |
| Through word of mouth | 33 | 5.7 | 35 | 6.8 | 25 | 4.6 |
| Advertisement in NZ/local newspapers/magazines | 30 | 5.1 | 28 | 6.0 | 40 | 5.4 |
| Recruitment agency/HR consultants | 13 | 3.1 | 9 | 3.6 | 31 | 5.1 |
| Other internet websites (excluding social media), unspecified online advertising | 11 | 3.9 | 10 | 4.6 | 12 | 3.5 |
| Internally/people we know | 8 | 3.0 | 7 | 3.5 | 14 | 3.9 |
| Own company website/newsletter | 7 | 3.2 | 6 | 3.7 | 11 | 3.6 |
| Through candidate approaching us | 6 | 3.1 | 6 | 3.7 | 6 | 2.2 |
| Work \& Income | 6 | 2.3 | 5 | 2.7 | 8 | 2.7 |
| Through secondary schools/ training institutions/Universities | 5 | 2.8 | 5 | 3.4 | 3 | - |
| Other internet based job boards | 4 | 2.0 | 3 | - | 8 | 3.1 |
| Front window/in store/ billboard | 3 | - | 3 | - | 3 | - |
| Advertising (unspecified) | 3 | - | 3 | - | 4 | 2.0 |
| Advertisement in overseas newspapers/magazines | 2 | - | 2 | - | 3 | - |
| Government departments (excluding Work \& Income) | 1 | - | 1 | - | 1 | - |
| Social media | 1 | - | 1 | - | 2 | - |
| Internal HR team/department | 1 | - | 0 | - | 2 | - |
| Specialist Migrant Online Job boards (e.g. 'New Kiwis', Skillfinder) | 0 | - | 0 | - | 0 | - |
| Contact with one of the Immigration New Zealand Relationship | 0 | - | 0 | - | 0 | - |
| Job fairs/expos | 0 | - | 0 | - | 0 | - |
| Other | 4 | 2.6 | 4 | 3.1 | 5 | 2.4 |
| None of the above | 0 | - | 0 | - | 0 | - |
| Don't know | 0 | - | 0 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |

[^1]*Sub-sample based on those businesses that had job vacancies in the last 12 months.

Table 6:
Q5. In the last 12 months, has your business had any job vacancies that it was unable to fill?

| Unweighted base= Weighted base= | Total$848^{*}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 325 |  |  |  |
|  | 106762* | +/- | 89728 | +/- | 17033 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 17 | 3.9 | 15 | 4.6 | 28 | 4.6 |
| No | 82 | 4.0 | 84 | 4.7 | 71 | 4.6 |
| Don't know | 1 | - | 1 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months.

Table 7:
Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?

|  | Total |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 230* |  | 57 |  | 173 |  |
| Weighted base= | 18200* | +/- | 13405 | +/- | 4795 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Automotive and Engineering Trades Workers | 12 | 8.0 | 13 | 10.6 | 9 | 6.0 |
| Farm, Forestry and Garden Workers | 11 | 4.8 | 12 | 6.5 | 8 | 3.4 |
| Food Trades Workers | 10 | 7.8 | 11 | 10.5 | 5 | 3.3 |
| Construction Trades Workers | 8 | 3.9 | 10 | 5.2 | 5 | 3.0 |
| Numerical Clerks | 6 | 0.7 | 8 | - | 2 | - |
| Hospitality, Retail and Service Managers | 5 | - | 5 |  | 6 | 3.8 |
| Health Professionals | 5 | - | 6 | - | 4 | 1.4 |
| Engineering, ICT and Science Technicians | 5 | 4.6 | 5 | - | 6 | 4.7 |
| Sales Representatives and Agents | 5 | 4.6 | 6 | - | 2 | - |
| Machine and Stationary Plant Operators | 5 | 3.6 | 4 | - | 6 | 4.5 |
| Specialist Managers | 4 | 2.0 | 2 | 1.8 | 9 | 5.6 |
| Design, Engineering, Science and Transport Professionals | 4 | 1.9 | 1 | - | 14 | 6.4 |
| Chief Executives, General Managers and Legislators | 3 | - | 3 | - | 3 | - |
| Sales Assistants and Salespersons | 3 | - | 2 | - | 6 | 4.8 |
| Farmers and Farm Managers | 2 | - | 2 | - | 0 | - |
| ICT Professionals | 2 | - | 2 | - | 2 | - |
| Health and Welfare Support Workers | 2 | - | 2 | - | 1 | - |
| Sports and Personal Service Workers | 2 | - | 2 | - | 0 | - |

Table 7: (cont.)
Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?

| Unweighted base=Weighted base= | Total 230* |  | $1-19$employees57 | $20+$employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 173 |  |
|  | 18200* | +/- |  | 13405 | +/- | 4795 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Construction and Mining |  |  |  |  |  |  |
| Labourers | 2 | - | 3 | - | 0 | - |
| Factory Process Workers | 2 | - | 1 | - | 4 | - |
| Education Professionals | 1 | - | 0 | - | 4 | 3.3 |
| Electrotechnology and |  |  |  |  |  |  |
| Trades Workers | 1 | - | 1 | - | 2 | - |
| Skilled Animal and |  |  |  |  |  |  |
| Horticultural Workers | 1 | - | 1 | - | 1 | - |
| Other Technicians and Trades |  |  |  |  |  |  |
| Workers | 1 | - | 1 | - | 2 | - |
| Road and Rail Drivers | 1 | - | 0 | - | 5 | - |
| Storepersons | 1 | - | 0 | - | 5 | 4.7 |
| Arts and Media Professionals | 0 | - | 0 | - | 0 | - |
| Business, Human Resource and Marketing |  |  |  |  |  |  |
| Professionals | 0 | - | 0 | - | 2 | - |
| Legal, Social and Welfare |  |  |  |  |  |  |
| Professionals | 0 | - | 0 | - | 0 | - |
| Carers and Aides | 0 | - | 0 | - | 1 | - |
| Hospitality Workers | 0 | - | 0 | - | 0 | - |
| Protective Service Workers | 0 | - | 0 | - | 0 | - |
| Office Managers and Program |  |  |  |  |  |  |
| Personal Assistants and |  |  |  |  |  |  |
| Secretaries | 0 | - | 0 | - | 0 | - |
| General Clerical Workers | 0 | - | 0 | - | 1 | - |
| Inquiry Clerks and |  |  |  |  |  |  |
| Receptionists | 0 | - | 0 | - | 0 | - |
| Clerical and Office Support |  |  |  |  |  |  |
| Workers | 0 | - | 1 | - | 0 | - |
| Other Clerical and |  |  |  |  |  |  |
| Administrative Workers | 0 | - | 0 | - | 0 | - |
| Sales Support Workers | 0 | - | 0 | - | 0 | - |
| Mobile Plant Operators | 0 | - | 0 | - | 1 | - |
| Cleaners and Laundry |  |  |  |  |  |  |
| Workers | 0 | - | 0 | - | 2 | - |
| Food Preparation Assistants | 0 | - | 0 | - | 1 | - |
| Other Labourers | 2 | - | 3 | - | 0 | - |
| Residual Categories |  |  |  |  |  | - |
| Other | 1 | - | 1 | - | 0 | - |
| Don't know | 0 | - | 0 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |

[^2]Table 8:
Q7. In the last 12 months, has your business employed any new staff? Please do not include any new business owners.

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 | 545 |  |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 63 | 5.0 | 59 | 5.6 | 95 | 2.4 |
| No | 37 | 5.0 | 41 | 5.6 | 5 | 2.4 |
| Don't know | 0 | - | 0 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 9:

Q8. Did your business employ any of these new staff on a 90-day trial period?

| Unweighted base= Weighted base= | Total 866* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 344 | 522 |  |  |
|  | 110814* | +/- | 93807 | +/- | 17007 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 63 | 5.6 | 64 | 6.5 | 57 | 5.5 |
|  | 6. |  |  |  |  |  |
| No | 34 | 5.3 | 33 | 1 | 41 | 5.4 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Would rather not say | 2 | - | 2 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that employed new staff in the last 12 months.

Table 10:
Q9. Have any employees who started on a 90-day trial period been dismissed during or at the end of the trial period?

|  | Total |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= Weighted base= | 525* |  | 224 |  | 301 |  |
|  | 69783* | +/- | 60123 | +/- | 9660 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 20 | 5.3 | 18 | 6.1 | 32 | 6.9 |
| No | 79 | 5.5 | 81 | 6.3 | 67 | 6.9 |
| Don't know | 1 | - | 1 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that employed new staff in the last 12 months, on a 90 -day trial period.
Table 11:
Q10. Thinking about the number of positions in your business, over the next year do you expect this number to...?

|  | Total | $\begin{array}{c}1-19 \\ \text { employees } \\ \text { Unweighted base }=\end{array}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted base $=$ | 1043 |  | 498 |  |  |  |$)$

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 12:
Q11. What about the number of positions that are low-skilled? Do you expect this number to...?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.
Table 13:
Q12.And what about the number of positions that are medium-skilled? Do you expect this number to...?

|  | Total |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 1020* |  | 492 |  | 528 |  |
| Weighted base= | 173271* | +/- | 155924 | +/- | 17347 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Stay about the same | 73 | 4.5 | 74 | 5.0 | 67 | 5.2 |
| Increase | 17 | 3.9 | 17 | 4.3 | 22 | 4.5 |
| Decrease | 3 | 1.3 | 2 | - | 6 | 2.7 |
| No medium-skilled positions in the business | 6 | 2.5 | 6 | 2.8 | 3 | 2.3 |
| Don't know | 0 | - | 0 | - | 1 | - |
| Would rather not say | 0 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.

Table 14:
Q13. And what about the number of positions that are high-skilled, do you expect this number to...?


[^3]Table 15:
Q28. Do all of your employees have a written employment agreement?

| Unweighted base= Weighted base= | Total <br> 1043 |  | $1-19$employees498158482 | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $545$ |  |
|  | 176370 | +/- |  | +/- | 17888 | +/- |
|  | \% | \% |  | \% | \% | \% | \% |
| Yes | 89 | 3.1 | 88 | 3.4 | 99 | 0.7 |
| No | 10 | 2.8 | 11 | 3.1 | 1 | 0.6 |
| Don't know | 0 | - | 0 | - | 0 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 16:

Q29. Do any current employees in this business use any of the following flexible working arrangements?

|  | Total |  | $1-19$ employees |  | 20+ employee |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 1043 |  | 498 |  | 545 |  |
| Weighted base= | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Flexible break times | 76 | 4.3 | 76 | 4.8 | 73 | 4.7 |
| Flexibility in or selection of own rosters or shifts/ or swap shifts | 48 | 5.3 | 48 | 5.8 | 46 | 5.4 |
| The choice to work parttime or reduced hours | 60 | 5.0 | 60 | 5.5 | 63 | 5.0 |
| Job sharing | 31 | 4.9 | 31 | 5.4 | 29 | 5.0 |
| Flexible start and finish times | 65 | 4.8 | 65 | 5.4 | 64 | 5.2 |
| A choice over when hours are worked, for example, working annualised hours or school hours | 44 | 5.2 | 45 | 5.8 | 37 | 5.3 |
| Working from home or other sites | 30 | 4.7 | 30 | 5.2 | 38 | 5.2 |
| Unpaid leave | 62 | 5.1 | 60 | 5.6 | 74 | 4.8 |
| Allowing leave for emergencies/study/prearranged | 0 | - | 0 | - | 0 | - |
| Response outside of scope | 0 | - | 0 | - | 0 | - |
| Any other flexible arrangements? (Specify) | 9 | 2.5 | 8 | 2.8 | 14 | 4.0 |
| None of these offered/no further arrangements offered | 7 | 2.9 | 8 | 3.2 | 4 | 2.2 |
| Don't know | 1 | - | 1 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |

Table 17:
X30. In the last 12 months roughly how many requests has the business received from current employees for flexible working arrangements?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 18:

XX30. Received requests for flexible working arrangements

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \\ 498 \\ 158482 \\ \% \\ \hline \end{gathered}$ |  $20+$ <br>  employees <br>  545 <br> $+/-$ 17888 <br> $\%$ $\%$ |  | $+/-$\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  | 176370 | +/- |  |  |  |  |
|  | \% | \% |  |  |  |  |
| Received at least one request | 46 | 5.3 | 45 | 5.8 | 55 | 5.2 |
| None | 44 | 5.2 | 46 | 5.8 | 30 | 4.8 |
| Don't know | 9 | 2.5 | 8 | 2.8 | 14 | 3.5 |
| Would rather not say | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 19:

X31. And approximately how many of these requests for flexible working arrangements did the business agree to?

|  | Total |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 488* |  | 218 |  | 270 |  |
| Weighted base= | 82368* | +/- | 72592 | +/- | 9776 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| All requests agreed to | 84 | 5.2 | 85 | 5.8 | 71 | 6.7 |
| Half or more of requests agreed to | 11 | 4.3 | 10 | 4.8 | 20 | 6.0 |
| Less than half of requests agreed to | 0 | - | 0 | - | 1 | - |
| Requests agreed to number unspecified | 1 | - | 1 | - | 1 | - |
| None accepted | 3 | - | 3 | - | 6 | 3.6 |
| Don't know | 1 | - | 1 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^4]Table 20:
XX31. Requests agreed to for flexible working arrangements

|  |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | $488^{*}$ |  | 218 |  | 270 |  |
| Weighted base= | 82368* | +/- | 72592 | +/- | 9776 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Accepted at least one request | 96 | 3.0 | 96 | 3.4 | 92 | 3.9 |
| None | 3 | - | 3 | - | 6 | 3.6 |
| Don't know | 1 | - | 1 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had received requests from current employees for flexible working arrangements.

Table 21:
X30-31. Requests for flexible working arrangements


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 22:

Q32. In the last 12 months has your business requested proof of sickness from any employee due to concerns about possible misuse of sick leave?

| Unweighted base= Weighted base= |  |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 18 | 3.1 | 15 | 3.4 | 49 | 5.4 |
| No | 81 | 3.1 | 85 | 3.4 | 48 | 5.4 |
| Don't know | 0 | - | 0 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 23:
Q34a. In the last 12 months, has your business had concerns about productivity losses due to any of your employees using any of the following substances - either on their own time or while at work? Illegal drugs


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 24:

Q34a. In the last 12 months, has your business had concerns about productivity losses due to any of your employees using any of the following substances - either on their own time or while at work? Alcohol


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 25:

Q34a. In the last 12 months, has your business had concerns about productivity losses due to any of your employees using any of the following substances - either on their own time or while at work? Legal highs

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1029* |  | 484 |  | 545 |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 5 | 1.6 | 4 | 1.8 | 10 | 3.0 |
| No | 93 | 1.9 | 94 | 2.1 | 81 | 4.0 |
| Don't know | 3 | - | 2 | - | 8 | 2.7 |
| Refused | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^5]
## Table 26:

Q34a. In the last 12 months, has your business had concerns about productivity losses due to any of your employees using any of the following substances - either on their own time or while at work? Any of the above

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1029^{*} \end{aligned}$ |  | 1-19 employees | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 |  |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 17 | 3.0 | 14 | 3.3 | 37 | 5.1 |
| No | 82 | 3.0 | 85 | 3.3 | 60 | 5.1 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 27:
Q34b. In the last 12 months, has your business had concerns about risks to workplace health and safety due to any of your employees using any of the following substances? Illegal drugs

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1029^{*} \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 |  |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 8 | 2.2 | 7 | 2.4 | 17 | 3.8 |
| No | 91 | 2.5 | 93 | 2.8 | 79 | 4.1 |
| Don't know | 1 | - | 1 | - | 3 | - |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 28:

Q34b. In the last 12 months, has your business had concerns about risks to workplace health and safety due to any of your employees using any of the following substances? Alcohol

| Unweighted base=Weighted base= | $\begin{aligned} & \text { Total } \\ & 1029^{\star} \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 |  |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 7 | 2.0 | 6 | 2.2 | 20 | 4.1 |
| No | 92 | 2.3 | 93 | 2.6 | 76 | 4.4 |
| Don't know | 1 | - | 1 | - | 3 | - |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 29:

Q34b. In the last 12 months, has your business had concerns about risks to workplace health and safety due to any of your employees using any of the following substances? Legal highs

| Unweighted base= Weighted base= | Total 1029* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 | 545 |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 4 | 1.4 | 3 | - | 10 | 3.1 |
| No | 94 | 2.0 | 95 | 2.1 | 83 | 4.0 |
| Don't know | 2 | - | 2 | - | 6 | 2.6 |
| Refused | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 30:
Q34b. In the last 12 months, has your business had concerns about risks to workplace health and safety due to any of your employees using any of the following substances? Any of the above

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1029^{\star} \end{aligned}$ |  | $1-19$employees484 | $20+$employees545 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 12 | 2.7 | 11 | 3.0 | 25 | 4.5 |
| No | 86 | 3.0 | 88 | 3.3 | 71 | 4.7 |
| Don't know | 1 | - | 1 | - | 3 | 2.0 |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 31:

X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Illegal drugs

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1029^{\star} \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 |  |  |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 11 | 2.5 | 9 | 2.7 | 25 | 4.4 |
| No | 88 | 2.8 | 90 | 3.1 | 73 | 4.5 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 32:
X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Alcohol

| Unweighted base= Weighted base= |  |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1029* |  | 484 |  | 545 |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 13 | 2.6 | 11 | 2.9 | 33 | 4.9 |
| No | 86 | 2.9 | 88 | 3.2 | 64 | 5.0 |
| Don't know | 1 | - | 1 | - | 3 | - |
| Refused | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 33:
X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Legal highs

| Unweighted base=Weighted base= | Total 1029* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 484 |  | 545 |  |
|  | 171858 | +/- | 153970 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 5 | 1.8 | 5 | 2.0 | 12 | 3.3 |
| No | 91 | 2.4 | 93 | 2.6 | 79 | 4.3 |
| Don't know | 3 | - | 2 | - | 8 | 2.9 |
| Refused | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 34:

X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Any of the above


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 35:
Q35. In the last 12 months, has your business done any of the following because of concerns about suspected use of illegal drugs or legal highs by employees? Used provisions under the Employment Relations Act to manage the performance of an employee suspected of using drugs

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 253^{*} \end{aligned}$ |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 70 |  | $183$ |  |
|  | 21059* | +/- | 16542 | +/- | 4517 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 46 | 8.9 | 42 | 11.0 | 61 | 9.1 |
| No | 51 | 9.0 | 55 | 11.2 | 37 | 9.1 |
| Don't know | 3 | - | 3 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.

## Table 36:

Q35. In the last 12 months, has your business done any of the following because of concerns about suspected use of illegal drugs or legal highs by employees? Included a provision in any employment agreement giving the employer the right to request drug testing

| Unweighted base= Weighted base= |  |  | $1-19$ <br> employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $253^{*}$ |  | 70 |  | 183 |  |
|  | 21059* | +/- | 16542 | +/- | 4517 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 53 | 7.0 | 48 | 8.6 | 71 | 8.6 |
| No | 44 | 7.5 | 49 | 9.3 | 28 | 8.5 |
| Don't know | 3 | - | 3 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.

Table 37:
Q35. In the last 12 months, has your business done any of the following because of concerns about suspected use of illegal drugs or legal highs by employees? Provided any support to an employee suspected of using drugs

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 253^{*} \end{aligned}$ |  | $1-19$employees7016542$\%$ |  $20+$ <br>  employees <br>  183 <br> $+/-$ 4517 <br> $\%$ $\%$ |  | $+/-$$\%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  | 21059* | +/- |  |  |  |  |
|  | \% | \% |  |  |  |  |
| Yes | 44 | 8.5 | 39 | 10.5 | 61 | 8.7 |
| No | 51 | 9.0 | 55 | 11.1 | 36 | 8.7 |
| Don't know | 5 | 4.7 | 5 | - | 4 | 3.8 |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^6]Table 38:
Q35. In the last 12 months, has your business done any of the following because of concerns about suspected use of illegal drugs or legal highs by employees? Used or introduced a drugs policy to manage the performance of an employee suspected of using drugs

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 253^{*} \end{aligned}$ |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 70 | 183 |  |  |
|  | 21059* | +/- | 16542 | +/- | 4517 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 37 | 9.8 | 32 | 12.1 | 55 | 9.8 |
| No | 60 | 10.1 | 64 | 12.6 | 43 | 9.7 |
| Don't know | 3 | - | 4 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.

## Table 39:

Q36. In the last 12 months has this business required any employee to undergo testing for illegal drugs?

| Unweighted base=Weighted base= | Total |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 253* |  | 70 |  | 183 |  |
|  | 21059* | +/- | 16542 | +/- | 4517 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 25 | 7.5 | 18 | 9.3 | 52 | 8.7 |
| No | 74 | 7.6 | 81 | 9.3 | 45 | 9.0 |
| Don't know | 1 | - | 0 | - | 3 | - |
| Would rather not say | 0 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.
Table 40:
Q37. In which of the following situations was this drug testing requested?

|  | Total 122* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= |  |  | $12^{* *}$ |  | 110 |  |
| Weighted base= | 5360* | +/- | 2991 ** | +/- | 2369 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Before an employee |  |  |  |  |  |  |
| started a job in the business | 61 | 12.9 | 56 | - | 69 | 13.4 |
| On a random basis | 69 | 12.6 | 83 | - | 52 | 13.1 |
| In response to a workplace accident or near miss | 27 | 11.2 | 11 | - | 47 | 12.5 |
| In response to performance issues | 53 | 15.9 | 61 | - | 43 | 13.1 |
| Don't know | 1 | - | 0 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |

[^7]Table 41:
Q38. Are any of your employees paid the adult minimum wage of $\$ 13.75$ per hour? This rate applies to all employees aged 16 years and over who are not on the starting out or training minimum wage.

| Unweighted base= Weighted base= | Total |  | 1-19 employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 17 | 3.5 | 15 | 3.8 | 28 | 4.6 |
| No | 83 | 3.5 | 85 | 3.9 | 69 | 4.8 |
| Don't know | 0 | - | 0 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 42:

Q39. Are any of your employees paid the training minimum wage of $\$ 11.00$ per hour?

|  | Total | $\begin{array}{c}1-19 \\ \text { employees }\end{array}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unweighted base $=$ | 1043 | 498 |  |  |  |
|  | Weighted base $=$ | 176370 | $\%$ | $+/$ | 158482 | $+/-$ |
|  |  | $\%$ | $\%$ | $\%$ | 17888 | $+/-$ |
| employees |  |  |  |  |  |  |$]$

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 43:

Q40. In the last 12 months has your business employed any workers aged 16 to 19 years?

| Unweighted base= Weighted base= | Total 866* |  | $\begin{gathered} 1-19 \\ \text { employees } \\ 344 \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 522 |  |
|  | 110814* | +/- |  | 93807 | +/- | 17007 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 46 | 5.7 | 43 | 6.7 | 64 | 5.1 |
| No | 53 | 5.8 | 56 | 6.8 | 35 | 5.1 |
| Don't know | 1 | - | 1 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had employed new staff in the last 12 months.

## Table 44:

Q41. Are any of these employees paid the starting out wage of $\$ 11.00$ per hour?

| Unweighted base= Weighted base= | Total514* |  | $1-19$ employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 166 |  | 348 |  |
|  | 52369* | +/- | 41407 | +/- | 10962 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 11 | 5.8 | 11 | 7.3 | 8 | 3.8 |
| No | 89 | 5.8 | 88 | 7.3 | 89 | 4.2 |
| Don't know | 0 | - | 0 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^8]
## Table 45:

Q42. In response to an increase in minimum wage rates, does your business usually increase wages or salaries for employees who are already being paid above minimum wages?

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} \text { 1-19 } \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 | 545 |  |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 64 | 4.9 | 64 | 5.4 | 59 | 5.3 |
| No | 34 | 4.8 | 33 | 5.3 | 36 | 5.2 |
| Don't know | 2 | - | 1 | - | 5 | 2.4 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 46:

Q43. The next few questions are about health and safety systems and practices in your business. Who provides health and safety expertise and leadership in your business?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 47:
Q44. If you wanted more expert advice for your business on health and safety than you currently receive, do you know where you would get this advice from?

| Unweighted base= Weighted base= | Total <br> 1043 |  | 1-19 <br> employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 82 | 4.4 | 81 | 4.9 | 93 | 2.7 |
| No | 16 | 4.2 | 17 | 4.7 | 5 | 2.3 |
| Don't know | 2 | - | 2 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 48:

Q45. Does your business have a documented system for identifying and managing workplace hazards?

|  | Total | $\begin{array}{c}1-19 \\ \text { employees }\end{array}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unweighted base $=$ | 1043 |  | 498 |  |  |
|  | Weighted base $=$ | 176370 | $\%$ | $+/-$ | 158482 | $+/-$ |
|  |  | $\%$ | $\%$ | $\%$ | 17888 | $+/-$ |
| employees |  |  |  |  |  |  |$]$

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 49:

Q46. When a new hazard is identified or an existing hazard changes, is this recorded in the system?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that have a documented system for identifying and managing workplace hazards.

## Table 50:

Q47. Does your business have a documented process for investigating workplace accidents?

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \\ 498 \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $545$ |  |
|  | 176370 | +/- |  | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 68 | 5.1 | 65 | 5.7 | 94 | 2.7 |
| No | 27 | 5.0 | 30 | 5.5 | 5 | 2.5 |
| Don't know | 3 | - | 4 | 2.2 | 1 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 51:
Q48. Does your business have health and safety inductions for all new employees?

| Unweighted base= Weighted base= | Total 1043 |  | 1-19 employees |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 |  | $545$ |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 76 | 4.8 | 74 | 5.4 | 92 | 3.3 |
| No | 22 | 4.7 | 24 | 5.2 | 6 | 2.9 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
Table 52:
Q49. Is a record kept of every health and safety induction for new employees?

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 918^{*} \end{aligned}$ |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \\ 404 \end{gathered}$ | $20+$employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  | 133390* | +/- |  | 116934 | +/- | 16456 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 69 | 5.5 | 67 | 6.2 | 87 | 4.1 |
| No | 27 | 5.2 | 30 | 5.9 | 9 | 3.5 |
| Don't know | 4 | 2.5 | 4 | 2.8 | 4 | 2.4 |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that have health and safety inductions for all new employees.

## Table 53:

Q50. Does your business use contractors or subcontractors to do any work for the business?

| Unweighted base= Weighted base= |  |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $1043$ |  | 498 |  | 545 |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 59 | 5.1 | 56 | 5.6 | 82 | 4.4 |
| No | 40 | 5.1 | 43 | 5.6 | 18 | 4.4 |
| Don't know | 1 | - | 1 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 54:
Q51. Do all your contractors and subcontractors receive a health and safety induction?


[^9]Table 55:
Q52. Does your business have a formal system for employee participation in managing health and safety?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 56:

Q53. Does your business have any of the following?

|  | Total |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 1043 |  | 498 |  | 545 |  |
| Weighted base= | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Elected health and safety representatives | 37 | 4.9 | 33 | 5.4 | 72 | 4.9 |
| Informal health and safety representatives | 44 | 5.2 | 42 | 5.8 | 61 | 5.4 |
| A health and safety committee | 24 | 4.0 | 19 | 4.4 | 72 | 5.0 |
| A regular system for health and safety communications | 52 | 5.2 | 48 | 5.8 | 81 | 4.4 |
| Health and safety is included as a regular team meeting item | 51 | 5.1 | 48 | 5.7 | 83 | 4.1 |
| None of the above | 21 | 4.5 | 23 | 5.0 | 4 | 2.4 |
| Don't know | 1 | - | 1 | - | 0 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |

Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 57:
Q54. In the last 12 months, has your business made any significant changes to its health and safety systems or practices?

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $20+$employees545 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 |  |  |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 20 | 3.5 | 17 | 3.9 | 42 | 5.4 |
| No | 79 | 3.7 | 82 | 4.1 | 56 | 5.4 |
| Don't know | 0 | - | 0 | - | 2 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^10]Table 58:
Q55. Thinking about the biggest change made to your health and safety systems or practices in the last 12 months, why did the business make this change or what prompted this change?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that made significant changes to its health and safety systems or practices in the last 12 months.

## Table 59:

Q56. Do you agree or disagree that your business owners or managers have a good understanding of their obligations under the Health and Safety in Employment Act?

|  | Total | $\begin{array}{c}1-19 \\ \text { employees } \\ \text { Unweighted base }=\end{array}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted base $=$ | 1043 | 176370 | $\%$ | 498 |  |  |$)$

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 60:

Q57. Do you agree or disagree that government is effective at enforcing obligations for businesses under the Health and Safety in Employment Act?

| Unweighted base= Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \\ 498 \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 545 |  |
|  | 176370 | +/- |  | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Agree | 58 | 5.2 | 58 | 5.8 | 58 | 5.4 |
| Neither agree nor disagree | 13 | 3.7 | 13 | 4.1 | 14 | 3.9 |
| Disagree | 17 | 3.9 | 17 | 4.4 | 19 | 4.4 |
| Don't know | 10 | 3.1 | 10 | 3.4 | 9 | 2.9 |
| Would rather not say | 2 | - | 2 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 61:

Q58. Do you agree or disagree that having good health and safety systems is good for your business?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 62:

Q14.Does your business currently have any recent migrant employees on staff? By recent migrants we mean someone who was not born in New Zealand and who has arrived in New Zealand in the last five years.

| Unweighted base=Weighted base= | $\begin{aligned} & \text { Total } \\ & 1043 \end{aligned}$ |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $20+$employees545 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 498 |  |  |  |
|  | 176370 | +/- | 158482 | +/- | 17888 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 26 | 4.2 | 22 | 4.6 | 66 | 5.2 |
| No | 73 | 4.2 | 78 | 4.6 | 33 | 5.2 |
| Don't know | 0 | - | 0 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^11]Table 63:
Q15. And in the last 12 months, has your business hired any recent migrants?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 64:
Q16. Thinking about the migrant your business most recently hired, what role did this person fill in your business?

| Unweighted base=Weighted base= |  |  | 1-19 employees | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $406^{*}$ |  | 93 |  | 313 |  |
|  | 33907* | +/- | 24528 | +/- | 9379 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Managers | 6 | 3.7 | 5 | 4.9 | 6 | 3.6 |
| Professionals | 19 | 7.4 | 18 | 10.0 | 24 | 5.5 |
| Technicians and Trades Workers | 24 | 8.1 | 23 | 10.9 | 25 | 6.2 |
| Community and Personal Service Workers | 6 | 3.4 | 6 | 4.6 | 5 | 1.6 |
| Clerical and Administrative Workers | 7 | 3.8 | 7 | 5.1 | 7 | 4.1 |
| Sales Workers | 12 | 5.5 | 12 | 7.4 | 11 | 4.3 |
| Machinery Operators and Drivers | 5 | 5.6 | 5 | - | 4 | 3.0 |
| Labourers | 18 | 5.1 | 19 | 6.8 | 13 | 4.7 |
| Low-skilled worker | 0 | - | 0 | - | 0 | - |
| Other (Specify) | 3 | - | 3 | - | 3 | - |
| Don't know | 0 | - | 0 | - | 2 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that hired recent migrants in the last 12 months.
Table 65:
Q17. Was the migrant you most recently hired living outside of New Zealand when they applied to work at your business?

| Unweighted base= Weighted base= | Total 406* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 93 | 313 |  |  |
|  | 33907* | +/- | 24528 | +/- | 9379 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 16 | 4.5 | 12 | 5.8 | 26 | 6.0 |
| No | 83 | 4.6 | 88 | 5.8 | 70 | 6.5 |
| Don't know | 1 | - | 0 | - | 4 | 3.1 |
| Would rather not say | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^12]Table 66:
Q18. For what particular reasons did your business choose to employ a recent migrant?

|  | Total |  | 1-19 employees |  | 20+ employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 406* |  | 93 |  | 313 |  |
| Weighted base= | 33907* | +/- | 24528 | +/- | 9379 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| They were the best candidate | 30 | 9.1 | 32 | 12.3 | 25 | 6.2 |
| Their skills/qualifications | 27 | 8.5 | 25 | 11.5 | 32 | 6.6 |
| Their experience | 8 | 4.3 | 8 | 5.8 | 8 | 3.7 |
| Fresh perspective | 0 | - | 0 | - | 1 | - |
| Strong work ethic | 3 | - | 3 | - | 5 | 3.2 |
| Overseas contacts/networks <br> They speak a language other than English | 0 | - | 0 | - | 0 | - |
|  | 3 | - | 4 | - | 1 | - |
| Many of our customers are also migrants | 0 | - | 0 | - | 0 | - |
| To be able to pay lower salary/wages | 2 | - | 2 |  | 0 | - |
| Their personality/they seemed like they would be a 'good fit' for the business | 6 | 3.9 | 6 | 5.3 | 4 | 2.1 |
| New Zealanders were not willing to do job | 5 | 3.1 | 5 | 4.1 | 6 | 3.3 |
| Difficulty hiring New Zealanders for job due to skill shortage | 14 | 4.3 | 10 | 5.5 | 24 | 6.1 |
| No New Zealand born candidates applied | 4 | 2.7 | 4 | 3.6 | 5 | 2.5 |
| Recommendation / worked for us before / good experiences with this ethnicity | 7 | 4.0 | 8 | 5.4 | 3 | - |
| Other (Specify) | 2 | - | 2 | - | 2 | - |
| No reason (No particular preference for migrant vs. New Zealander) | 12 | 6.9 | 13 | 9.3 | 10 | 4.5 |
| Don't know | 0 | - | 0 | - | 1 | - |

Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that hired recent migrants in the last 12 months.

Table 67:
Q19. On the whole, how would you rate your migrant employees on their overall job performance?

| Unweighted base= Weighted base= | Total$501^{*}$ |  | $1-19$employees12034817 | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $381$ |  |
|  | 46623* | +/- |  | +/- | 11806 | +/- |
|  | \% | \% |  | \% | \% | \% | \% |
| Very poor | 1 | - | 1 | - | 0 | - |
| Poor | 1 | - | 1 | - | 1 | - |
| Neither good nor poor | 6 | 2.8 | 5 | 3.6 | 6 | 3.4 |
| Good | 34 | 8.4 | 34 | 11.1 | 34 | 5.9 |
| Very good | 57 | 8.6 | 57 | 11.4 | 56 | 6.4 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^13]Table 68:
Q20. And why do you say that?

|  | Total |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 440* |  | 103 |  | 337 |  |
| Weighted base= | 42149* | +/- | 31558 | +/- | 10591 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Employees are able to share their experience and skills | 17 | 7.9 | 20 | 10.5 | 8 | 3.2 |
| Employees have skills and experience not available in New Zealand | 10 | 6.2 | 10 | 8.2 | 8 | 3.8 |
| Employees perform at a level higher than expected | 7 | 5.6 | 8 | 7.5 | 5 | 2.5 |
| Employees perform at a superior level to the other employees | 3 | - | 3 | - | 5 | 2.7 |
| Employees don't have English language problems | 3 | - | 3 | - | 1 | - |
| Employees have no problems with cultural differences/ fit in with the team | 9 | 5.8 | 10 | 7.6 | 7 | 3.6 |
| Employees have transferable skills | 4 | 3.6 | 5 | 4.7 | 2 | - |
| Employees have the right attitude/are willing to learn/work ethic/above \& beyond their role | 43 | 9.1 | 43 | 12.0 | 43 | 6.8 |
| Employees have the skills and experience required (in general) | 15 | 5.2 | 14 | 6.7 | 17 | 5.3 |
| Employees have other language (non-English) skills | 3 | - | 3 | - | 1 | - |
| Employees' work is very good quality | 23 | 8.3 | 25 | 11.0 | 16 | 4.9 |
| Employees do what is required/fulfil that role | 14 | 5.3 | 14 | 6.9 | 14 | 4.6 |
| Appraisals/referred by others | 5 | - | 7 | - | 1 | - |
| They are satisfactory | 1 | - | 2 | - | 1 | - |
| We hire the best person for the job | 2 | - | 1 | - | 6 | 3.3 |
| Other (Specify) | 8 | 5.5 | 10 | 7.3 | 4 | 2.7 |
| No reason | 1 | - | 0 | - | 4 | 2.2 |
| Don't know | 0 | - | 0 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 1 | - |

Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that have recent migrant employees on staff, and rate their overall job performance as Good or Very good.

Table 69:
Q21. In the last 12 months, has your business hired any recent migrants who have subsequently left the business?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that hired recent migrants in the last 12 months.

## Table 70:

Q22. Thinking now about the migrant that left your business most recently, for what particular reasons did they leave?

| Unweighted base=Weighted base= | Total 156* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $26^{\text {** }}$ |  | 130 |  |
|  | 10584* | +/- | 6599 ** | +/- | 3986 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Got a job with another employer in New Zealand | 19 | 7.6 | 13 | - | 30 | 10.3 |
| Returned to their country of origin | 7 | 3.5 | 0 | - | 20 | 9.2 |
| Moved to Australia | 9 | 8.4 | 11 | - | 5 | - |
| Moved to a different country other than Australia | 13 | 6.6 | 16 | - | 8 | 5.8 |
| Moved to a different town/city in New Zealand for reasons other than work | 17 | 9.7 | 22 | - | 8 | 5.9 |
| Took up study | 2 | - | 0 | - | 4 | - |
| Not suitable for the job/not happy with performance | 15 | 2.8 | 20 | - | 8 | 5.9 |
| Contract ended | 11 | 6.1 | 9 | - | 14 | 6.6 |
| Redundancy | 2 | - | 1 | - | 3 | - |
| Health reasons | 0 | - | 0 | - | 0 | - |
| Left to set up their own business | 3 | - | 4 | - | 2 | - |
| Could not renew work visa | 6 | 2.8 | 0 | - | 17 | 7.6 |
| Low salary/wages | 2 | - | 1 | - | 2 | - |
| Didn't fit into New Zealand workplace culture | 13 | 2.3 | 17 | - | 5 | 4.6 |
| Family reasons | 8 | 6.7 | 7 | - | 10 | 6.0 |
| Visa expired (general) | 8 | 7.3 | 10 | - | 5 | 4.2 |
| For more travel (OE) | 1 | - | 0 | - | 2 | - |
| Other (Specify) | 0 | - | 0 | - | 0 | - |
| No reason | 1 | - | 0 | - | 3 | - |
| Don't know | 3 | - | 5 | - | 1 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - |

[^14]Table 71:
Q23. Are there any specific reasons why your business did not recruit any recent migrants in the last year?

|  | Total |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \end{gathered}$ |  | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 442* |  | 241 |  |  |  |
| Weighted base= | 76039* | +/- | 68655 | +/- | 7384 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| No vacancy | 12 | 5.4 | 13 | 6.0 | 10 | 5.5 |
| No migrants applied for a job with my business | 19 | 5.8 | 19 | 6.4 | 19 | 7.3 |
| Have been able to find a New Zealand born candidate to fill role | 4 | 3.3 | 4 | - | 8 | 5.1 |
| Couldn't find a migrant with the right skills/experience | 7 | 3.8 | 7 | 4.2 | 11 | 5.8 |
| Concerns about English language abilities | 2 | - | 2 | - | 2 | - |
| Concerns about the value of overseas qualifications or experience | 2 | - | 3 | - | 1 | - |
| Offered a position to a migrant but they did not accept it | 0 | - | 0 | - | 0 | - |
| Recruitment of migrants for job(s) was not possible under the NZ Immigration system | 0 | - | 0 | - | 0 | - |
| It's too difficult to hire a migrant | 3 | - | 3 | - | 2 | - |
| I'm not sure how the immigration system works | 0 | - | 0 | - | 0 | - |
| Looking to recruit locally/within NZ | 3 | - | 3 | - | 4 | - |
| Other (Specify) | 2 | - | 2 | - | 2 | - |
| No reason | 45 | 7.6 | 45 | 8.3 | 45 | 8.9 |
| Don't know | 1 | - | 2 | - | 1 | - |
| Would rather not say | 2 | - | 2 | - | 1 | - |

Total may exceed 100\% because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, but did not hire any recent migrants.
Table 72:
Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Websites or services connecting your business to prospective migrants

| Unweighted base= Weighted base= | Total 531* |  | $\begin{gathered} \hline 1-19 \\ \text { employees } \\ 136 \end{gathered}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 395 |  |
|  | 51475* | +/- |  | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 31 | 7.9 | 32 | 10.3 | 29 | 5.6 |
| Useful | 46 | 8.5 | 46 | 11.0 | 46 | 6.4 |
| Very useful | 12 | 4.1 | 12 | 5.2 | 14 | 4.3 |
| Don't know | 10 | 5.3 | 10 | 6.9 | 10 | 3.7 |
| Would rather not say | 0 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^15]*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 73:
Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Advice on immigration policy and process


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 74:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Online job events (e.g. webinars) with prospective workers in overseas markets


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 75:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Support for employers at overseas job fairs


[^16]Table 76:
Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? An image campaign for New Zealand in key countries of origin

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $531^{*}$ |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 41 | 8.2 | 41 | 10.7 | 40 | 6.3 |
| Useful | 38 | 8.3 | 38 | 10.7 | 36 | 6.2 |
| Very useful | 10 | 3.8 | 10 | 4.8 | 11 | 4.1 |
| Don't know | 10 | 5.3 | 10 | 6.8 | 12 | 3.7 |
| Would rather not say | 1 | - | 1 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 77:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Information and research data on migrant behaviour and needs

| Unweighted base= Weighted base= | Total$531^{*}$ |  | 1-19 employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 136 |  | $395$ |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 40 | 8.2 | 41 | 10.7 | 36 | 6.1 |
| Useful | 40 | 8.5 | 40 | 11.0 | 41 | 6.4 |
| Very useful | 11 | 5.4 | 11 | 7.0 | 12 | 4.3 |
| Don't know | 8 | 4.7 | 8 | 6.1 | 9 | 3.2 |
| Would rather not say | 1 | - | 0 | - | 2 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 78:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Specialist advice on retention and settlement planning or services for migrant employees


[^17]Table 79:
Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information for new migrant employees about cultural differences in the workplace


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 80:

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information for new migrant employees about how people communicate in the NZ workplace

|  | Total |  | $1-19$ employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= Weighted base= | 531* |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 9 | 3.2 | 8 | 4.0 | 13 | 4.3 |
| Useful | 51 | 8.5 | 51 | 11.1 | 52 | 6.4 |
| Very useful | 32 | 8.1 | 32 | 10.6 | 32 | 5.8 |
| Don't know | 7 | 5.1 | 9 | 6.7 | 3 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 81:

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information for businesses about overcoming communication challenges in the workplace


[^18]Table 82:
Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information for new migrant employees about working in your industry

| Unweighted base= Weighted base= | Total 531* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 136 | 395 |  |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 18 | 6.2 | 17 | 8.0 | 22 | 5.3 |
| Useful | 49 | 8.2 | 49 | 10.6 | 47 | 6.4 |
| Very useful | 25 | 6.6 | 24 | 8.6 | 25 | 5.5 |
| Don't know | 8 | 4.9 | 9 | 6.4 | 6 | 2.8 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 83:

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information for new migrant employees about living in New Zealand

| Unweighted base= Weighted base= |  |  | $1-19$ employees | 20+ employees |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $531^{*}$ |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12369 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 13 | 4.5 | 12 | 5.8 | 15 | 4.6 |
| Useful | 56 | 7.9 | 56 | 10.2 | 55 | 6.3 |
| Very useful | 23 | 6.5 | 22 | 8.3 | 25 | 5.2 |
| Don't know | 7 | 4.7 | 8 | 6.2 | 4 | 2.1 |
| Would rather not say | 2 | - | 2 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 84:

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Information about learning English language skills for the workplace


[^19]Table 85:
Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Support for partners of your migrant staff to find employment


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 86:

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Providing more information to employers about employing \& retaining migrants in general

| Unweighted base= Weighted base= |  |  | 1-19 employees | $\begin{aligned} & 20+ \\ & \text { employees } \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $531^{*}$ |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Not useful | 14 | 5.4 | 12 | 6.9 | 21 | 5.3 |
| Useful | 61 | 7.6 | 63 | 9.8 | 54 | 6.4 |
| Very useful | 17 | 4.6 | 16 | 5.9 | 18 | 5.1 |
| Don't know | 7 | 4.7 | 8 | 6.2 | 5 | 2.4 |
| Would rather not say | 1 | - | 1 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 87:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing information about cultural differences in the workplace

| Unweighted base=Weighted base= | Total |  | 1-19 employees | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 531* |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 35 | 7.4 | 37 | 9.6 | 29 | 5.4 |
| No | 53 | 8.2 | 50 | 10.6 | 61 | 6.1 |
| Not applicable | 9 | 5.6 | 10 | 7.3 | 6 | 3.4 |
| Don't know | 3 | - | 2 | - | 5 | 2.5 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 88:
Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing information about how people communicate in the NZ workplace

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $531^{*}$ |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 41 | 8.4 | 43 | 10.9 | 32 | 5.6 |
| No | 48 | 8.3 | 44 | 10.7 | 59 | 6.1 |
| Not applicable | 8 | 5.6 | 9 | 7.3 | 4 | 2.7 |
| Don't know | 2 | - | 2 | - | 4 | 2.5 |
| Would rather not say | 1 | - | 1 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 89:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing information about living in New Zealand

| Unweighted base= Weighted base= |  |  | $\begin{gathered} 1-19 \\ \text { employees } \\ 136 \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $531^{*}$ |  |  | 395 |  |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 42 | 8.4 | 43 | 10.8 | 37 | 6.1 |
| No | 49 | 8.3 | 47 | 10.7 | 54 | 6.3 |
| Not applicable | 6 | 5.2 | 7 | 6.8 | 4 | 2.7 |
| Don't know | 2 | - | 2 | - | 4 | 2.5 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 90:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing or allowing time to learn English language skills for the workplace

| Unweighted base=Weighted base= | Total |  | 1-19 employees | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 531* |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 28 | 7.8 | 30 | 10.2 | 22 | 5.0 |
| No | 53 | 8.6 | 50 | 11.1 | 62 | 6.2 |
| Not applicable | 16 | 6.4 | 18 | 8.3 | 11 | 4.4 |
| Don't know | 2 | - | 1 | - | 4 | 1.8 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 91:
Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Supporting partners of migrant staff to find employment

| Unweighted base= Weighted base= | Total$531^{*}$ |  | $1-19$employees1363909 | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 395 |  |
|  | 51475* | +/- |  | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 23 | 7.2 | 25 | 9.4 | 15 | 4.3 |
| No | 65 | 8.3 | 62 | 10.8 | 73 | 5.6 |
| Not applicable | 10 | 5.7 | 11 | 7.5 | 8 | 3.9 |
| Don't know | 2 | - | 1 | - | 4 | 2.0 |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 92:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Having a 'buddy' or mentoring system

| Unweighted base= Weighted base= | Total 531* |  | $\begin{gathered} 1-19 \\ \text { employees } \end{gathered}$ | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 136 |  | 395 |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 49 | 7.0 | 43 | 9.1 | 65 | 6.1 |
| No | 41 | 8.2 | 46 | 10.6 | 28 | 5.9 |
| Not applicable | 7 | 5.4 | 8 | 7.1 | 3 | - |
| Don't know | 1 | - | 1 | - | 3 | - |
| Would rather not say | 2 | - | 2 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 93:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing closer supervision on the job

| Unweighted base= Weighted base= | Total 531* |  | 1-19 employees | $\begin{gathered} 20+ \\ \text { employees } \end{gathered}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 136 | 395 |  |  |
|  | 51475* | +/- | 39099 | +/- | 12376 | +/- |
|  | \% | \% | \% | \% | \% | \% |
| Yes | 68 | 7.8 | 67 | 10.1 | 73 | 5.6 |
| No | 22 | 6.8 | 22 | 8.8 | 21 | 5.2 |
| Not applicable | 7 | 5.5 | 9 | 7.2 | 4 | 2.7 |
| Don't know | 1 | - | 1 | - | 2 | - |
| Would rather not say | 1 | - | 1 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - |

[^20]
## Table 94:

Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing accommodation on arrival


[^21]
## Appendix 2b: Tables by industry group with margins of errors

## Table 95:

Q1. First of all, does your organisation operate from more than one site in New Zealand?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
Table 96:



[^22]
## Table 97:

Q3. And for how long has your business been operating in New Zealand? \{Q3ins\}


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 98:

Q4. In the last 12 months, has your business had any job vacancies?


## Table 99:

Q4a. How does your business usually go about finding staff to fill a job vacancy?


## Table 99: (cont.)

Q4a. How does your business usually go about finding staff to fill a job vacancy?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only. *Sub-sample based on those businesses that had job vacancies in the last 12 months.

Table 100:
Q5. In the last 12 months, has your business had any job vacancies that it was unable to fill?


[^23]Sub-sample based on those businesses that had job vacancies in the last 12 months.

Table 101:
Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?


Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?


Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?


Q6. Of the vacancies your business was unable to fill, what occupations were the vacancies for?


[^24]**Caution: low base number of respondents-results are indicative only.

Q7. In the last 12 months, has your business employed any new staff? Please do not include any new business owners.


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 103:

Q8. Did your business employ any of these new staff on a 90-day trial period?


Table 104:
Q9. Have any employees who started on a 90-day trial period been dismissed during or at the end of the trial period?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that employed new staff in the last 12 months, on a 90 -day trial period.
Table 105:
Q10. Thinking about the number of positions in your business, over the next year do you expect this number to...?


Table 106:
Q11. What about the number of positions that are low-skilled? Do you expect this number to...?


[^25]Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.

Table 107:
Q12.And what about the number of positions that are medium-skilled? Do you expect this number to...?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.

Table 108:
Q13. And what about the number of positions that are high-skilled, do you expect this number to...?


[^26]Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.

Table 109:
Q28. Do all of your employees have a written employment agreement?


Table 110:
Q29. Do any current employees in this business use any of the following flexible working arrangements?


Table 111:
X30. In the last 12 months roughly how many requests has the business received from current employees for flexible working arrangements?


Table 112:
XX30. Received requests for flexible working arrangements


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 113:
X31. And approximately how many of these requests for flexible working arrangements did the business agree to?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had received requests from current employees for flexible working arrangements.

Table 114:
XX31. Requests agreed to for flexible working arrangements


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had received requests from current employees for flexible working arrangements.

Table 115:
X30-31. Requests for flexible working arrangements


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Q32. In the last 12 months has your business requested proof of sickness from any employee due to concerns about possible misuse of sick leave?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 117:

Q34a. In the last 12 months, has your business had concerns about productivity losses due to any of your employees using any of the following substances - either on their own time or while at work? Illegal drugs


[^27]Table 118:
 work? Alcohol


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 119:

 work? Legal highs


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.
 work? Any of the above


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

* The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.


## Table 121:




[^28]


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 123:



Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.



Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

## Table 125:

X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Illegal drugs


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Alcohol


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

Table 127:
X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Legal highs


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

X34a_b.Concerns about productivity losses and/or workplace health and safety in the last 12 months, due to any employees using any of the following substances. Any of the above


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 129:

 Employment Relations Act to manage the performance of an employee suspected of using drugs

|  |  |  | A |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Agriculture forestry and fishing |  | C Manufacturing |  | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| Unweighted base= | 253* |  | 55 |  | 55 |  | 66 |  | 33 |  | 12** |  | 32 |  |
| Weighted base= | 21059* | +/- | 6083 | +/- | 1978 | +/- | 2754 | +/- | 5926 | +/- | 250 ** | +/- | 4068 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 46 | 8.9 | 50 | 20.0 | 39 | 14.5 | 51 | 26.5 | 22 | 16.2 | 46 | 21.4 | 74 | 17.1 |
| No | 51 | 9.0 | 48 | 20.1 | 56 | 14.7 | 49 | 26.5 | 70 | 17.1 | 54 | 21.4 | 26 | 17.1 |
| Don't know | 3 | - | 2 | - | 5 | - | 0 | - | 7 | - | 0 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

 employment agreement giving the employer the right to request drug testing


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only
**Caution: low base number of respondents-results are indicative only.
Table 131:
 employee suspected of using drugs

 policy to manage the performance of an employee suspected of using drugs


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.
**Caution: low base number of respondents-results are indicative only.
Table 133:
Q36. In the last 12 months has this business required any employee to undergo testing for illegal drugs?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.
**Caution: low base number of respondents-results are indicative only.

Q37. In which of the following situations was this drug testing requested?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs, and required an employee to undergo testing for illegal drugs.
**Caution: low base number of respondents-results are indicative only.

Table 135:
 wage.

| Unweightedbase= | Total |  | A <br> Agriculture forestry and fishing |  | C Manufacturing | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1043 |  | 154 |  | 191 |  | 165 |  | 132 |  | 158 |  | 243 |  |
|  | 176370 | +/- | 21669 | +/- | 12513 | +/- | 18492 | +/- | 33611 | +/- | 10509 | +/- | 79576 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 17 | 3.5 | 13 | 6.1 | 14 | 6.6 | 8 | 6.4 | 40 | 10.5 | 17 | 8.4 | 10 | 5.7 |
| No | 83 | 3.5 | 86 | 6.7 | 86 | 6.6 | 92 | 6.4 | 60 | 10.5 | 82 | 8.4 | 89 | 5.7 |
|  | 0 | - | 2 | - | 0 | - | 0 | - | 0 | - | 1 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 136:
Q39. Are any of your employees paid the training minimum wage of $\$ 11.00$ per hour?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Q40. In the last 12 months has your business employed any workers aged 16 to 19 years?

|  |  |  | A |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Agriculture forestry and fishing |  | C Manufacturing |  | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| Unweighted base= | 866* |  | 132 |  | 149 |  | 137 |  | 114 |  | 137 |  | 197 |  |
| Weighted base= | 110814* | +/- | 15994 | +/- | 7455 | +/- | 9834 | +/- | 24549 | +/- | 6816 | +/- | 46166 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 46 | 5.7 | 59 | 12.4 | 43 | 10.0 | 51 | 15.7 | 60 | 12.3 | 31 | 9.5 | 36 | 10.6 |
| No | 53 | 5.8 | 41 | 12.4 | 56 | 10.0 | 49 | 15.7 | 38 | 12.5 | 64 | 11.2 | 64 | 10.6 |
| Don't know | 1 | - | 0 | - | 0 | - | 0 | - | 3 | - | 5 | - | 0 | - |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had employed new staff in the last 12 months.
Table 138:
Q41. Are any of these employees paid the starting out wage of $\$ 11.00$ per hour?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had employed workers aged 16 to 19 years in the last 12 months.

Table 139:



Q43. The next few questions are about health and safety systems and practices in your business. Who provides health and safety expertise and leadership in your business?


Q44. If you wanted more expert advice for your business on health and safety than you currently receive, do you know where you would get this advice from?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 142:

Q45. Does your business have a documented system for identifying and managing workplace hazards?


Q46. When a new hazard is identified or an existing hazard changes, is this recorded in the system?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that have a documented system for identifying and managing workplace hazards.

Table 144:
Q47. Does your business have a documented process for investigating workplace accidents?

|  | Total |  | A <br> Agriculture forestry and fishing |  | C <br> Manufacturing |  | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| base= | 1043 |  | 154 |  | 191 |  | 165 |  | 132 |  | 158 |  | 243 |  |
| Weighted base= | 176370 | +/- | 21669 | +/- | 12513 | +/- | 18492 | +/- | 33611 | +/- | 10509 | +/- | 79576 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 68 | 5.1 | 65 | 10.6 | 88 | 6.9 | 70 | 12.5 | 67 | 10.9 | 77 | 11.0 | 65 | 9.3 |
| No | 27 | 5.0 | 32 | 10.4 | 11 | 6.5 | 30 | 12.5 | 23 | 10.2 | 18 | 10.2 | 31 | 9.1 |
| Don't know Would rather not say | 3 | - | 3 | - | 0 | - | 0 | - | 7 | 6.7 | 5 | - | 3 | - |
|  | 1 | - | 0 | - | 1 | - | 0 | - | 3 | - | 0 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Q48. Does your business have health and safety inductions for all new employees?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 146:

Q49. Is a record kept of every health and safety induction for new employees?

| Unweightedbase $=$Weighted base= | Total |  | A <br> Agriculture forestry and fishing | C <br> Manufacturing |  | E <br> Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 918* |  | 134 |  | 175 |  | 151 |  | 115 |  | 141 |  | 202 |  |
|  | 133390* | +/- | 17267 | +/- | 10922 | +/- | 14022 | +/- | 27331 | +/- | 8289 | +/- | 55558 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 69 | 5.5 | 66 | 11.7 | 80 | 8.6 | 70 | 13.9 | 62 | 12.7 | 69 | 12.4 | 72 | 10.0 |
| No | 27 | 5.2 | 33 | 11.6 | 18 | 8.2 | 27 | 13.6 | 36 | 12.6 | 29 | 12.3 | 22 | 9.3 |
| Don't know | 4 | 2.5 | 0 | - | 2 | - | 3 | - | 2 | - | 1 | - | 6 | 5.4 |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | . |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Q50. Does your business use contractors or subcontractors to do any work for the business?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 148:

Q51. Do all your contractors and subcontractors receive a health and safety induction?

| Unweightedbase $=$Weighted base= |  |  | A | C <br> Manufacturing |  | E <br> Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Agriculture forestry and fishing |  |  |  |  |  |  |  |  |  |  |  |
|  | 795* |  | 118 |  | 146 |  | 149 |  | 90 |  | 127 |  | 165 |  |
|  | 104116* | +/- | 17810 | +/- | 7538 | +/- | 15409 | +/- | 17860 | +/- | 5910 | +/- | 39589 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 46 | 6.1 | 29 | 10.0 | 67 | 11.0 | 51 | 14.0 | 45 | 15.9 | 57 | 13.2 | 45 | 12.1 |
| No | 48 | 6.2 | 69 | 10.4 | 30 | 10.8 | 42 | 14.1 | 51 | 15.9 | 36 | 13.1 | 46 | 12.5 |
| Don't know | 6 | 3.4 | 3 | - | 3 | - | 7 | - | 4 | - | 7 | 4.4 | 9 | 7.5 |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Table 149:
Q52. Does your business have a formal system for employee participation in managing health and safety?

|  |  |  | A |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Agriculture forestry and fishing |  | C Manufacturing |  | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| Unweighted base= | 1043 |  | 154 |  | 191 |  | 165 |  | 132 |  | 158 |  | 243 |  |
| Weighted base= | 176370 | +/- | 21669 | +/- | 12513 | +/- | 18492 | +/- | 33611 | +/- | 10509 | +/- | 79576 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 56 | 5.2 | 47 | 10.8 | 71 | 8.9 | 71 | 12.3 | 48 | 11.7 | 68 | 11.6 | 54 | 9.5 |
| No | 41 | 5.2 | 51 | 10.9 | 28 | 8.9 | 27 | 12.0 | 50 | 11.8 | 31 | 11.6 | 40 | 9.4 |
| Don't know | 2 | - | 2 | - | 1 | - | 2 | - | 0 | - | 1 | - | 3 | - |
| Would rather not say | 2 | - | 0 | - | 0 | - | 0 | - | 2 | - | 0 | - | 3 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Table 150:
Q53. Does your business have any of the following?


Table 151:
Q54. In the last 12 months, has your business made any significant changes to its health and safety systems or practices?






[^29]Table 153:
Q56. Do you agree or disagree that your business owners or managers have a good understanding of their obligations under the Health and Safety in Employment Act?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

Table 154:
Q57. Do you agree or disagree that government is effective at enforcing obligations for businesses under the Health and Safety in Employment Act?


Table 155:
Q58. Do you agree or disagree that having good health and safety systems is good for your business?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

## Table 156:

 in the last five years.


Table 157:
Q15. And in the last 12 months, has your business hired any recent migrants?


Table 158:
Q16. Thinking about the migrant your business most recently hired, what role did this person fill in your business?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that hired recent migrants in the last 12 months.

Table 159:
Q17. Was the migrant you most recently hired living outside of New Zealand when they applied to work at your business?


[^30]Sub-sample based on those businesses that hired recent migrants in the last 12 months.

Table 160:
Q18. For what particular reasons did your business choose to employ a recent migrant?


Q18. For what particular reasons did your business choose to employ a recent migrant?


Table 161:
Q19. On the whole, how would you rate your migrant employees on their overall job performance?


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that have recent migrant employees on staff.

Table 162:
Q20. And why do you say that?

|  |  |  | A |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Agriculture forestry and fishing |  | C Manufacturing |  | E Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| Unweighted base= | 440* |  | 55 |  | 77 |  | 61 |  | 67 |  | 72 |  | 108 |  |
| Weighted base= | 42149* | +/- | 4795 | +/- | 2498 | +/- | 2265 | +/- | 10283 | +/- | 2896 | +/- | 19411 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Employees are able to share their experience and skills | 17 | 7.9 | 15 | - | 13 | 8.6 | 8 | 7.7 | 21 | 16.0 | 17 | 15.9 | 17 | 14.1 |
| Employees have skills and experience not available in |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New Zealand | 10 | 6.2 | 4 | - | 6 | 4.8 | 6 | - | 17 | 15.6 | 3 | 2.9 | 9 | - |
| Employees perform at a level higher than expected | 7 | 5.6 | 2 | - | 18 | 14.3 | 5 | - | 7 | - | 5 | - | 8 | - |
| Employees perform at a superior level to the other employees | 3 | - | 0 | - | 5 | - | 0 | - | 6 | - | 4 | 3.5 | 2 | - |
| Employees don't have English language problems | 3 | - | 14 | - | 0 | - | 0 | - | 5 | - | 0 | - | 0 | - |
| Employees have no problems with cultural differences/ fit in with the team | 9 | 5.8 | 0 | - | 3 | - | 1 | - | 9 | - | 19 | 16.5 | 12 | - |
| Employees have transferable skills | 4 | - | 7 | - | 1 | - | 1 | - | 11 | - | 2 | - | 0 | - |

Q20. And why do you say that?


Q20. And why do you say that?


[^31]"Sub-sample based on those businesses that have recent migrant employees on staff, and rate their overall job performance as Good or Very good.

Table 163:
Q21. In the last 12 months, has your business hired any recent migrants who have subsequently left the business?


[^32]Sub-sample based on those businesses that hired recent migrants in the last 12 months.

Q22. Thinking now about the migrant that left your business most recently, for what particular reasons did they leave?


Table 164: (cont.)
Q22. Thinking now about the migrant that left your business most recently, for what particular reasons did they leave?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
Sub-sample based on those businesses that hired recent migrants in the last 12 months, who subsequently left the business.
**Caution: low base number of respondents-results are indicative only.

Q23. Are there any specific reasons why your business did not recruit any recent migrants in the last year?


Q23. Are there any specific reasons why your business did not recruit any recent migrants in the last year?


Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, but did not hire any recent migrants.
 migrants

*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 167:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Advice on immigration policy and process

| A |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | forestry and fishing |  | C Manufacturing | E <br> Construction |  |  | GH Retail trade Accommodation and Food |  | care and social assistance |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total |  |  |  | Other |  |  |  |  |  |  |
| Unweighted base= | 531* |  |  |  | 72 |  | 90 |  |  |  |  | 77 | 77 |  | 89 |  | 126 |  |
| Weighted base= | 51475* | +/- | 6789 | +/- |  | 3326 | +/- | 3054 | +/- | 12318 | +/- | 3509 | +/- | 22479 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Not useful | 20 | 5.8 | 12 | - | 51 | 14.6 | 19 | 10.9 | 11 | - | 37 | 17.1 | 20 | 10.6 |
| Useful | 47 | 8.5 | 49 | 18.9 | 29 | 8.8 | 49 | 22.8 | 55 | 17.9 | 33 | 8.0 | 47 | 15.4 |
| Very useful | 21 | 6.8 | 35 | 18.0 | 12 | 10.1 | 13 | 9.3 | 16 | 10.4 | 27 | 16.9 | 22 | 12.9 |
| Don't know | 12 | 5.9 | 5 | - | 8 | - | 19 | - | 19 | 14.7 | 2 | - | 11 | 9.9 |
| Would rather not say | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

[^33]Table 168:
 overseas markets

*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 169:

Q25. How useful would the following assistance from Immigration New Zealand be in helping your business to attract migrant staff? Support for employers at overseas job fairs


[^34]Table 170:
 origin

| Unweighted base= Weighted base= | Total |  | A <br> Agriculture forestry and fishing | C <br> Manufacturing $\begin{array}{cc}  & 90 \\ + & 3326 \end{array}$ |  | E Construction |  |  | GH Retail trade Accommodation and Food | Q Health care and social assistance |  | Other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 531* |  | 72 |  |  |  | 77 |  | 77 |  | 89 |  | 126 |  |
|  | 51475* | +/- | 6789 |  |  | +/- | 3054 | +/- | 12318 | +/- | 3509 | +/- | 22479 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Not useful | 41 | 8.2 | 54 | 18.6 | 57 | 13.2 | 50 | 22.6 | 33 | 16.8 | 40 | 17.1 | 38 | 14.8 |
| Useful | 38 | 8.3 | 29 | 16.9 | 12 | 5.0 | 21 | 10.4 | 47 | 17.9 | 28 | 14.8 | 43 | 15.2 |
| Very useful | 10 | 3.8 | 4 | - | 13 | 12.2 | 23 | 20.8 | 10 | 8.8 | 15 | 13.8 | 10 | 5.8 |
| Don't know | 10 | 5.3 | 13 | 12.9 | 12 | 10.2 | 6 | - | 11 | - | 15 | 13.6 | 9 | - |
| Would rather not say | 1 | - | 0 | - | 6 | - | 0 | - | 0 | - | 2 | - | 1 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 171:

 needs


[^35]*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.
 services for migrant employees


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 173:

 cultural differences in the workplace


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.
 how people communicate in the NZ workplace

*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 175:

 communication challenges in the workplace


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.
 working in your industry


## Table 177:

 living in New Zealand


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.
 for the workplace


## Table 179:

 employment


[^36]*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Q26. How useful would the following assistance from Immigration New Zealand be in helping your business to employ and retain migrant staff? Providing more information to employers about employing \& retaining migrants in general

|  | Total |  | A <br> Agriculture forestry and fishing |  | C <br> Manufacturing |  | E <br> Construction |  | GH Retail trade Accommodation and Food |  | Q Health care and social assistance |  | Other |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted base= | 531* |  | 72 |  | 90 |  | 77 |  | 77 |  | 89 |  | 126 |  |
| Weighted base= | 51475* | +/- | 6789 | +/- | 3326 | +/- | 3054 | +/- | 12318 | +/- | 3509 | +/- | 22479 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Not useful | 14 | 5.4 | 7 | - | 31 | 14.9 | 13 | 9.2 | 10 | - | 23 | 14.6 | 15 | 9.8 |
| Useful | 61 | 7.6 | 52 | 18.9 | 36 | 9.2 | 51 | 22.7 | 65 | 15.5 | 54 | 17.4 | 67 | 13.3 |
| Very useful | 17 | 4.7 | 31 | 17.8 | 16 | 12.5 | 29 | 21.8 | 15 | 10.4 | 20 | 14.3 | 12 | 5.9 |
| Don't know | 7 | 4.7 | 10 | - | 16 | 12.7 | 7 | - | 7 | - | - | 2.8 | 6 | - |
| Would rather not say | 1 | - | 0 | - | 0 | - | 0 | - | 3 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 181:

 the workplace


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 182:
 communicate in the NZ workplace


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indic
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 183:




[^37]Table 184:
 language skills for the workplace

| Unweighted | Total |  | A <br> Agriculture forestry and fishing |  | C Manufacturing | E <br> Construction |  |  | GH Retail trade Accommodation and Food | Q Health care and social assistance |  | Other |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 531* |  | 72 |  | 90 |  | 77 |  | 77 |  | 89 |  |  |  | 126 |  |
| base=Weighted base= | 51475* | +/- | 6789 | +/- | 3326 | +/- | 3054 | +/- | 12318 | +/- | 3509 | +/- | 22479 | +/- |
|  | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% | \% |
| Yes | 28 | 7.8 | 21 | 13.4 | 22 | 12.2 | 22 | 20.2 | 42 | 17.6 | 33 | 16.4 | 23 | 13.9 |
| No | 53 | 8.6 | 56 | 18.6 | 69 | 12.9 | 59 | 22.5 | 47 | 17.9 | 60 | 17.1 | 52 | 15.4 |
| Not applicable | 16 | 6.4 | 22 | 16.5 | 6 | 5.7 | 16 | 10.8 | 4 |  | 7 | 5.3 | 24 | 13.2 |
| Don't know | 2 | - | 1 | - | 2 | - | 2 | - | 4 | - | 1 | - | 1 | , |
| Would rather not say | 1 | - | 0 | - | 0 | - | 0 | - | 3 | - | 0 | - | 0 | - |
| Total | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - | 100 | - |

*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

## Table 185:

 employment


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 186:



Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 187:



Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

Table 188:
Q27. Have you used any of the following or put any of these in place to help and support migrants who have been employed in your business? Providing accommodation on arrival


Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
*Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.


[^0]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^1]:    Total may exceed 100\% because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^2]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, that they were unable to fill.

[^3]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those respondents that identified the size of change in the number of positions for the next year.

[^4]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had received requests from current employees for flexible working arrangements.

[^5]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

    * The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

[^6]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs.

[^7]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses in the last 12 months that had concerns about illegal drugs and legal highs, and required an employee to undergo testing for illegal drugs.
    ${ }^{* *}$ Caution: low base number of respondents-results are indicative only.

[^8]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had employed workers aged 16 to 19 years in the last 12 months.

[^9]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that use contractors or subcontractors to do any work for the business.

[^10]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^11]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only

[^12]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that hired recent migrants in the last 12 months.

[^13]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that have recent migrant employees on staff.

[^14]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that hired recent migrants in the last 12 months, who subsequently left the business.
    ${ }^{* *}$ Caution: low base number of respondents-results are indicative only.

[^15]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^16]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^17]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^18]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^19]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^20]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^21]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^22]:    Note: As number of employees is a weighting parameter, in some cases it is not possible to calculate an MoE (eg businesses with $20-49$ employees).

[^23]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^24]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that had job vacancies in the last 12 months, that they were unable to fill.

[^25]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^26]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only

[^27]:    otal may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

[^28]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

    * The base for this question is slightly lower than the total due to amendments made to the questionnaire after the survey pilot.

[^29]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.
    *Sub-sample based on those businesses that made significant changes to its health and safety systems or practices in the last 12 months.

[^30]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^31]:    Total may exceed $100 \%$ because of multiple responses. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^32]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^33]:    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^34]:    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

[^35]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^36]:    Total may not sum to $100 \%$ due to rounding. MoE for sample size less than 30 or proportion close to 0 or 1 is indicative only.

[^37]:    *Sub-sample based on those businesses that had job vacancies in the last 12 months, and hired recent migrants.

