

MINISTRY OF BUSINESS, INNOVATION & EMPLOYMENT HĪKINA WHAKATUTUKI



RCNZ STEERING GROUP

AGENDA

| MEETING PURPOSE | RCNZ Steering Group |
|--------------------|--|
| DATE | 11 November 2022 |
| TIME | 1:00pm – 2:00pm |
| PRESENT | Alison McDonald (Chair), Stephen Vaughan, Stephen Dunstan, Simon Sanders, Nick Aldous, Alejandra Mercado, Yvette McKinley, Jeannie Melville, Andrew Craig, Jivan Grewal, The Gradies Contract (DPMC) |
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AGENDA

| A | genda Items | Time | Presenter | |
|---|---|------------|-------------|--|
| 1 | Review Previous Meeting Minutes & Archive AEWV Closed Actions | 2 mins | Alison | |
| 2 | Work visa update: review of waivers and declines spreadsheet | 10 mins | Jeannie | |
| 3 | Skilled Migrant Category | 10 mins | Susan Jones | |
| 4 | Any Other Business | 20 mins | Alison | |

Open Actions

| Action points | Responsible | Date Due | Comments | |
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Closed Actions



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| Ref | Action points | Responsible | Date Due | Comments |
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| A01 | Invite Financy of natural persons from DPMC to attend Steering Group | Nick Aldous | 23 May 2022 | Closed. |
| A02 | MOI has requested videos about the rebalance programme. Follow up and determine what the AEWV component is. | Yvette McKinley | TBC | Yvette is picking this up. More focused on the rebalance rather than the AEWV process. Done. |
| A03 | Follow up to determine what the social media strategy is for AEWV. | Jeannie Melville | | Closed. Note the update in 4 above. Social media content has been developed for MBIE channels and other channels such as employer channels. |
| A04 | Question around RV21: if a work visa has been extended by the special direction and that person has applied for RV21, do they drop down the priority list based on expiry of their work visa? | Jeannie Melville | | Closed No, the prioritization based on the expiry of the current visa was used for the release of applications from the cold storage for processing. |
| A05 | Ensure paper on ICC in and outbound calling includes piece on impact of volumes on staffing | Jeannie Melville/Fay Holdom | | Closed. ICC employer line is open. Circa 50 calls in the first 3 days, approx. 15 of these related to fee waiver tokens. |
| A06 | Escalations/waivers to be added to the agenda for next meeting. | Jeannie Melville | 10 June 2022 | Done |
| A07 | Schedule in a review of the guidance around the key person definition and the definitions and descriptions of triangular and franchise once we have seen the initial applications pass through the system. | Jeannie Melville | End August 2022 | Pass to the Visa Processing Taskforce. Close action item. |
| A08 | Provide names for user testing of job check form to the ADEPT programme. | Jeannie Melville | 27 May 2022 | Done |
| A09 | Ensure that reporting for AEWV is on the "master" dashboard and that Sash, Meegan and | Jeannie Melville | 31 May 2022 | Done. |



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| | Jacqui are joined up in terms of reporting. | | | |
| A10 | Agenda item to review comms in light of accreditation applications received by category and sector to determine whether any further targeted comms is required. | Jeannie Melville | 24 June 2022 | Superseded. Key talking points being developed every week. |
| A11 | Ensure other government departments are aware of the requirement to obtain registration if they want to recruit migrants. | Jeannie Melville | 31 May 2022 | Done |
| A12 | Ask Greg Forsythe to share customer insights work with Yvette with a view to assisting with the proactive media piece. | Jeannie Melville | 10 June 2022 | Done |
| A13 | Circulate some job check scenarios to Steering Group to begin process of calibration and to enable clear direction and guidance to be given to processing staff. | Jeannie Melville | 17 June 2022 | Done |
| A14 | Agenda for 17 June: add the timeframe for the implementation of the rest of the elements of the rebalance work. | Jeannie Melville | 17 June 2022 | Done |
| A15 | AC and Ale to work together to flesh out a table of deliverables and details for the rebalance work | Ale and AC | 5 October 2022 | Steven and Ale to send Jivan the deliverables. Closed 14 October. |
| A16 | Implementation of changes to job check processing: A memo will be prepared on for the Deputy Secretary to consider pragmatic application of instructions for an initial period by Monday (OTI) Senior leaders will travel to Christchurch on Tuesday to support the National Manager and Head of Operations (OTI) Implementation asap of changes agreed by Dep Sec on Monday (BVO) | Dan | 29 July 2022 | Done |



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| | An aide memoire will be prepared for the Minister by Wednesday (OTI) AEWV reporting will be reviewed and adjusted taking on board todays comments (OTI) | | | |
| A17 | Consideration of policy intent and potential changes to instructions with advice prepared | Task force and Op Pol | End August 2022 | Close. |
| A18 | Determine post decision verification approach: Ask to come to an AEWV Steering Group with a plan for the post decision verification approach and a date for the plan and the feedback from the post decision verification. | V&C | 16 September 2022 | Done |
| A19 | Visit to Chch office on 9 August to understand job check settings and clear any blockages and to set direction for the work visa processing. | Jeannie, AC, Ale and Annie KIm | 9 August 2022 | Done |
| A20 | Refresh of AEWV comms | Yvette and Jeannie | | Refer to IMT for a refreshed AEWV comms plan. Close action item. |
| A21 | Cooks/chefs: AC to raise with the MOI on Tuesday and come back to Jeannie with a direction of travel. Jeannie to advise the processing offices to hold any work visas until Tuesday rather than declining them. | AC, Jeannie | 6 September 2022 | Done. |
| A22 | Transition plan for moving from the hybrid model for work visas to full processing in ADEPT | Jeannie | 9 September 2022 | Done. Agenda item 16/9/22 |
| A23 | Confirm deployment date for releasing functionality to check health, NZPC and NSC concurrently. | Stephen | 16 September 2022 | Done. Release 14 scheduled to be deployed in October. |
| A24 | Dan to figure out how to cross check any Green List applications with 21 applications and have a plan for options to progress these customers. | Dan | 9 September 2022 | Done. Memo signed off. |



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| A25 | Find a solution to make sure customers on interims and CPVV are well catered for. | AC | 4 October 2022 | Interims: Stephen Dunstan to send memo to Alison by 4 October. CPVV: Steven to follow up Closed 14 October. |
| A26 | Book a check in meeting next Friday to discuss Green List/21 RV | Privacy of natural persons | B | Done |
| A27 | Raise with IMT the issue around location of job checks and suggest that job check design is included in the IMT work plan as a complete package (picked up from the Visa Processing Taskforce work following the general instruction). | Steven Sue | 30 September 2022 | Close. A job check workshop will be held on 7 October to review end to end settings. |
| A28 | Book meeting to discuss implementation of Cabinet decision on chefs: Jeannie, Ale & Steven | Jeannie | 4 October 2022 | Close. Noted that Chch approved 37 of the on hand chefs on 10 October and has made contact with the others to remind them what further information is required. |