

NZeTA web form

Section of form	Key features	Reason
Travel document details (See screen shot 1)	Travel document information <ul style="list-style-type: none"> • Nationality (drop down list, based on reference data) • Passport country of issue (drop down list, based on reference data) • Passport number (free text) • Passport expiry date (date picker) 	This information is necessary to establish the eligibility of the traveller to travel visa waiver, and capture the travel document details the ETA will be issued against (for use in INZ's identity and border processing systems and processes)
Biographic details (See screen shot 2)	<ul style="list-style-type: none"> • Name • Other names known by • Gender • Date, place and country of birth • National identity number 	This information is necessary to establish the identity of the traveller, including whether they are known to INZ, and to assess them against known information including alerts The national identity number field is not mandatory. It will only present to travellers who are from a country that issues nationality identity numbers. However, because countries that issue nationality identity numbers may not do this universally (eg they do not issue them to minors), it is not a mandatory field.
Email address	Email address	This is where information about the NZeTA will be sent, including acknowledgement of receipt, and the approval or refusal
Assessing whether the person is liable to pay the IVL, and the conditions that will be attached to the ETA <ul style="list-style-type: none"> • Australian Permanent residence status • Travel type is transit? • Mode of transport? • Resident of American Samoa 	Do you have the right to return to Australia as a permanent resident? Are you transiting through Auckland International Airport? Are you coming by cruise ship? Are you a resident of American Samoa?	This information, in combination, is required to assess whether the requestor is required to pay the IVL, and the conditions that will be associated to their ETA, eg whether they are eligible to travel as a visa waiver traveller, join a cruise ship, or transit Where the information is not relevant to determining their travel entitlements or IVL liability, the questions may not be asked.
Assessing whether the person is liable to pay the IVL, and the conditions that will be attached to the ETA	Do you have the right to return to Australia as a permanent resident? Are you transiting through Auckland International Airport? Are you coming by cruise ship?	This information, in combination, is required to assess whether the requestor is required to pay the IVL, and the conditions that will be associated to their ETA, eg whether they are eligible to travel as a visa waiver traveller, join a

Section of form	Key features	Reason
<ul style="list-style-type: none"> • Australian Permanent residence status • Travel type is transit? • Mode of transport is cruise? 		<p>cruise ship, or transit</p> <p>In some cases, the question is asked earlier in the form, to ensure that a user is given enough information early to self-assess whether or not they should be requesting an NZeTA or whether they should apply for a visa instead.</p> <p>Where the information is not relevant to determining their travel entitlements, the questions are asked later, or not asked.</p>
Eligibility questions	<p>Will you be travelling to New Zealand for medical consultation or treatment?</p> <p>Have you ever been deported, removed or excluded from another country (not New Zealand)?</p> <p>Are you currently prohibited from entering New Zealand following deportation from New Zealand in the past?</p> <p>Have you ever been convicted of any offence (in any country)?</p> <p>Have you ever been convicted of an offence for which you were sentenced to five years or more imprisonment?</p> <p>In the last 10 years have you been convicted of an offence for which you were sentenced to a prison term of 12 months or more?</p>	<p>Questions relating to visa waiver eligibility and section 15 of the Immigration Act 2009</p> <p>The questions are only asked if applicable (for example, transit passengers are not asked if they are coming for medical treatment)</p> <p>Users are required to indicate “yes” or “no” to each question. Only users who answer “yes” to having a criminal conviction will be asked further details about the conviction</p> <p>In the event that a person answers a question that makes them ineligible to travel visa waiver, a warning appears that they are not eligible for an NZeTA and should apply for a visitor visa. They cannot proceed to submit the request, although they can go back and amend their answer</p>
Declaration	<p>[preamble]</p> <p>Ensure you have checked your information carefully. You can go back and amend your information at any time before you submit your NZeTA request.</p> <p>Immigration New Zealand (INZ) will use the information you have provided in this form to assess your request for an NZeTA. Your information is also collected and used for the purpose of improving INZ’s services and administration of the Immigration Act 2009. The information you have provided will be retained and will become part of your New Zealand immigration record.</p> <p>INZ will also use the email address provided to communicate with you about your request, your travel to New Zealand and matters</p>	<p>The preamble to the declaration advises travellers to ensure their data is correct, and highlights how the information will be used.</p> <p>The Declaration reflects the regulatory requirement to declare the information is true and correct, as well as other key conditions relating to travel to New Zealand, acknowledgement about the use of their information, and authorisation to use the information for some additional purposes.</p>

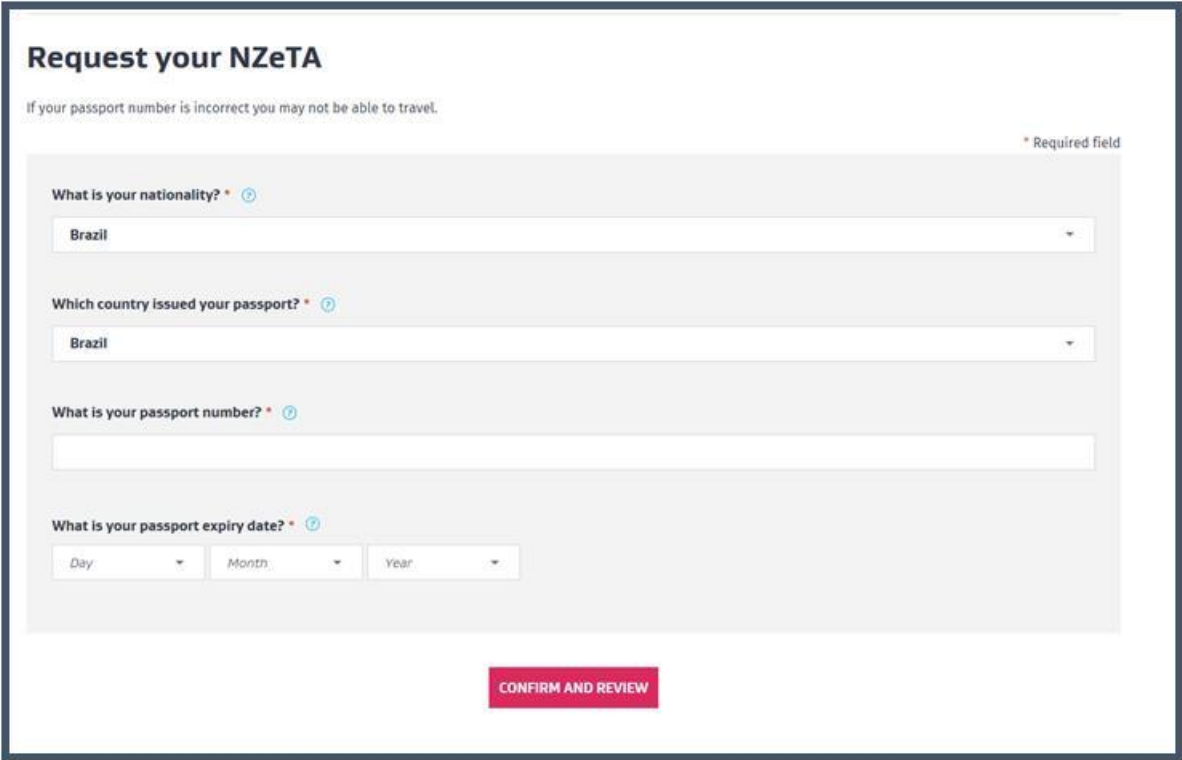
Section of form	Key features	Reason
	<p>relating to your immigration status while you are in New Zealand.</p> <p>Before submitting your request, ensure you have read and understood the <u>Privacy Statement</u>.</p> <p>Declaration</p> <p>To the best of my knowledge the information I have provided in this form is accurate and I have answered the questions truthfully and correctly.</p> <p>I understand that it is my responsibility to ensure that the passport details provided in this form match the details on the passport I intend to use when I travel to New Zealand. I have checked these details to confirm they are correct.</p> <p>I understand that I must meet all other requirements to travel to New Zealand.</p> <p>I understand that INZ may provide information to other agencies in New Zealand and overseas where such disclosure is required or permitted by the Privacy Act 1993, or otherwise required or permitted by law. I understand my information may be used to improve INZ's services and administration of the Immigration Act 2009.</p> <p>I authorise INZ to provide information about my eligibility to travel to New Zealand, including about my NZeTA to a carrier, including via an approved online enquiry system, in order to facilitate my travel.</p> <p>You must confirm the following:</p> <p>I have read and agree to this declaration</p> <p>I have read and understood the <u>Privacy Statement</u></p>	

NZeTA Mobile App form


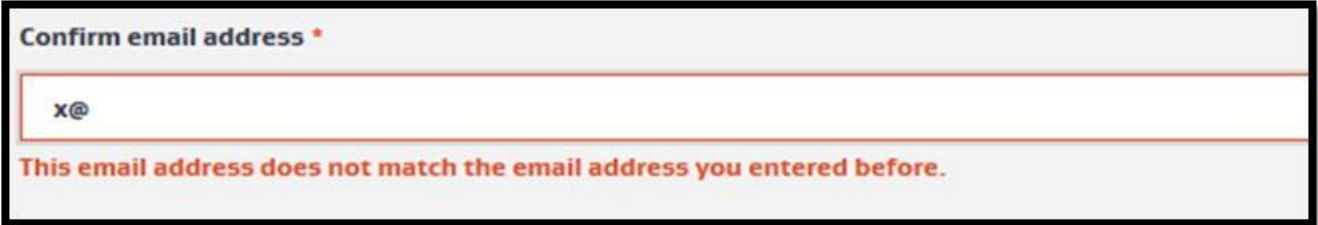
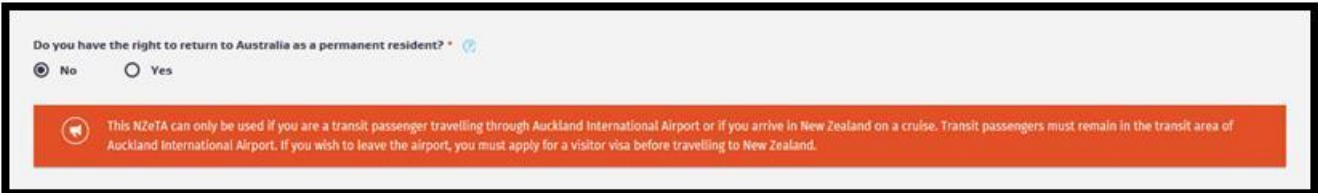
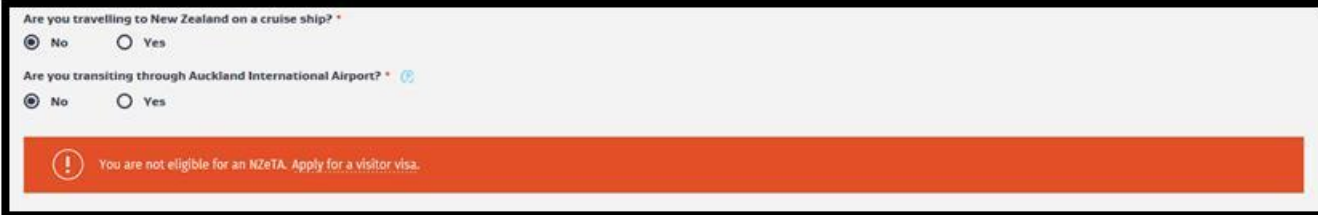
Section of form	Key features	Reason
Privacy Disclaimer	<p>Text</p> <p>Immigration New Zealand (INZ) will use the information you provide in this app, including your photograph, to identify you and assess your request for an NZeTA. See our privacy policy.</p> <p>Cancel</p> <p>Agree</p>	<p>Because the Mobile App form progressively collects and transmits data including a biometric photograph to the INZ ETA system, an initial short privacy statement is presented before the user can commence the passport scan.</p> <p>If the user does not give agree to this at this stage, they will be unable to proceed.</p>
Passport Scan	<p>The following details are captured from the passport's Machine Readable Zone (MRZ) on the biopage using OCR technology. The details are subsequently presented back to the user for confirmation:</p> <ul style="list-style-type: none"> • Citizenship • Issuing state • Passport number • Passport expiry date • Passport given name • Passport surname • Gender • Date of Birth • National Identity Number 	<p>At this page, the user is instructed to open the biopage of their passport and line it up with the camera. The APP then scans the passport.</p> <p>The data is displayed back to the user and can be edited.</p> <p><i>[Note: in October 2019, an upgrade to the NZeTA app enabled certain cellphones to unlock the passport echip and upload this information directly to the app, removing the need to use the phone's camera.]</i></p>
Photograph	A photograph of the ETA requestor's face	The camera in the Mobile device is used to capture a selfie of the requestor.
Additional information	<p>Country of birth</p> <p>National identity number (if for a country where this was not in the MRZ)</p> <p>Alias</p>	These additional details are not available from the MRZ of the passport, but are required for identity management
<p>Assessing whether the person is liable to pay the IVL, and the conditions that will be attached to the ETA</p> <ul style="list-style-type: none"> • Australian Permanent residence status • Travel type is transit? • Mode of transport? • Resident of American Samoa 	<p>Do you have the right to return to Australia as a permanent resident?</p> <p>Are you transiting through Auckland International Airport?</p> <p>Are you coming by cruise ship?</p> <p>Are you a resident of American Samoa?</p>	<p>This information, in combination, is required to assess whether the requestor is required to pay the IVL, and the conditions that will be associated to their ETA, eg whether they are eligible to travel as a visa waiver traveller, join a cruise ship, or transit</p> <p>Where the information is not relevant to determining their travel entitlements or IVL liability, the questions may not be asked.</p>


Section of form	Key features	Reason
Email address	Email address	Email address
Eligibility questions	<p>Will you be travelling to New Zealand for medical consultation or treatment?</p> <p>Have you ever been deported, removed or excluded from another country (not New Zealand)?</p> <p>Are you currently prohibited from entering New Zealand following deportation from New Zealand in the past?</p> <p>Have you ever been convicted of any offence (in any country)?</p> <p>Have you ever been convicted of an offence for which you were sentenced to five years or more imprisonment?</p> <p>In the last 10 years have you been convicted of an offence for which you were sentenced to a prison term of 12 months or more?</p>	<p>Questions relating to visa waiver eligibility and section 15 of the Immigration Act 2009</p> <p>The questions are only asked if applicable (for example, people with Australian permanent residence status and transit passengers re not asked if they are coming for medical treatment)</p> <p>Users are required to indicate yes or no to each question. Only users who answer “yes” to having a criminal conviction will be asked further details about the conviction</p> <p>In the event that a person answers a question that makes them ineligible to travel visa waiver, a warning appears that they are not eligible for an NZeTA and should apply for a visitor visa. They cannot proceed to submit the request, although they can go back and amend their answer</p>
Declaration	<p>By selecting “Agree” and paying for this request, you acknowledge that the information provided in relation to this request is true and correct to the best of your knowledge and that you have read and understood the full declarations and the INZ privacy statement.</p>	<p>In the Mobile App, the declaration is shortened, and provides a link to the full declaration (and the INZ Privacy Statement).</p> <p>The Declaration reflects the regulatory requirement to declare the information is true and correct, as well as other key conditions relating to travel to New Zealand, acknowledgement about the use of their information, and authorisation to use the information for some additional purposes.</p>

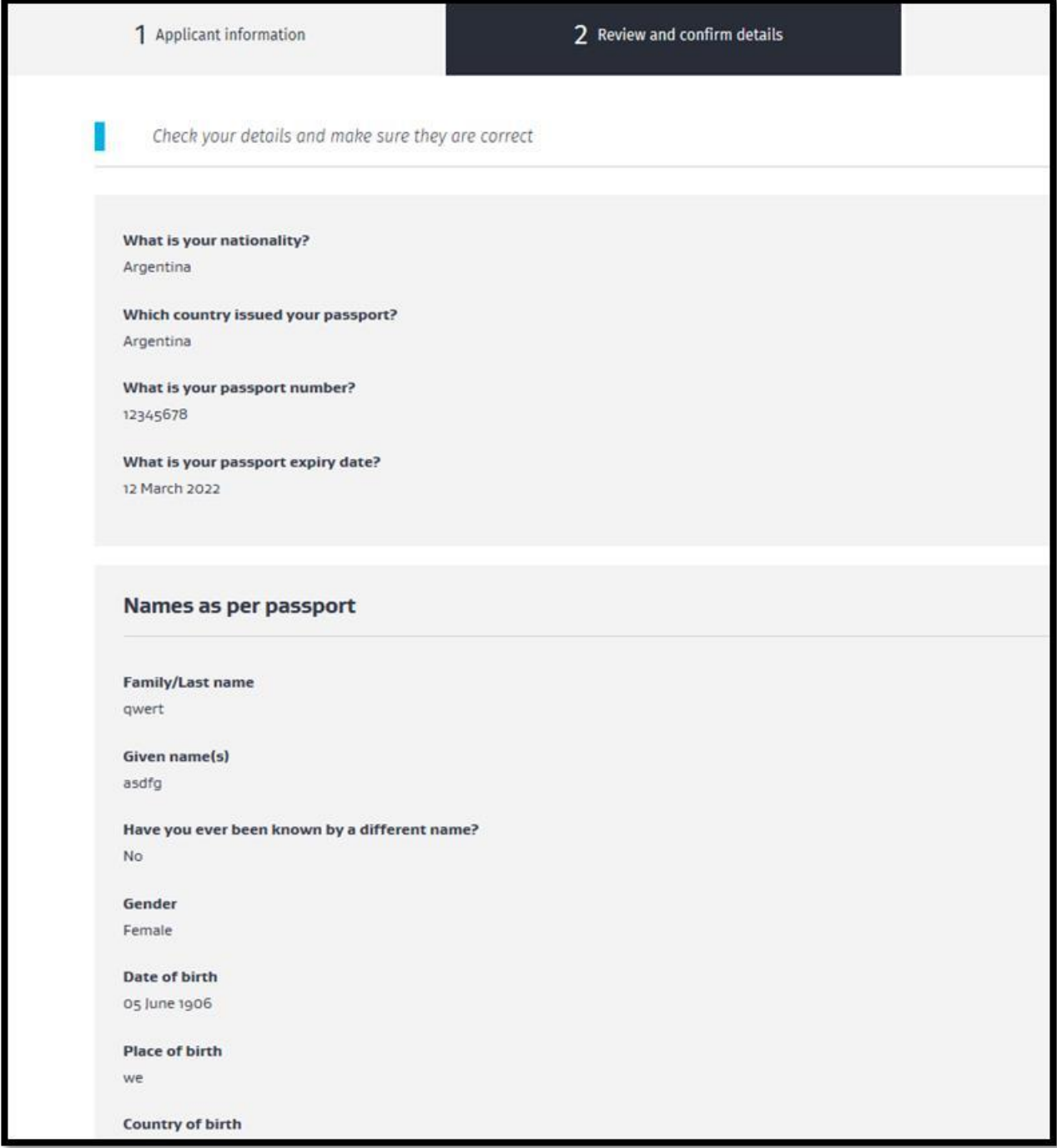

Screenshots of NZeTA web form

Page	Screenshots
Travel document details	 <p>Request your NZeTA</p> <p>If your passport number is incorrect you may not be able to travel.</p> <p>* Required field</p> <p>What is your nationality? * ⓘ</p> <p>Brazil</p> <p>Which country issued your passport? * ⓘ</p> <p>Brazil</p> <p>What is your passport number? * ⓘ</p> <p>What is your passport expiry date? * ⓘ</p> <p>Day: Month: Year:</p> <p>CONFIRM AND REVIEW</p> <p>Sample help tip (after hovering on the question mark symbol):</p> <p>Select your nationality exactly as shown in the passport you plan to use to travel. Find 'Nationality' on your passport information page.</p> <p>What is your nationality? * ⓘ</p> <p>Sample warning message:</p> <p>What is your passport expiry date? * ⓘ</p> <p>01 January 2019</p> <p>! There is insufficient time left on your passport, please get a new passport before requesting your NZeTA</p>


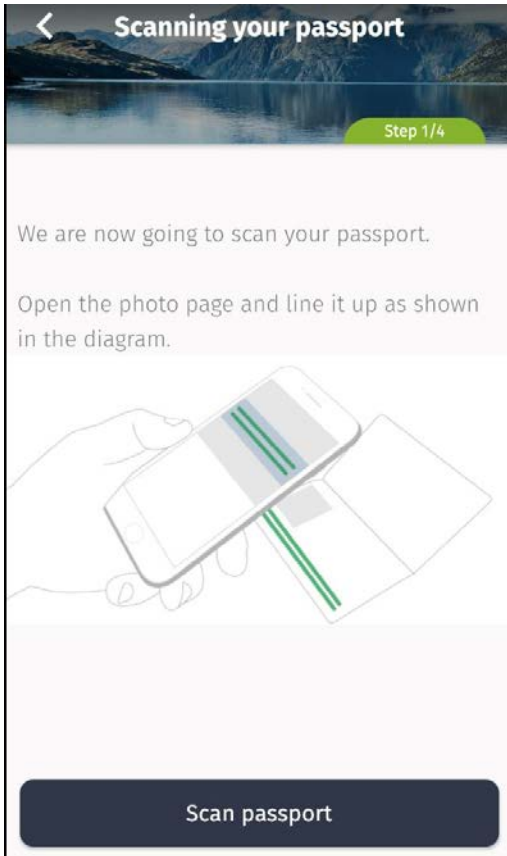
Page	Screenshots
Biographic details	<div data-bbox="209 208 1481 976" data-label="Form"> <p>Names as per passport ⓘ</p> <p>Family/Last name * ⓘ</p> <p>Given name(s) ⓘ</p> <p>Have you ever been known by a different name? *</p> <p><input type="radio"/> No <input type="radio"/> Yes</p> <p>Gender * ⓘ</p> <p><input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Gender Diverse</p> <p>Date of birth *</p> <p>Day Month Year</p> <p>Place of birth * ⓘ</p> <p>Country of birth *</p> <p>National Identity Number ⓘ</p> </div> <p data-bbox="204 1025 1458 1099">Example of additional questions, based on answer to previous question (the user is not asked for additional names, if they say they do not have other names):</p> <div data-bbox="209 1137 1528 1384" data-label="Form"> <p>Have you ever been known by a different name? *</p> <p><input type="radio"/> No <input checked="" type="radio"/> Yes</p> <p>Other Family/last name * Other given name(s)</p> <p>Enter your Family/last name.</p> <p>ADD ANOTHER NAME</p> </div> <p data-bbox="204 1435 464 1473">Sample “help tip”</p> <div data-bbox="209 1507 1528 1794" data-label="Form"> <p>Enter your given name(s) exactly as shown in your passport. If you have a middle name in your passport, enter it in the given name(s) field. If you do not have a family/last name, enter your given name(s) in the family/last name field and leave given name(s) blank.</p> <p>Given name(s) ⓘ</p> </div>

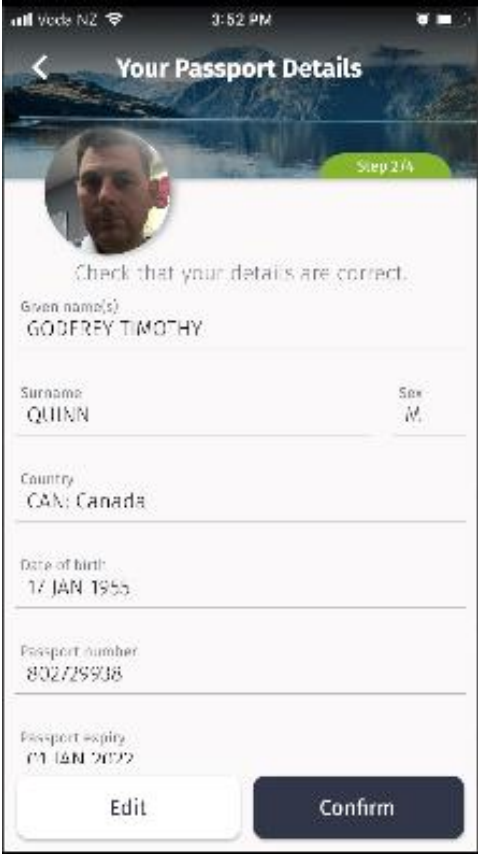
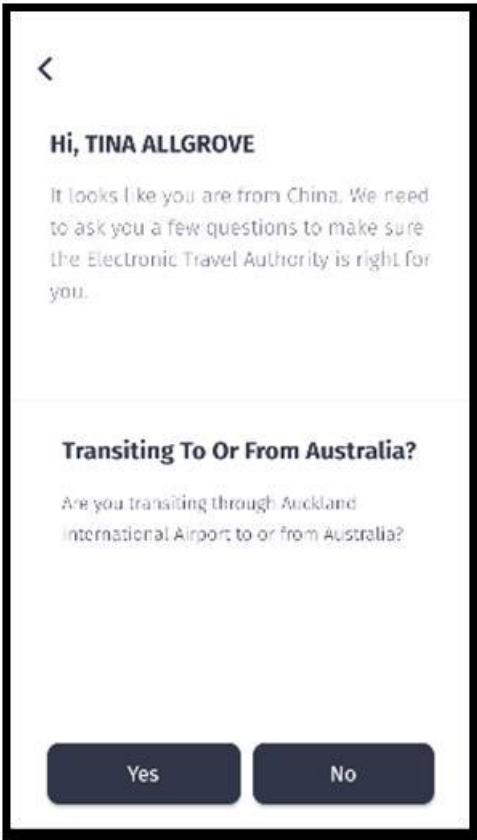

Page	Screenshots
<p>Email address</p>	 <p>The screenshot shows two input fields: "Email address *" and "Confirm email address *".</p> <p>Sample warning message:</p>  <p>The screenshot shows a warning message: "Confirm email address *". Below the input field, it states: "This email address does not match the email address you entered before."</p>
<p>Australian permanent residence status</p>	<p>Australian permanent residence question, and sample warning message, where an ETA request is received from a visa required national who does not have Australian permanent residence status</p>  <p>The screenshot shows a question: "Do you have the right to return to Australia as a permanent resident? *". Below the question are radio buttons for "No" and "Yes". A warning message is displayed: "This NZeTA can only be used if you are a transit passenger travelling through Auckland International Airport or if you arrive in New Zealand on a cruise. Transit passengers must remain in the transit area of Auckland International Airport. If you wish to leave the airport, you must apply for a visitor visa before travelling to New Zealand."</p>
<p>Mode of transport / type of travel</p>	<p>Whether travelling by cruise ship, or for transit purpose</p>  <p>The screenshot shows two questions: "Are you travelling to New Zealand on a cruise ship? *" and "Are you transiting through Auckland International Airport? *". Below each question are radio buttons for "No" and "Yes". A warning message is displayed: "You are not eligible for an NZeTA. Apply for a visitor visa."</p>

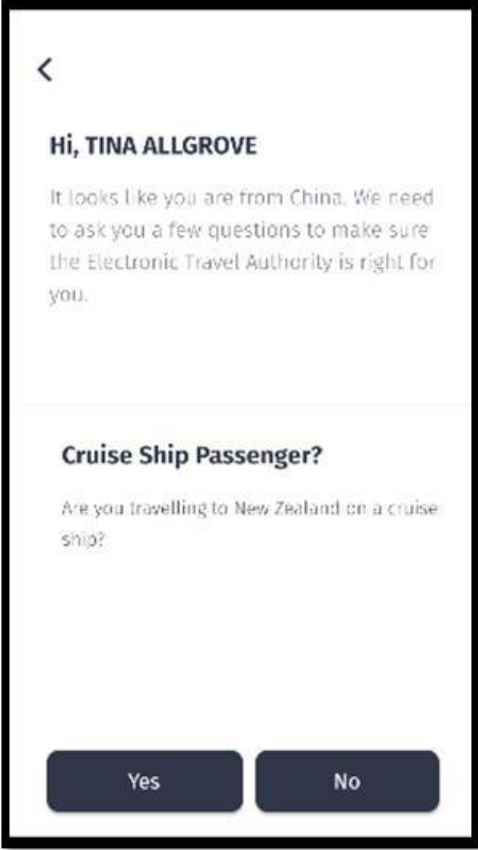
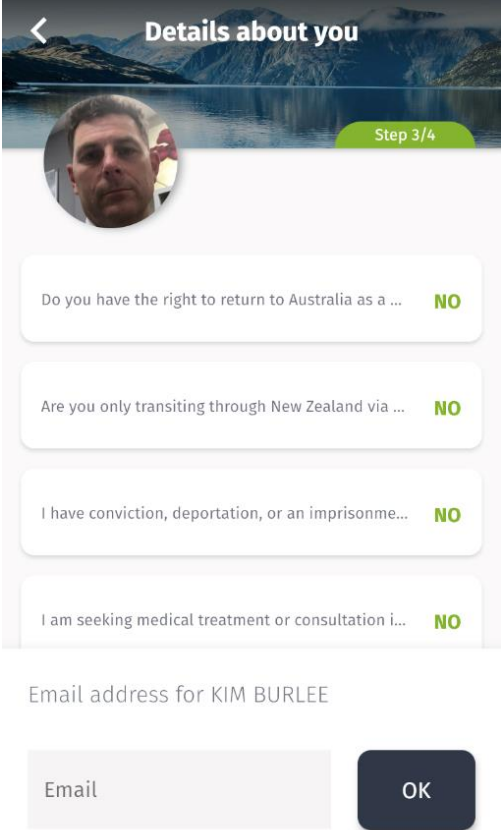
Page	Screenshots
Eligibility questions	<div data-bbox="209 208 1481 943"><h3>Eligibility questions</h3><p>Will you be travelling to New Zealand for medical consultation or treatment? *</p><p><input checked="" type="radio"/> No <input type="radio"/> Yes</p><p>Have you ever been deported, removed or excluded from another country (not New Zealand)? *</p><p><input checked="" type="radio"/> No <input type="radio"/> Yes</p><p>Are you currently prohibited from entering New Zealand following deportation from New Zealand in the past? *</p><p><input checked="" type="radio"/> No <input type="radio"/> Yes</p><p>Have you ever been convicted of any offence (in any country)? *</p><p><input type="radio"/> No <input checked="" type="radio"/> Yes</p><p>Have you ever been convicted of an offence for which you were sentenced to five years or more imprisonment? *</p><p><input checked="" type="radio"/> No <input type="radio"/> Yes</p><p>In the last 10 years have you been convicted of an offence for which you were sentenced to a prison term of 12 months or more? *</p><p><input checked="" type="radio"/> No <input type="radio"/> Yes</p></div> <p data-bbox="201 994 1273 1032">Sample warning message if select “yes” on one of the eligibility questions</p> <div data-bbox="209 1070 1570 1149"><p> You are not eligible for an NZeTA. Apply for a visitor visa.</p></div>

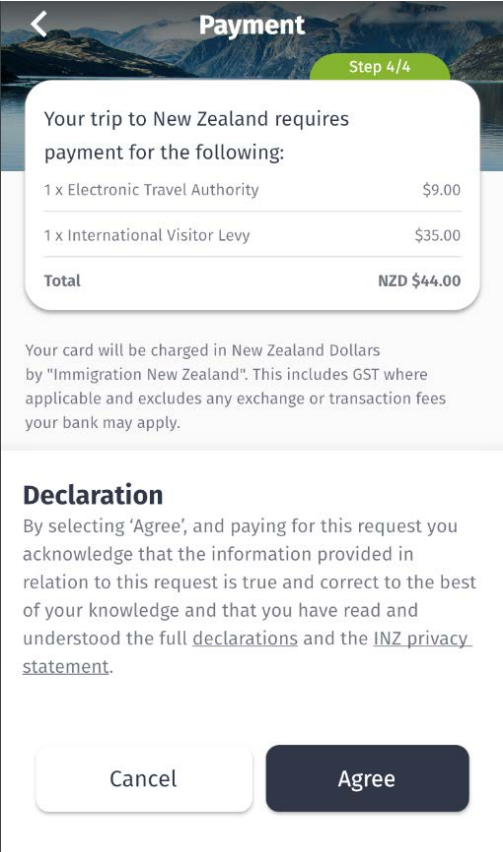
Page	Screenshots						
Review screen							
Purchase summary	 <p>Purchase Summary</p> <table border="0"> <tr> <td>New Zealand Electronic Travel Authority (NZeTA) fee*</td> <td style="text-align: right;">\$12.00</td> </tr> <tr> <td>International Visitor Conservation and Tourism Levy</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Total</td> <td style="text-align: right;">NZD \$12.00</td> </tr> </table> <p><small>*Where applicable, GST is included.</small></p> <p><small>The International Visitor Conservation and Tourism Levy (IVL) is a way for you to contribute directly to the tourism infrastructure you use and to help protect and enhance the natural environment you will enjoy during your stay in New Zealand. Find out more about the IVL at www.mbie.govt.nz/ivl.</small></p> <p style="text-align: center;"> GO BACK PAY AND SUBMIT </p>	New Zealand Electronic Travel Authority (NZeTA) fee*	\$12.00	International Visitor Conservation and Tourism Levy	\$0.00	Total	NZD \$12.00
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International Visitor Conservation and Tourism Levy	\$0.00						
Total	NZD \$12.00						

Screenshots of NZeTA Mobile App form

Page	Screenshots
	
<p>Note – some passports can now unlock the passport eChip and upload the information directly</p>	

Page	Screenshots
<p>Review your passport details</p>	
<p>Assessing whether the person is liable to pay the IVL, and the conditions that will be attached to the ETA</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="389 1108 868 1944">  </div> <div data-bbox="890 1108 1369 1944">  </div> </div>

Page	Screenshots
	 <p>A screenshot of a mobile application interface. At the top left is a back arrow. The main text reads: "Hi, TINA ALLGROVE". Below this, it says: "It looks like you are from China. We need to ask you a few questions to make sure the Electronic Travel Authority is right for you." A section titled "Cruise Ship Passenger?" asks: "Are you travelling to New Zealand on a cruise ship?". At the bottom are two dark blue buttons labeled "Yes" and "No".</p>
	 <p>A screenshot of a mobile application interface titled "Details about you". It features a back arrow, a profile picture of a man, and a "Step 3/4" indicator. Below the profile picture are four question cards, each with a "NO" response: <ul style="list-style-type: none"> Do you have the right to return to Australia as a ... NO Are you only transiting through New Zealand via ... NO I have conviction, deportation, or an imprisonme... NO I am seeking medical treatment or consultation i... NO At the bottom, it says "Email address for KIM BURLEE" above an "Email" input field and an "OK" button. </p>

Page	Screenshots						
	 <p>Payment Step 4/4</p> <p>Your trip to New Zealand requires payment for the following:</p> <table border="1"><tbody><tr><td>1 x Electronic Travel Authority</td><td>\$9.00</td></tr><tr><td>1 x International Visitor Levy</td><td>\$35.00</td></tr><tr><td>Total</td><td>NZD \$44.00</td></tr></tbody></table> <p>Your card will be charged in New Zealand Dollars by "Immigration New Zealand". This includes GST where applicable and excludes any exchange or transaction fees your bank may apply.</p> <p>Declaration</p> <p>By selecting 'Agree', and paying for this request you acknowledge that the information provided in relation to this request is true and correct to the best of your knowledge and that you have read and understood the full declarations and the INZ privacy statement.</p> <p><input type="button" value="Cancel"/> <input type="button" value="Agree"/></p>	1 x Electronic Travel Authority	\$9.00	1 x International Visitor Levy	\$35.00	Total	NZD \$44.00
1 x Electronic Travel Authority	\$9.00						
1 x International Visitor Levy	\$35.00						
Total	NZD \$44.00						