

ESCALATION CONTACT DETAILS

SERVICE DELIVERY CONTACTS

Client Services & Support

☎ 0800 854 737 - Option 2
✉ support@connectingnow.com.au

Feedback, Complaints & Technical Issues

☎ 0800 854 737 - Option 2
✉ support@connectingnow.com.au

Billing & Accounts

☎ 0800 854 737 - Option 2
✉ support@connectingnow.com.au

Sales & Management Escalations

For sales, service escalations,
emergencies & media enquiries

Business Details

Comms Australia Pty Ltd T/A Connecting NZ Limited
NZBN: 9429049966756

Comms Australia Pty Ltd T/A Connecting Now
ABN: 13 652 798 313

Business Hours

Monday to Friday
7:00am to 5:30pm AEDT

Escalation

Damir Cato - Operations Team Lead
damir.cato@connectingnow.com.au

Escalation

Filomena Toscano - Customer Service
filomena.toscano@connectingnow.com.au

Escalation

Amy Zhang - Finance
amy.zhang@connectingnow.com.au

Escalation

Tim Hood - Managing Director
tim.hood@connectingnow.com.au

Contact Details

www.connectingnow.co.nz
0800 854 737 - Option 2

Public Holidays

Victorian State & National Public
Holidays are observed

