



## MBIE's GENDER PAY ACTION PLAN

March 2020











#### Contents

Introduction and background	3
MBIE's gender pay plan	8
Detailed plan	12











# Introduction and background











## The MBIE Gender Pay Journey...

We created our first Gender Pay Action Plan in 2018 to address the MBIE gender pay gap (as part of our wider Inclusion and Diversity plan) to meet Government expectations on equal pay.

Since then, we have made good progress and met key objectives, and this work progresses into 2020. One significant investment is the implementation of our Career and Pay Progression (CAPP) framework. As part of this, we created a step based pay system with automatic pay progression, de-linking performance from pay and reducing potential subjectivity and bias. This created a positive platform for the next stage in our journey.

This plan sets out the progress we have made to date and the next steps in our journey. The evolution of our plan involved incorporating employee feedback from drop in sessions, a PSA member survey, existing I & D activity, current research on best practice and feedback collected through our employee experience sprints (Pasifika & Maori).

Our plan has been developed in the spirit of the Gender Pay Principles through a joint working group with the PSA, our "Gender Pay Action Group" (GPAG).

As well as gender, MBIE is committed to working to understand the drivers of ethnic pay gaps, specifically Māori and Pasefika. Throughout the phases and activities proposed in this plan, an ethnicity lens will also be considered to meet this commitment and ensure the principle of "freedom from bias and discrimination" is realised for these and other ethnic groups.

Our GPAG provides recommendations to a joint Governance Group made up of 4 DCE's and 4 PSA Representatives, who oversee the development of the plan and who will have oversight of the delivery for 2020.

The 4 Deputy Chief Executives on our Governance Group are:

- Suzanne Stew, DCE Market Services (Sponsor)
- Greg Patchell, DCE Immigration
- Chris Bunny, DCE Building, Resources and Markets
- Megan Main, DCE Corporate Governance and Information

The final plan has been approved and committed to by our full Senior Leadership Team to ensure sustainable change across MBIE and we will report to them quarterly on progress against the key government milestones and activities.

We have aligned our 2020 plan to reflect the MBIE values and refocused our plan on the following phases:

- *Audit* our current gender pay actions and reporting, and understand what actions our employees want to see in the future
- Build *awareness* of MBIE's gender pay gap and our action plan among employees and managers through information and engagement opportunities
- Ensure the changes we are creating are *sustainable* through revised policies and processes
- Define our priority *actions* for 2020 and 2021, to enable delivery of our plan

*Connect in with our "hub" on Te Taura for more information, resources and metrics* 









#### Why close the gender pay gap?



#### SPIRIT OF SERVICE









#### Background

#### The Government has committed to addressing the gender pay gap in the Public Service.

In 2018, the Government published five gender pay principles the state sector is expected to comply with, along with a number of actions and milestones in the Gender Pay Gap Action Plan.

Both of these initiatives are intended to encourage public sector agencies to work in collaboration with central agencies and unions to take action regarding their gender pay gap, and to encourage accountability for these actions.











# How is MBIE tracking with the NZ Government's Gender Pay Action Plan Roadmap?

The New Zealand Government has committed to eliminating the gender pay gap within the Public Service.

The Government has set *specific targets* for a number of measures including female representation in leadership, gender pay gaps in starting salaries, and gender pay gaps in like-for-like roles. It is important to note that there is no target for the Public Sector to address the overall gender pay gap at this stage.

The State Services Commission is focusing on eliminating the gender pay gap in the Public Service. The Government is expected to consider pay equity legislation in 2020.











# MBIE's gender pay gap has reduced from 16.4% in 2018 to 14.6% in 2020

The gender pay dashboard includes the information shown below and is regularly circulated to senior leaders.



# MBIE's gender pay plan

The following section details MBIE's gender pay action plan progress to date and future actions.









#### **MBIE's Gender Pay Action Plan Summary**

The graphic below sets out the high-level actions we have taken in 2019 and our plans for 2020 and 2021.











## Our focus this year...

The table below outlines the high-level activities that we will be focusing in 2020.

Phases	High-level Activity	Gender Pay Principles	Q1	2020 Q2 Q3 Q4
Audit	Review of 2019 Gender Pay Action Plan and update based on new insights.	Transparency and accessibility		
Understanding the drivers behind MBIE's gender pay gap and being able to track and monitor trends	Conduct employee engagements sessions, review employee experience sprints and incorporate feedback into the plan.	Participant and engagement		
over time at MBIE by Group/Branch/Unit level.	Build our capability to capture better data through data plan, dashboards and other reporting and financial modelling platforms.	Sustainability		
Awareness Creating awareness and engagement in MBIE's	Set up Hub and develop communications plan to create awareness of the Gender Pay Action Plan.	Transparency and accessibility		
Gender Pay Action Plan to support government expectations and commitments.	Engage P&C Advisory teams, PSA National Delegates Committee and senior leadership in updating our plan.	Participant and engagement		
Educating MBIE staff on the why and the how of the GPAP allowing for engagement and discussion.	Educate employees, new employees (through inductions) and managers about the purpose and approach we are taking to address the gender pay gap.	Participant and engagement		
Action Developing a consistent and fair process for assessing individuals pay to ensure gender is not a	Agree a priority approach to phase analysis and target any corrections.	Relationship between paid and unpaid work		
factor.	Develop process for assessment and facilitate workshops to those who will be involved in conducting the assessment.	Freedom from bias and discrimination		
This supports the Government's roadmap goal: By end of 2020, agencies will have closed any gender pay gaps within the same or like roles.	Approval and implementation of any pay corrections.	Sustainability		
Sustainability Ensuring any changes we make are supported by policies and processes that are free from bias.	Review policies on:         • Flexible working       • Parental leave         • Leave       • Promotions	Sustainability		
This supports the Government's roadmap goal: By mid-2020, agencies will have remuneration systems and human resource practices designed to remove bias and ensure transparency.	Review processes on:       • Access to overtime         • Recruitment & appointment       • Access to overtime         • Performance       • Out of cycle increases         • Promotions/progression       • Annual remuneration review         • Parental leave       • Training investment & opportunity	Sustainability		
	Update recommended changes and secure approval of the new processes.	Sustainability		
	Design measurement framework to track the effectiveness of addressing skills gap programme (Skills Pledge).	Sustainability		

#### SPIRIT OF SERVICE









# **Detailed plan**

The following section sets out a review of the actions we proposed in 2018 and the new actions we have added. We have further work to do but we have made strong progress. We have categorised our actions by the four key focus areas developed with our Gender Pay Working Group and noted in the introduction to this document. We have also considered the link to MBIE's values.











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Phase	What we said we would do	Status	Progress	Gender Pay	2019	2020				2021		
				Principle		Q1	Q2	Q3	Q4			
Awareness	Engage employees to understand the drivers behind MBIE's gender pay gap.		Once the Gender Pay Action Plan is complete, we will educate our employees about the purpose and approach we are going to take to address gender pay gap. This will also be included in new employee induction.	Participation and engagement								
ty	Lift manager capability to have effective performance and feedback discussions with their people. To ensure clear expectation in terms of what is delivered and the values and behaviours demonstrated.		The 'Conversations That Matter' programme has been implemented to upskill managers for important conversations across the employee lifecycle. Supporting tools and guidance will also be provided to leaders through the launch of the new performance management framework.	Sustainability								
Sustainability	Review and implement a new performance management framework.		Pay and performance has been delinked. We are redesigning the performance management framework to drive a continuous conversations and feedback culture.	Sustainability								
	Publish bands on job advertisements.	0	This action was dependent on the implementation of CAPP and the development of the Inclusion and Diversity recruitment plan. It is part of the plan for 2020.	Transparency and accessibility								
	Investigate alternative interview options to improve accessibility.	0	This has been incorporated into the 2020/2021 phase of the Inclusion and Diversity recruitment plan.	Freedom from bias and discrimination								

\*Refer to page 6 for the definition of the Gender Pay Principles









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Completed In progress Not ye

Not yet started **Oracle Started** New action for 2020 plan

Dharas			Program	Gender Pay	2010	202		2021		
Phase	What we said we would do	Status	Progress	Principle	2019	Q1	Q2	Q3	Q4	2021
Audit	Conduct additional analysis on the proportion of women vs men being promoted internally, and whether this is at a faster or slower rate proportionate to MBIE's population.		With the introduction of CAPP, we are now in a better position to do this and will also track career progression as part of CAPP Phase 2.	Relationship between paid and unpaid work						
	Investigate what female MBIE employees want and what male MBIE employees want in terms of flexibility.		Feedback from our employees is ongoing. We received feedback through our employee experience hub as well as our flexible working group. Developments in flexible working will continue to evolve.	Freedom from bias and discrimination						
	When designing the new remuneration system for those on the collective agreement and on individual contracts, consideration needs to be given to gender pay principles.		The CAPP was implemented in 2019 and is being further embedded in 2020. The framework has been developed in accordance with gender pay principles.	Freedom from bias and discrimination						
	Flexible working group project continued.		The flexible working group completed their project and the flexible working policy is now in place.	Sustainability						
Awareness	Define what 'flexibility' means for each Group in MBIE.		Our flexible working policy is now in place and needs to be embedded into our culture. The policy will be incorporated in People Plans.	Sustainability						
Awa	Review the learning and development budget.		MBIE has signed up to the Aotearoa New Zealand Skills Pledge. As part of this, our training and development budget as a percentage of salary will increase over two years from 1.5 % in FY2019/2020, to 1.75% in 2020/2021 and to 2.0% in 2021/2022. Monitor how the budget is being spent – by gender, layer, ethnicity, etc. to ensure that everyone has equal opportunity to upskill.	Sustainability						











Completed

In progress

Not yet started **New** action for 2020 plan

Phase	What we said we would do	Status	status Progress	Gender Pay	2019	2020	D		2021	
Phase	what we said we would do	Status	rrogress	Principle	2019	Q1	Q2	Q3	<b>Q</b> 4	2021
	Establish an inclusive process for allocating learning and development opportunities.		As part of the Aotearoa New Zealand Skills Pledge, this will be an ongoing process to ensure learning and development opportunities are accessible.	Transparency and accessibility						
	Develop a recruitment toolkit to provide support and guidance for managers to ensure they understand our gender pay gap priorities at recruitment and prevent gender pay gaps in starting salaries.	0	This has been incorporated into the Inclusion and Diversity recruitment plan and will form part of the recruitment manager toolkit.	Freedom from bias and discrimination						
	Analysis of overtime for part-time employees.	$\diamond$	This process will include analysis of overtime trends for part-time employees to investigate if it contributes to the gender pay gap.	Freedom from bias and discrimination						
Sustainability	Design a measurement framework to track effectiveness of the increased learning and development investment included in the Skill Pledge.	$\diamond$	This measurement framework will consider equity of learning opportunities and the effectiveness of these opportunities.	Sustainability						
	Develop positive succession plans with a gender lens.	$\bigcirc$	This will be considered for the 2021 action plan.	Sustainability						
	Offer development/training opportunities to those on parental leave.	$\diamond$	We will create a platform for employees on parental leave that offers job opportunities or tasks and online courses that they can take while on leave. This will be considered for the 2021 action plan.	Relationship between paid and unpaid work						
	Give managers additional guidance regarding secondments or project opportunities about considering gender as part of the selection process using SSC and other guidance as appropriate.	0	This will consider secondment policy and process to ensure that there is no compounding issue on higher duties and special duties allowances. This will be considered for the 2021 action plan.	Relationship between paid and unpaid work						











Completed In progress Not yet started New action for 2020 plan 2021 **Gender Pay** Phase What we said we would do Status Progress 2019 2021 Principle Q1 Q2 Q3 Q4 The CAPP step ranges are used to define roles, and Define what 'the same' roles means for these can be used for the purposes of 'the same' role Transparency and MBIE (e.g. through pay bands, group, job analysis for gender pay assessment. Where numbers accessibility family etc.). Audit allow, analysis will be undertaken on a 'role' basis. Analyse MBIE's population for gender pay Following CAPP implementation, analysis has been Relationship gaps in the same roles (modifying SSC's undertaken by CAPP step range in accordance with SSC between paid and guidance, and is included on the Gender Pay measure to take account of different unpaid work Dashboard. working hours). Investigate identified pay gaps in the same Awareness Now that CAPP is embedded, the process for Relationship roles to see if there is a reason for the identification is being developed. This process will between paid and include criteria for assessment and the process for difference (e.g. experience, performance unpaid work reviewing potential gaps. level etc.). Establish criteria and develop a process for This is to ensure that our process for gender pay gender pay assessment of roles through assessment is fair and consistent. We will also facilitate Participation and consultation and engagement with internal workshops to those who will be conducting the engagement assessment. groups. This will be an ongoing process. The transition to CAPP Action was an agreed process and our transition management processes improved MBIE's gender pay gap. For those Prioritise funding for closing the like-for-like employees in bands 20 or higher, there was an Sustainability gender pay gap in prioritised groups. allocated gender pay budget at annual review to address any gender pay issues identified. Closing gaps will be prioritised at lower levels and frontline staff first, as well as significant gaps.











16

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Completed In progress Not yet started New action for 2020 plan										
Phase	What we said we would do	Status	Progress	Gender Pay Principle	2019	2021 Q1 Q2 Q3			Q4	2021
Action	Where there is no identifiable reason for the gender pay gap in the same role, close gap (timing will be dependent on total cost to close and available funding).	0	This will be done following investigations above. We anticipate being able to do this in 2020, dependent on funding.	Freedom from bias and discrimination					<b>Q</b> .	
Act	Implement pay corrections where gender gaps have been identified.	0	<ul> <li>This process will include:</li> <li>Approval of pay corrections</li> <li>Issuance of letter regarding pay corrections</li> <li>Payment of any pay corrections</li> </ul>	Freedom from bias and discrimination						
Sustainability	Role model flexible working at senior levels of the organisation.		This is an ongoing process. Our leaders are encouraging our employees to take advantage of the flexible working policy we have put in place. Leaders will share their flexible working stories and will be published in the Hub.	Participation and engagement						
	Establish a mentoring/coaching programme.		The 'Conversations That Matter' programme has been implemented to upskill managers for important conversations across the employee lifecycle. Enterprise-led learning opportunities (Learn@MBIE) also provide support for technical mentoring and coaching support. Different business groups have incepted technical mentoring programmes (e.g. INZ).	Sustainability						
	<ul> <li>Review policies including:</li> <li>Flexible working policy</li> <li>Leave policy</li> <li>Parental leave</li> <li>Promotions/Progressions</li> </ul>	$\diamond$	While most of our policies are in place, we will need to review various policies to ensure that they are transparent and free of any bias. Recruitment policy must ensure that there is a gender balance in longlisting, interviews and hiring. Parental leave policy must encourage women to return to work and support is accessible.	Sustainability						











17

MAHI TAHI

Co	Completed In progress Not yet started 🚫 New action for 2020 plan										
Phase	What we said we would do	Status	Progress	Gender Pay Principle	2019			2021			
Flidse		Jiaius			2015	Q1	Q2	Q3	Q4	2021	
lity	Cultural awareness training for people leaders.	$\diamond$	Analyse the different cultures present in MBIE, create policies around diversity and provide training to people leaders. This forms part of the "Wall Walk" and Courageous Conversation" programmes.	Sustainability							
Sustainability	Create opportunities for shadowing, leadership training etc across the organisation.	$\diamond$	Offer sponsors and mentors opportunities. This will support the balance in leadership roles.	Sustainability							
	Consider developing a policy on recognising women's unpaid work that impacts pay and career progression.	$\diamond$	This will include gaining a better understanding of the impact of unpaid work on the wider economy and measuring women's contribution to unpaid work.	Relationship between paid and unpaid work							

\*Refer to page 6 for the definition of the Gender Pay Principles











MAHI TAHI

Cor	Completed In progress Not yet started New action for 2020 plan									
Phase	What we said we would do	Status	Progress	Gender Pay Principle	Gender Pay	2019		20		2021
						Q1	Q2	Q3	Q4	
Audit	Complete an annual review of starting salaries in the 'same' roles to ensure there is no gender pay difference.		This process will be ongoing from 2020 now that the CAPP is in place and we have defined the same roles.	Freedom from bias and discrimination						
Awareness	Ensure MBIE is empowered with effective people management, efficient processes and systems, and accurate data across the employee lifecycle.		We have undertaken an initial review from other employee sprint engagements, and this forms part of the employee experience work undertaken in the People Hub. We have done engagements for Pasifika, and Tangata Whenua groups in 2019 and we have Rainbow, Disability and Asian groups in the 2020 pipeline. We are also in the process of implementing a new payroll system, and the review of people policies and processes will be ongoing and iterative to ensure change is sustainable.	Transparency and accessibility						
bility	Develop people leaders to be able to give effective feedback for internal candidates regarding development needs.		This will form part of phase two of CAPP, and will also be part of the review of the performance management framework underway. This is expected to continue into 2021.	Freedom from bias and discrimination						
Sustainability	<ul> <li>Review processes:</li> <li>Recruitment and appointment</li> <li>Performance</li> <li>Promotions/progression</li> <li>Parental leave</li> </ul>	$\diamond$	This process will be conducted to ensure that all MBIE's processes are transparent and free from any biases.	Sustainability						











19

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Cor	npleted 🚺 In progress 🗌 Not yet starte	lew action for 2020 plan	an							
Phase	What we said we would do	Status	Progress	Gender Pay	2019		20	20		2021
Flidse		Status	riugiess	Principle	2019	<b>Q1</b>	<b>Q2</b>	Q3	<b>Q4</b>	2021
	Analyse role titles, job descriptions and advertisements.	0	This has been incorporated into the Inclusion and Diversity recruitment plan, analysis of current practice is underway in 2020.	Freedom from bias and discrimination						
Sustainability	Remove gender bias in role titles, job descriptions and advertisements.	0	Methodologies for removing any bias found will be considered in 2021.	Freedom from bias and discrimination						
	Independent review of role bandings for a selection of roles across MBIE to identify any potential unconscious bias in role banding.	0	This analysis needs to consider Korn Ferry Hay role evaluation, internal relativities and comparison of roles in other collective agreements A review process for role placement in CAPP will also be put in place and will be subject to ongoing review.	Freedom from bias and discrimination						
	Embed changes made to policies and processes and ensure freedom from bias is enduring.	$\Diamond$	Regular training on unconscious bias and culture awareness will be made available to people leaders. We will also conduct regular pulse checks with our people.	Sustainability						









PONO ME TE TIKA