

TOURISM STRATEGY

Alignment across industry, local government and central government

High-quality insight and data



CHARACTERISTICS OF A SUCCESSFUL TOURISM SECTOR

Strong international transport links and world-class border services

High value visitors throughout the year

Skilled & committed workforce

Sustainable and productive resource use

Robust tourismrelated infrastructure

A great visitor experience

Authentic cultural experiences & support for Māori economic aspirations

Dispersal of visitors across regions

Employment opportunities and career development pathways in tourism

A sector that's highly valued by New Zealanders



OVERALL AIM

INCREASE THE ECONOMIC CONTRIBUTION MADE BY TOURISM AT A NATIONAL AND REGIONAL LEVEL

WHAT SUCCESS LOOKS LIKE

High-value visitors throughout the year

Strong international transport links & world-class border services A great visitor experience

Sustainable and productive resource use

Authentic cultural experiences
Skilled and committed workforce

Robust national and regional tourism-related infrastructure

A sector that's highly valued by New Zealanders

Employment opportunities & career development pathways in tourism

Dispersal of visitors across regions

Support for Māori economic aspirations

Alignment across industry, local government and central government

High-quality insight & data

CHALLENGES

WHAT WE ARE ALREADY DOING

ATTRACT THE RIGHT VISITOR MIX

Improving visa settings/visitor facilitation (border agencies)

Strengthening international transport linkages (MoT)

Strengthening key international relationships eg, CNTA, TMM, Indonesian MOU (MBIE, MFAT)

Leading work on convention centre strategy and construction

RESPOND TO VISITOR DEMAND

Using the TGP to develop high-quality visitor experiences (MBIE)

Developing and disseminating China market research (MBIE)

Facilitating the smart use of ICT by the tourism sector (MBIE)

Developing a Landmarks brand (MCH, DOC)

Improving the operation of the China ADS scheme (TNZ, MBIE)

Lifting the success of Māori tourism (NZMT)

Continuing to implement the Tourism Data Domain Plan (eg tourism dashboard)

PRIORITY ACTIONS

Augment TNZ's investment in the key growth markets of India and the USA (TNZ)

Maintain TNZ's focus on special interest, international business event and high-end premium travellers and growing shoulder season arrivals (TNZ)

Establish a dedicated Major Events prospecting function (MBIE)

Commission work to get a better picture of infrastructure demand and supply (MBIE)

Identify where opportunities for hotel investment lie and present these to potential investors in New Zealand and overseas (NZTE, TNZ, MBIE)

Pursue initiatives aimed at lifting the quality and effectiveness of tourism-related ICT and roading infrastructure (MBIE, MOT, NZTA)

Increase the yield from visitors to public conservation land to enable better investment in the quality of their experience (DOC, MBIE)

Help the sector identify and address its labour and skills needs (MSD, MoE, TEC, MBIE)

Improve overseas driver safety (NZTA, MoT, TNZ)

ENSURE ALL REGIONS BENEFIT

Implementing the tourism-related aspects of the Regional Action Plans

Enhance and extend the New Zealand Cycle Trail to continue encouraging visitor flows into the regions (MBIE, NZCT, NZTA)

Establish a fund that helps communities and regions to realise their tourism potential by providing assistance to build facilities that enhance the visitor experience (MBIE)

Investigate taking a regional development approach to public conservation land (DOC, MBIE)

Review the use of regulatory levers to manage the impacts of freedom camping on the environment and local communities (DIA, TNZ, MBIE)

Prioritise TGP investment into initiatives outside main centres (MBIE)

Produce a 'New Zealand Tourism Insights' series of reports to support delivery of the tourism strategy (MBIE)

WORK TO SUPPORT DELIVERY OF THE STRATEGY Undertake a review of the 2015/16 peak season

Gain a better understanding of the long-term implications of projected visitor growth

Develop a framework to guide government's tourism-related investments in the regions

Review any sector-generated options for funding visitor-related infrastructure and amenities at a national and regional level