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Q1 Name (first and last name)

Robbie Harris

Q2 Email

robbie@cityfirewood.co.nz

Q3 Is this an individual submission, or is it on behalf of a group or organisation?

On behalf of a group or organisation

Q4 Which group do you most identify with, or are representing?

Biomass or geothermal sector

Q5 Business name or organisation (if applicable)

City Firewood

Q6 Position title (if applicable)

General Manager

Q7 Important information about your submission Yes (important to read)The information provided in submissions will be used to inform the Ministry of Business, Innovation and Employment's (MBIE's) work on Accelerating renewable energy and energy efficiency. We will upload the submissions we receive and publish them on our website. If your submission contains any sensitive information that you do not want published, please indicate this in your submission. The Privacy Act 1993 applies to submissions. Any personal information you supply to MBIE in the course of making a submission will only be known by the team working on the Accelerating renewable energy and energy efficiency. Submissions may be requested under the Official Information Act 1982. Submissions provided in confidence can usually be withheld. MBIE will consult with submitters when responding to requests under the Official Information Act 1982. We intend to upload submissions to our website at www.mbie.govt.nz. Can we include your submission on the website? **Q8** Can we include your name? Yes **O9** Can we include your organisation (if submitting on Yes behalf of an organisation)? Q10 All other personal information will not be Respondent skipped this question proactively released, although it may need to be released if required under the Official Information Act. Please indicate if there is any other information you would like withheld. Page 2 Q11 Where are you located? Respondent skipped this question

Q12 In what region or regions does your organisation mostly operate?

Canterbury / Waitaha

Page 3: Areas you wish to provide feedback on

Q13 Part A relates to process heat.Please indicate which sections, if any, you would like to provide feedback on.

Section 1: Addressing information failures,

Section 2: Developing markets for bioenergy and direct geothermal use

Q14 Part B relates to renewable electricity generation. Please indicate which sections, if any, you would like to provide feedback on.

Respondent skipped this question

Page 4: Section 1: Addressing information failures

Q15 Option 1.1 would require large energy users to report their emissions and energy use annually, publish Corporate Energy Transitions Plans and conduct energy audits every four years.Do you support this option?

Yes - I fully support this option

Q16 Please explain your answer

Equity of treatment is required for all large energy users which creates equal playing field in the market and ensures all companies (high profile or not) receive the same treatment if they have significant carbon contributions. One of the only means available to the general public for contribution to reduction of fossil fuels is by choosing to support companies with more sustainable practices. Other than taxation, this can be a main driver for change for large companies through the gain/loss of revenue from buying behavior of consumers.

Q17 Which parts (set out in Table 3) do you support?

Target group - companies with an annual energy spend of greater than \$2 million per annum

Public reporting,

Government reporting,

Energy auditing,

Compliance

Q18 Please explain your answer

Annual energy spend of \$2M is an appropriate filter to identify most effective companies to focus on.

Public reporting on energy consumption, including the relationship between their energy consumption and emission, for transparency and create a new avenue to drive change.

The government has to be able to have an understanding about energy consumption and type for policy making, and public need to know so they know which companies to support.

Auditing is required to ensure accuracy and honesty as the public reporting has potential to drive desire to misguide. Compliance always necessary to ensure reporting and information is consistent.

Q19 What public reporting requirements (listed in Table 3) should be disclosed?

Annual corporate-level energy use and emissions, split out by a range of sources including coal, gas, electricity and transport

Energy efficiency actions taken that year,

Plans to reduce emissions to 2030

Q20 In your view, should businesses be expected Yes, to include transport energy and emissions in these Please explain your answer: reporting requirements? If transport is not included it opens the opportunity for a company to shift activities that create carbon footprint under the guise of reducing it. For example, without reporting transport and emissions, a company who decides to co-fire a coal boiler with woodchip who is far from a supply forest, will show a greater reduction in emissions than reality. Q21 For manufacturers: what will be the impact on your Respondent skipped this question business to comply with the requirements? **Q22** Option 1.1. Suggests that requirements to publish Yes Corporate Energy Transition Plans should apply to large energy users, and propses defining large energy users as those with an annual energy spend (purchased) of greater than \$2 million per annum.Do you agree with this definition? Q23 If you selected no, please describe what in your Respondent skipped this question view would be an appropriate threshold to define 'large energy users'. **Q24** Is there any potential for unnecessary duplication Yes (please explain): under these proposals and the disclosures proposed in Not enough knowledge to comment here. the MBIE-Ministry for the Environment discussion document Climate-related Financial Disclosures -Understanding your business risks and opportunities related to climate change, October 2019? Page 5: Section 1 - Option 1.2: Electrification information package and feasibility studies Q25 Do you support the proposal to develop an No electrification information package? Q26 Would an electrification information package be of No use to your business? Q27 Do you support customised low-emission heating Yes feasibility studies? **Q28** In your view, which of the components should be scaled up and/or prioritised? co-funding low-emission heating feasibility studies for EECA's **Prioritised** business partners

Yes

Q29 Would a customised low-emission heating

feasibility study be of use to your business?

Q30 Please describe any components other than those identified that could be included in an information package.

Electricity source information must be included. The assumption that electricity is instantly low emissions can not be made. Increasing demand on electricity must be referenced against growth renewable electricity generation. Is the equipment consuming electricity during times where electricity from renewable generators are already at peak capacity and demand is made up through non renewable sources?

Page 6: Section 1 - Option 1.3: Provide benchmarking information for food processing industries

Q31 Do you support bei	nchmarking in the food
processing sector?	

Yes

Q32 Would benchmarking be suited to, and useful for, other industries, such as wood processing?

No

Q33 Do you believe government should have a role in facilitating this or should it entirely be led by industry?

Government should have a role

Q34 Please explain your answer

There needs to be a minimum standard where government regulates poor performers. Beyond the minimum standard, it should be lead by industry.

Page 7: Section 2: Developing markets for bioenergy and direct geothermal use

Q35 Do you agree that some councils have regional air quality rules that are barriers to wood energy?

Strongly agree

Q36 Please provide examples of regional air quality rules that you see as barriers to wood energy. Please also note which council's plan you are referring to.

ECAN's air quality regulations have created significant barriers to the use of wood energy in domestic households burning firewood. The stringent regulations to meet the air quality rules have resulted in tighter testing conditions for fireplaces used in Canterbury rather than the real issue of low quality firewood.

Passing the test is contingent on the firewood meeting certain criteria which is far from representing the typical firewood in the marketplace. For example, only pinus radiata with little resin (Older resinous trees are more readily available for firewood processors, particularly in Christchurch where the smaller radiata goes to the chip mill), as free as possible from decay and mould. The other firewood is Eucalyptus. As a firewood seller, these two species only account for approximately 50% of the total volume sold by species. Others include Macrocarpa, Arizonica, Larch, Douglas Fir, Pinus Nigra, Beech.

The wood moisture is tested between 15%-20% for air dry, and partially seasoned of 25%-30%. Firewood merchants are largely unregulated, and 15%-20% is rarely achieved in Canterbury through natural drying.

By addressing air quality problems through more advanced fireplaces without addressing the fact that wood used in testing is not representative of wood in the marketplace, we have never addressed the real issue of quality from firewood sellers.

The Ultra Low Emission Burner (ULEB) now the only fireplace allowed to be installed, burns less cleanly with low quality wood (high moisture content), than a Low Emission Burner (LEB) with high quality wood (optimal moisture content). Despite this, anyone can put a new ULEB fireplace in, and easily purchase low quality firewood, but someone is not allowed to put in a LEB and burn high quality. The higher standard ULEB is extremely prohibitive in price which is forcing many firewood users to opt for other forms of energy when their fireplace consent runs out. Domestic heating follows peak demand trends in electricity supply so electric heating is rarely used a low demand periods, and compounded in high demand periods where renewable resources are at capacity (colder seasons, and mostly at morning and evening), leaving only fossil fuel based generators to supply the increase in demand. The effect is that consumers are moving from a renewable, and readily available energy source of firewood, to a heating option which most of the time is running off 100% fossil fuel based electricity generation.

Q37 Do you agree that a National Environmental Standards for Air Quality (NESAQ) users' guide on the development and operation of the wood energy facilities will help to reduce regulatory barriers to the use of wood energy for process heat?

Agree

Q38 What do you consider a NESAQ users' guide should cover? Please provide an explanation if possible.

Respondent skipped this question

Q39 Please describe any other options that you consider would be more effective at reducing regulatory barriers to the use of wood energy for process heat.

With respect to any regulatory barriers, it has to be ensured that the crux of issue is being regulated and not the low hanging fruit. This is to ensure any barriers are necessary, and that work is not done without cause towards the real issue.

Q40 In your opinion, what technical rules relating to wood energy would be better addressed through the NESAQ than through the proposed users' guide (option 2.1)?

With respect to industrial applications, the both the boiler and the supply must be regulated to meet the environmental standard. The environmental regulations should be output based, and not input based to account for the boilers capability, and not create superfluous requirement of feedstock.

Page 8: Section 2 - continued: Developing markets for bioenergy and direct ge	geothermal use
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Q41 In your view, could the Industry Transformation
Plans stimulate sufficient supply and demand for
bioenergy to achieve desired outcomes?

Yes

Q42 What other options are worth considering?

Respondent skipped this question

Q43 Is Government best placed to provide market facilitation in bioenergy markets?

No

Q44 How could Government best facilitate bioenergy markets? Please be as specific as possible, giving examples.

- * Increase education for firewood as a renewable energy option from approved suppliers and that electric heating is not neccessarily "clean" as is the common belief.
- * Re-evaluate the supply/equipment relationship for firewood, increase market quality, reduce fireplace regulation to return it to an affordable option.
- * Ban coal fireplaces in NZ and encourage uptake of fireplaces, particularly in Otago, and Southland.
- * Eliminate pricing barriers by increasing taxation of fossil fuel process heat, and using it to subsidise biomass uptake. For example for a coal fired boiler, create a cost neutral position for a manufacturer to co-fire at 15% wood chip through taxation and subsidies between the two supplys.

Q45 In your view, how can government best support direct use of geothermal heat?

Respondent skipped this question

Q46 What other options are worth considering?

* Fireplace support, or even a offer subsidies for fireplaces, or on firewood supply. This is an extremely easy way to reduce electricity demand in peak energy times, and increase uptake of firewood, or pellet burners.

Page 9: Section 3: Innovating and building capability

Q47 Do you agree that de-risking commercially viable low-emission technology should be a focus of government support on process heat?

Respondent skipped this question

Q48 Do you agree that diffusing commercially viable low-emission technology should be a focus of government support on process heat?

Respondent skipped this question

Q49 Is Energy Efficiency and Conservation Authority (EECA) grant funding to support technology diffusion the best vehicle for this?

Respondent skipped this question

Q50 For manufacturers and energy service experts: would peer learning and lead to reducing perceived technology risks?

Respondent skipped this question

Respondent skipped this question
ing capability
Respondent skipped this question
ss heat
Respondent skipped this question

Q62 Could the Corporate Energy Transition Plans (Option 1.1) help to design a more informed phase out of fossil fuels in process heat?	Respondent skipped this question
Q63 Would a timetabled phase out of fossil fuels in process heat be necessary alongside the Corporate Energy Transition Plans?	Respondent skipped this question
Q64 In your view, could national direction under the Resource Management Act (RMA) be an effective tool to support clean and low greenhouse gas-emitting methods of industrial production?	Respondent skipped this question
Q65 If yes, how?	Respondent skipped this question
Q66 In your view, could adoption of best available technologies be introduced via a mechanism other than the RMA?	Respondent skipped this question
Page 12: Section 5: Boosting investment in energy ef	ficiency and renewable energy technologies
Q67 Do you agree that complementary measures to the New Zealand Emissions Trading Scheme (NZ-ETS) should be considered to accelerate the uptake of cost-effective clean energy projects?	Respondent skipped this question
Q68 Would you favour regulation, financial incentives or both?	Respondent skipped this question
Q69 In your view what is a bigger barrier to investment in clean energy technologies, internal competition for capital or access to capital?	Respondent skipped this question
Q70 If you favour financial support, what sort of incentives could be considered?	Respondent skipped this question
Q71 What are the benefits of these incentives?	Respondent skipped this question
Q72 What are the risks of these incentives?	Respondent skipped this question
Q73 What are the costs of these incentives?	Respondent skipped this question
Q74 What measures other than those identified above could be effective at accelerating investment in clean energy technologies?	Respondent skipped this question

Page 13: Section 6: Cost recovery mechanisms Q75 What is your view on whether cost recovery mechanisms should be adopted to fund policy proposals in Part A of the Accelerating renewable energy and energy efficiency discussion document?	Respondent skipped this question
Q76 What are the advantages of introducing a levy on consumers of coal to fund process heat activities?	Respondent skipped this question
Q77 What are the disadvantages of introducing a levy on consumers of coal to fund process heat activities?	Respondent skipped this question
Page 14: Section 7: Enabling development of renewa 1991	ble energy under the Resource Management Act
Q78 Do you agree that the current NPSREG gives sufficient weight and direction to the importance of renewable energy?	Respondent skipped this question
Q79 What changes to the NPSREG would facilitate future development of renewable energy?	Respondent skipped this question
Q80 What policies could be introduced or amended to provide sufficient direction to councils regarding the matters listed in points a-i mentioned on pages 60-61 of the discussion document?	Respondent skipped this question
Q81 How should the NPSREG address the balancing of local environmental effects and the national benefits of renewable energy development in RMA decisions?	Respondent skipped this question
Q82 What are your views on the interaction and relative priority of the NPSREG with other existing or pending national direction instruments?	Respondent skipped this question
Q83 Do you have any suggestions for how changes to the NPSREG could help achieve the right balance between renewable energy development and environmental outcomes?	Respondent skipped this question
Q84 What objectives or policies could be included in the NPSREG regarding councils' role in locating and planning strategically for renewable energy resources?	Respondent skipped this question

Q85 Can you identify any particular consenting barriers to development of other types of renewable energy than REG, such as green hydrogen, bioenergy and waste-to-energy facilities?	Respondent skipped this question
Q86 Can any specific policies be included in a national policy statement to address these barriers?	Respondent skipped this question
Q87 What specific policies could be included in the NPSREG for small-scale renewable energy projects?	Respondent skipped this question
Q88 The NPSREG currently does not provide any definition or threshold for "small and community-scale renewable electricity generation activities". Do you have any view on the definition or threshold for these activities?	Respondent skipped this question
Q89 What specific policies could be included to facilitate re-consenting consented but unbuilt wind farms, where consent variations are needed to allow the use of the latest technology?	Respondent skipped this question
Q90 Are there any downsides or risks to amending the NPSREG?	Respondent skipped this question
Page 15: Section 7 - continued	
Q91 Do you agree that National Environmental Standards (NES) would be an effective and appropriate tool to accelerate the development of new renewables and streamline re-consenting?	Respondent skipped this question
Q92 What are the pros of using National Environmental Standards as a tool to accelerate the development of new renewables and streamline re-consenting?	Respondent skipped this question
Q93 What are the cons of using National Environmental Standards as a tool to accelerate the development of new renewables and streamline re-consenting?	Respondent skipped this question
Q94 What do you see as the relative merits and priorities of changes to the NPSREG compared with work on NES?	Respondent skipped this question
Q95 What are the downsides and risks to developing NES?	Respondent skipped this question

Q96 What renewables activities (including both REG activities and other types of renewable energy) would best be suited to NES?	Respondent skipped this question
Q97 What technical issues could best be dealt with under a standardised national approach?	Respondent skipped this question
Q98 Would it be practical for NES to set different types of activity status for activities with certain effects, for consenting or re-consenting?	Respondent skipped this question
Q99 Are there any aspects of renewable activities that would have low environmental effects and would be suitable for having the status of permitted or controlled activities under the RMA? Please provide details.	Respondent skipped this question
Q100 Do you have any suggestions for what rules or standards could be included in NES or National Planning Standards to help achieve the right balance between renewable energy development and environmental outcomes?	Respondent skipped this question
Q101 Compared to the NPSREG or National Environment Standards, would National Planning Standards or any other RMA tools be more suitable for providing councils with national direction on renewables ?	Respondent skipped this question
Q102 Please explain your answer	Respondent skipped this question
Page 16: Section 7 - continued Q103 Are there opportunities for non-statutory spatial planning techniques to help identify suitable areas for renewables development (or no go areas)?	Respondent skipped this question
Q104 Do you have any comments on potential options for pre-approval of renewable developments?	Respondent skipped this question
Q105 Are the current National Policy Statement on Electricity Transmission (NPSET) and National Environmental Standards for Electricity Transmission Activities (NESETA) fit-for-purpose to enable accelerated development of renewable energy?	Respondent skipped this question
Q106 What changes (if any) would you suggest for the NPSET and NESETA to accelerate the development of renewable energy?	Respondent skipped this question

Q107 Can you suggest any other options (statutory or non-statutory) that would help accelerate the future development of renewable energy?	Respondent skipped this question
Page 17: Section 8: Supporting renewable electricity	generation investment
Q108 Do you agree there is a role for government to provide information, facilitate match-making and/or assume some financial risk for PPAs?	Respondent skipped this question
Q109 Would support for PPAs effectively encourage electrification?	Respondent skipped this question
Q110 Would support for PPAs effectively encourage new renewable generation investment?	Respondent skipped this question
Q111 How could any potential mismatch between generation and demand profiles be managed by the Platform and/or counterparties?	Respondent skipped this question
Q112 Please rank the following variations on PPA Platforms in order of preference.1 = most preferred, 4 = least preferred.	Respondent skipped this question
Q113 What are your views on Contract Matching Services?	Respondent skipped this question
Q114 What are your views on State sector-led PPAs?	Respondent skipped this question
Q115 What are your views on Government guaranteed contracts?	Respondent skipped this question
Q116 What are your views on a Clearing house for PPAs?	Respondent skipped this question
Q117 For manufacturers: what delivered electricity price do you require to electrify some or all of your process heat requirements?	Respondent skipped this question
Q118 For manufacturers: is a long-term electricity contract an attractive proposition if it delivers more affordable electricity?	Respondent skipped this question
Q119 For investors / developers: what contract length and price do you require to make a return on an investment in new renewable electricity generation capacity?	Respondent skipped this question

Respondent skipped this question
Respondent skipped this question
Respondent skipped this question

Respondent skipped this question
Respondent skipped this question
Respondent skipped this question
Respondent skipped this question
Respondent skipped this question

Q145 What would be an appropriate threshold for the inclusion of major electricity users (i.e. annual consumption above a certain GWh threshold)?	Respondent skipped this question
Q146 Would a government backed certification scheme support your corporate strategy and export credentials?	Respondent skipped this question
Q147 What types of renewable projects should be eligible for renewable electricity certificates?	Respondent skipped this question
Q148 If this policy option is progressed, should electricity retailers be permitted to invest in energy efficient technology investments to meet their renewable portfolio standards? (See option 8.3 on energy efficiency obligations).	Respondent skipped this question
Q149 If this policy option is progressed, should major electricity users be permitted to invest in energy efficient technology investments to meet their renewable portfolio standards? (See option 8.3 on energy efficiency obligations).	Respondent skipped this question
Q150 What are the likely administrative and compliance costs of this policy for your organisation?	Respondent skipped this question
Page 22: Section 8 - continued Q151 This policy option involves a high level of intervention and risk. Would another policy option better achieve our goals to encourage renewable energy generation investment?	Respondent skipped this question
Q152 Could this policy option be re-designed to better achieve our goals?	Respondent skipped this question
Q153 Do you support the managed phase down of baseload thermal electricity generation?	Respondent skipped this question
Q154 Would a strategic reserve mechanism adequately address supply security, and reduce emissions affordably, during a transition to higher levels of renewable electricity generation?	Respondent skipped this question
Q155 Under what market conditions should thermal baseload held in a strategic reserve be used?	Respondent skipped this question

Q156 Would you support requiring thermal baseload assets to operate as peaking plants or during dry winters?	Respondent skipped this question
Q157 What is the best way to meet resource adequacy needs as we transition away from fossil-fuelled electricity generation and towards a system dominated by renewables?	Respondent skipped this question
Page 23: Section 8 - continued Q158 Do you have any views regarding the options to encourage renewable electricity generation investment that we considered, but are not proposing to investigate further? (See pages 90 - 92 of the Accelerating renewable energy and energy efficiency discussion document).	Respondent skipped this question
Page 24: Section 9: Facilitating local and community efficiency	engagement in renewable energy and energy
Q159 Should New Zealand be encouraging greater development of community energy projects?	Respondent skipped this question
Q160 What types of community energy project are most relevant in the New Zealand context?	Respondent skipped this question
Q161 What are the key benefits of a focus on community energy?	Respondent skipped this question
Q162 What are the key downsides or risks of a focus on community energy?	Respondent skipped this question
Q163 Have we accurately identified the barriers to community energy proposals?	Respondent skipped this question
Q164 Which barriers do you consider most significant? You may select more than one answer.	Respondent skipped this question
Q165 Are the barriers noted above in relation to electricity market arrangements adequately covered by the scope of existing work across the Electricity Authority and electricity distributors?	Respondent skipped this question
Q166 What do you see as the pros of a clear government position on community energy?	Respondent skipped this question

Q167 What do you see as the cons of a clear government position on community energy?	Respondent skipped this question
Q168 What do you see as the pros of government support for pilot community energy projects?	Respondent skipped this question
Q169 What do you see as the cons of government support for pilot community energy projects?	Respondent skipped this question
Q170 Are there any other options you can suggest that would support further development of community energy initiatives?	Respondent skipped this question
Page 25: Section 10: Connecting to the national grid	
Q171 Please select the option or combination of options, if any, that would be most likely to address the first mover disadvantage.	Respondent skipped this question
Q172 What do you see as the disadvantages or risks of Option 10.1?	Respondent skipped this question
Q173 What do you see as the disadvantages or risks of Option 10.2?	Respondent skipped this question
Q174 What do you see as the disadvantages or risks of Option 10.3.1?	Respondent skipped this question
Q175 What do you see as the disadvantages or risks of Option 10.3.2?	Respondent skipped this question
Q176 Would introducing a requirement, or new charge, for subsequent customers to contribute to costs already incurred by the first mover create any perverse incentives?	Respondent skipped this question
Q177 Are there any additional options that should be considered?	Respondent skipped this question
Page 26: Section 10 (continued): Connecting to the national grid	
Q178 Do you think that there is a role for government to provide more independent public data?	Respondent skipped this question

Q179 Is there a role for Government to provide independent geospatial data (e.g. wind speeds for sites) to assist with information gaps?	Respondent skipped this question
Q180 Should MBIE's Electricity Demand and Generation Scenarios (EDGS) be updated more frequently?	Respondent skipped this question
Q181 If you said yes, how frequently should they be updated?	Respondent skipped this question
Q182 Should MBIE's EDGS provide more detail, for example, information at a regional level?	Respondent skipped this question
Q183 Should the costs to the Crown of preparing EDGS be recovered from Transpower, and therefore all electricity consumers (rather than tax-payers)?	Respondent skipped this question
Q184 Would you find a users' guide (on current regulation and approval process for getting an upgraded or new connection) helpful?	Respondent skipped this question
Q185 What information would you like to see in such a guide?	Respondent skipped this question
Q186 Who would be best placed to produce a guide?	Respondent skipped this question
Page 27: Section 10 (continued): Connecting to the n	ational grid
Q187 Do you think that there is a role for government in improving information sharing between parties to enable more coordinated investment?	Respondent skipped this question
Q188 Is there value in the provision of a database (and/or map) of potential renewable generation and new demand, including location and potential size?	Respondent skipped this question
Q189 If so, who would be best to develop and maintain this?	Respondent skipped this question
Q190 How should it be funded?	Respondent skipped this question
Q191 Should measures be introduced to enable coordination regarding the placement of new wind farms?	Respondent skipped this question

Q192 Are there other information sharing options that could help address investment coordination issues? What are they?	Respondent skipped this question	
Page 28: Section 11: Local network connections and trading arrangements		
Q193 Have you experienced, or are you aware of, significant barriers to connecting to the local networks? Please describe them.	Respondent skipped this question	
Q194 Are there any barriers that will not be addressed by current work programmes outlined on pages 118 - 122 of the discussion document?	Respondent skipped this question	
Q195 Should the option to produce a users' guide (see Option 10.6 on page 110) also include the process for getting an upgraded or new distribution line?	Respondent skipped this question	
Q196 Are there other Section 10 information options that could be extended to include information about local networks and distributed generation?	Respondent skipped this question	
Q197 Do the work programmes outlined on pages 118 - 122 cover all issues to ensure the settings for connecting to and trading on the local network are fit for purpose into the future?	Respondent skipped this question	
Q198 Are there things that should be prioritised, or sped up?	Respondent skipped this question	
Q199 What changes, if any, to the current arrangements would ensure distribution networks are fit for purpose into the future?	Respondent skipped this question	
Page 29: Additional comments		
Q200 Do you have any additional feedback?	Respondent skipped this question	

Respondent skipped this question

Q201 You may upload additional feedback as a file.File size limit is 16MB. We accept PDF or DOC/DOCX.