







G-REG Annual Report 22/23

Key achievements, changes, and successes for the Government Regulatory Practice Initiative over the financial year 2022 – 2023.

Big moments from the year include...

The launch of the website



The new look website was launched. G-REG is now located on mbie.govt.nz The 2022 Conference



More than 280 in-person attendees, 4 keynotes, 4 panels & an address from the MoF.

Communities of Practice



Established 3 domain-specific communities of practice with almost 300 members.

Monthly webinar series, A Conversation About...



10 live webinars



24 guest speakers



Over 1,000 virtual attendees



54 films on our YouTube channel with 120 subscribers

Professional Development – Regulatory Stewardship Workshops

A refreshed 2.5-hour, facilitated, workshop on regulatory stewardship was designed and delivered to groups in MPI, Customs, Commerce Commission, and the Ministry of Justice.

Professor Jeroen van der Heijden delivered a Masterclass in Regulation to four cohorts comprised of members of a range of Crown Entity Boards.

Transition from Skills to Te Pükenga

In November 2022 – as a result of the reform of Vocational Education – the Regulatory Practice qualifications officially transitioned from Skills New Zealand to Te Pūkenga.

Te Pūkenga now deliver the work-based qualifications, working directly with regulatory organisations and their learners. G-REG continues to advocate for the sector's qualification needs and is working with the Workforce Development Council *Ringa Hora* to maintain a strategic view of skills required now and in the future.

Conference 2022 - Ehara taku toa i te toa takitahi, engari he toa takitini

2022 saw a return to in-person events and a conference with close to 300 attendees, a total of 19 speakers and 10 topics. Keynote speakers included Melissa Clarke-Reynolds (ONZM, Foresight Practitioner), Grant Barnes (Chief Regulatory Officer, NSW Natural Resources Access Regulator), Bill Bayfield (Chief Executive, Taumata Arowai) and Lil Anderson (Te Arawhiti & ANZSOG Fellow), beaming in from Australia.

Panel discussions included speakers from around Aotearoa New Zealand and attended to topics including climate change, data-driven regulation, regulatory stewardship, and the age-old question – are regulated parties' customers?

In a post event survey, 90% of respondents said they gained new knowledge or thought about something differently. This kind of feedback reinforces that these events are valuable, interesting, and thought provoking. Similarly, 79% of respondents said they would recommend their colleagues watch the conference recordings (available on YouTube).





A NOTE FROM THE DIRECTOR

The last year marked an important season of looking back to move forward for the G-REG community. I'm delighted that we have been able to continue to deliver opportunities for learning, sharing and connection while making some key transitions.

The delivery of the Regulatory Practice qualification programmes transitioned from Skills New Zealand to Te Pūkenga, a significant shift after 7 years with Skills New Zealand. Versions 2 of the qualifications were launched on 1 July 2023 with additional content on Regulatory Stewardship, Burden of Proof and Te Tiriti outcomes in the Level 3 Core Knowledge programme. Changes were also made to strengthen the assessment of the Levels 3 and 4 programmes.



In addition to the NZQA qualifications, 2022 saw the pilot cohort of 20 complete the Te Herenga Waka Victoria University of Wellington (VUW) Post-Graduate Certificate in Public Management for regulatory practitioners. We're pleased to see the continued and expanded delivery of qualifications designed for regulators and the value they add to the regulatory community.

In 2022 an independent Evaluation of the Initiative was commissioned ahead of preparing a business case and budget bid.

The Evaluation found that G-REG was highly valued and supported by the regulatory community but had come to lack clarity on its role and focus; and that the funding model was not sustainable. After being unsuccessful in the 2022 Budget Bid process, we readjusted our focus and developed a business case which explored our funding and operating options, to determine where G-REG should target its efforts for the most effective impact.

As a result of the business case, our governing (and funding) Chief Executives decided that in the medium-term G-REG will focus on lifting the understanding and application of best practice in regulatory practice.

We will achieve this by:

- Establishing and maintaining a knowledge base for regulatory practice, including the curation and development of guidance, frameworks, tools, and case studies.
- Conducting ongoing environmental scans to understand common needs and knowledge gaps.
- Facilitating communities of practice and peer advisory activities in support of building the knowledge base.
- Developing and maintaining a suite of foundational learning materials (in a way that government organisations can easily and flexibly deliver to their people).

We've already started on the last bullet point, having kicked off Phase I of the Regulatory Practice Essentials Project in April 2023. We're on track to deliver a full suite of foundational micro-modules by the end of 2024.

Over the year G-REG has been well-served and supported by many government regulators. Our thanks in particular to:

- our passionate Secretariat team; including Ian Caplin, Wendy Kale, Krystal Bradnock, Ditaa Chand and Eva Portack
- our committed group of funding agency representatives who have met monthly and provided significant input to the Evaluation and Business Case processes.
- our colleagues from The Treasury, Te Herenga Waka VUW, Taituarā and ANZSOG/NRCoP.
- our webinar panellists and conference speakers, our peer advisory panellists, members of our three Communities of Practice, our project working group and those who have provided Subject Matter Expertise.

After this year of reflection and renewal, I'm now looking forward to stepping into G-REG's future alongside you, our community of regulators.

Nga mihi nui,







Thank you to our 2022 - 2023 funding agencies.

- Customs
- **Department of Internal Affairs**
- **Inland Revenue**
- Land Information New Zealand
- Ministry for Business, Innovation and Employment
- Ministry for Primary Industries
- Civil Aviation Authority

- Maritime New Zealand
- Waka Kōtahi
- WorkSafe
- **Commerce Commission**
- **Environmental Protection Authority**
- **Financial Markets Authority**
- Taituarā

Haere rā to the Chair in Regulatory Practice, Professor Jeroen van der Heijden.

In April 2023 we farewelled Professor van der Heijden after five years of producing and sharing research, guidance and education on regulation and governance at Te Herenga Waka Wellington School of Business and Government.

We're grateful for the insights and support we've had from Professor van der Heijden; including an enduring archive of papers and videos (Regulatory frontlines blog), curriculum development and delivery of the Post Graduate Certificate in Public Management for Regulatory Practitioners and the Masterclass in Regulation for Board Members.



G-REG: A journey over time

Over the past seven years there have been a number of significant milestones reached and the below demonstrates just a few of these. We're excited for what the future holds for G-REG and how this will see us interacting with and working for the regulatory community.

2021 - 2022

- Populated our YouTube channel with over 50 filmed resources - by regulators for regulators
- Delivered 17 virtual events to more than 2000 regulators, with support from regulators and academics

Over 5.000 subscribers to the G-REG monthly newsletter.

2023

- Over 2,000 followers on LinkedIn.
- 3 Communities of Practice with 250 members engaging online and in person.



2016 - 2022

10,000 practitioners awarded regulatory practice qualifications.



2022

participants sell out the 6th G-REG conference.



2024

An independent Evaluation and business case set the scene for the future of G-REG

