



Commercial Accommodation Monitor:

May 2019

Rotorua

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Preface

Commercial Accommodation Monitor: May 2019 – Rotorua presents comprehensive and impartial information on short-term commercial accommodation for the Rotorua Regional Tourism Organisation (RTO) area, from the Accommodation Survey. This survey is run by Stats NZ on behalf of the Ministry of Business, Innovation & Employment.

The data relates to the areas covered by the following local authority:

- Rotorua District.

Comparisons of monthly data with the same month of the previous year need to be treated with caution, as data for one period may be influenced by events for which there is no equivalent in the previous period (eg Chinese New Year, Easter).

More data and commentary is available on the stats NZ website (www.stats.govt.nz).

The June 2019 monitor will be released on 14 August 2019.

Liz MacPherson
Government Statistician

Standards and further information

Percentage changes

Percentage movements are, in a number of cases, calculated using data of greater precision than that published. This could result in slight variations.

Rounding procedures

On occasion, figures are rounded to the nearest thousand or some other convenient unit. This may result in a total disagreeing slightly with the total of the individual items as shown in tables. Where figures are rounded the unit is in general expressed in words below the table headings, but where space does not allow this the unit may be shown as (000) for thousands, etc.

Source

All data is compiled by Stats NZ, except where otherwise stated. Both administrative and survey data has been used in this report.

Liability

While all care and diligence has been used in processing, analysing and extracting data and information in this report, Stats NZ gives no warranty it is error free and will not be liable for any loss or damage suffered as a result of the use, directly or indirectly, of information in this report.

Stats NZ Information Centre

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Contents

List of tables and figures	vi
1 Highlights	1
Monthly highlights	1
Year ended highlights	2
2 Accommodation variables	4
3 Origin of guests	6
4 National results	8
5 Regional comparison	9
6 Accommodation Survey technical notes	12

List of tables and figures

Tables by chapter

2 Accommodation variables

2.1 Rotorua accommodation variables by accommodation type.....	5
--	---

3 Origin of guests

3.1 Rotorua and New Zealand monthly guest nights by origin of guest.....	7
--	---

4 National results

4.1 Rotorua and New Zealand guest nights by accommodation type.....	8
---	---

5 Regional comparison

5.1 Regional tourism organisation areas' monthly guest nights by origin of guest.....	10
5.2 Regional tourism organisation areas' monthly occupancy rates by accommodation type	11

Figures by chapter

1 Highlights

1.1 Rotorua RTO area monthly guest nights.....	1
1.2 Rotorua RTO area monthly guest nights, change from same month of previous year	2
1.3 Rotorua RTO area annual guest nights.....	3
1.4 Rotorua RTO area annual guest nights, change from previous year.....	3

3 Origin of guests

3.1 Rotorua RTO area monthly guest nights, by origin of guest.....	6
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1 Highlights

Monthly highlights

In May 2019 compared with May 2018:

- Guest nights rose 0.6 percent to 150,135
- International guest nights fell 16.5 percent to 60,458
- Domestic guest nights rose 16.7 percent to 89,677
- The average length of stay rose from 1.80 nights to 1.89 nights
- The overall occupancy rate remained at 40.9 percent
- The occupancy rate, excluding holiday parks, was 47.0 percent in May 2019
- Accommodation capacity, excluding holiday parks, fell 0.8 percent.

Response rates for May 2019

The response rate for the Rotorua RTO area was 84 percent for May 2019.

The proportion of the origin-of-guest estimate from unadjusted data was 83 percent.

Figure 1.1

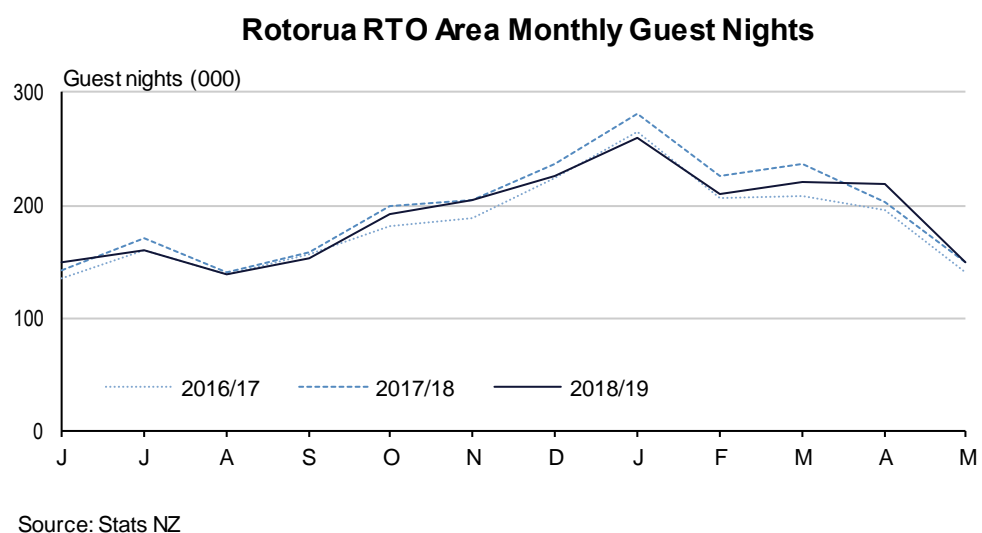
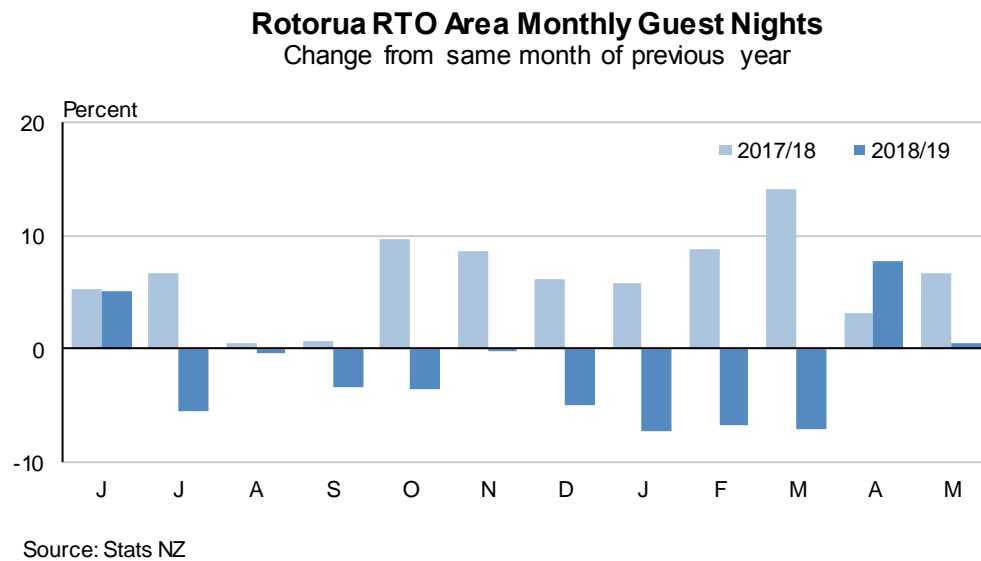


Figure 1.2

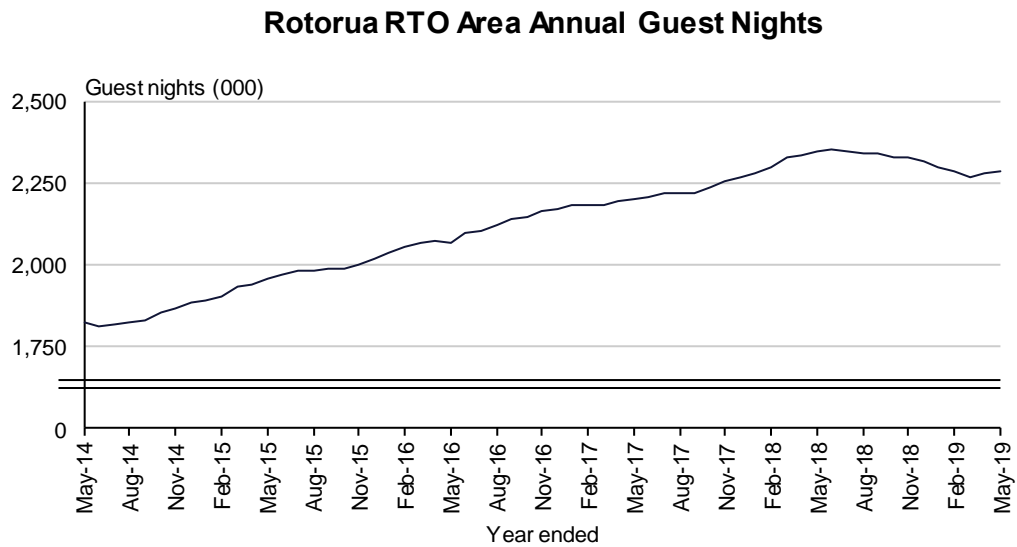


Year ended highlights

For the year ended May 2019 compared with the previous year:

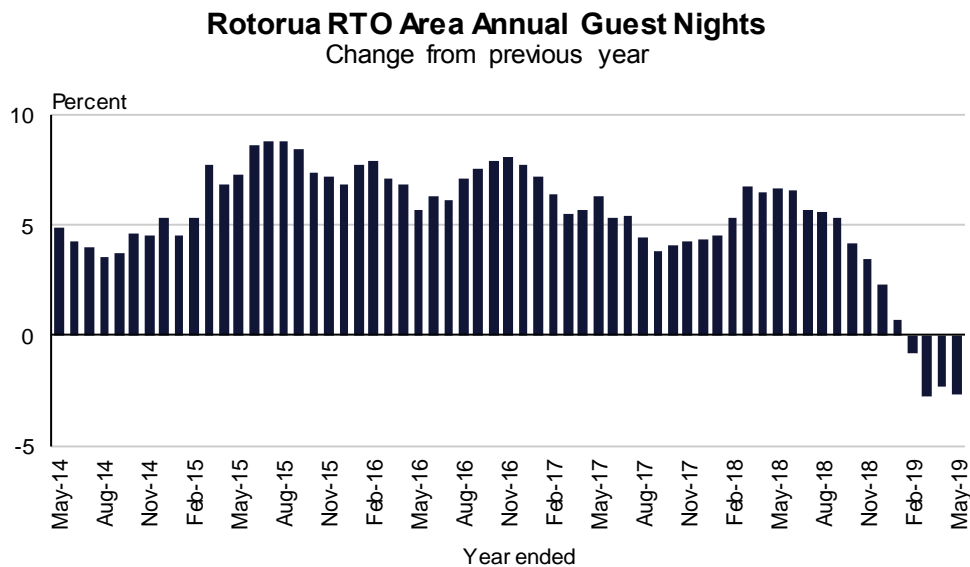
- Guest nights fell 2.7 percent to 2,282,428
- International guest nights fell 10.5 percent to 1,009,431
- Domestic guest nights rose 4.5 percent to 1,272,997
- The average length of stay rose from 1.87 nights to 1.89 nights
- The overall occupancy rate fell from 49.8 percent to 49.0 percent
- The occupancy rate, excluding holiday parks, was 54.6 percent for the year ended May 2019
- Accommodation capacity, excluding holiday parks, fell 3.6 percent.

Figure 1.3



Source: Stats NZ

Figure 1.4



Source: Stats NZ

2 Accommodation variables

In May 2019, compared with May 2018, there was an increase of 0.6 percent in total guest nights for the Rotorua RTO area. Motels had the largest increase, followed by holiday parks. Backpackers had the largest decrease.

For the year ended May 2019, compared with the previous May year, total guest nights for the Rotorua RTO area decreased 2.7 percent. Backpackers had the largest decrease, followed by hotels. Holiday parks had the only increase.

See table 2.1 for comparisons of data across the main accommodation variables.

Table 2.1

Rotorua Accommodation Variables*By accommodation type
Monthly and year ended*

Accommodation type	Monthly			Annual		
	May		Percentage change	Year ended		Percentage change
	2018	2019		May 2018	May 2019	
Guest nights						
Total guest nights	149,276	150,135	0.6	2,345,298	2,282,428	-2.7
International	72,423	60,458	-16.5	1,127,518	1,009,431	-10.5
Domestic	76,852	89,677	16.7	1,217,780	1,272,997	4.5
Hotels	71,895	71,689	-0.3	963,033	956,093	-0.7
Motels/apartments	43,824	47,323	8.0	743,877	741,206	-0.4
Backpackers	18,744	15,299	-18.4	305,656	242,879	-20.5
Holiday parks	14,813	15,822	6.8	332,731	342,250	2.9
Occupancy rates ⁽³⁾ (%)						
Hotels	70.4	70.1	-0.4	75.3	75.6	0.4
Motels/apartments	48.8	54.8	12.4	65.7	65.1	-0.9
Backpackers	25.8	20.9	-19.0	32.9	28.5	-13.3
Holiday parks	16.4	18.6	13.4	27.2	28.6	5.1
Total	40.9	40.9	-0.1	49.8	49.0	-1.5
Total excluding holiday parks ⁽⁴⁾	47.5	47.0	-1.2	55.7	54.6	-2.0
Average length of stay ⁽⁵⁾						
Hotels	1.60	1.81	13.2	1.68	1.71	2.0
Motels/apartments	1.81	1.81	0.1	1.82	1.85	1.5
Backpackers	2.41	2.15	-10.8	2.01	2.11	5.1
Holiday parks	2.49	2.44	-2.0	2.70	2.53	-6.6
Total	1.80	1.89	5.1	1.87	1.89	1.2
Guest arrivals						
Hotels	45,006	39,631	-11.9	573,531	558,030	-2.7
Motels/apartments	24,178	26,087	7.9	407,612	400,143	-1.8
Backpackers	7,766	7,106	-8.5	151,951	114,856	-24.4
Holiday parks	5,938	6,472	9.0	123,026	135,461	10.1
Total	82,887	79,296	-4.3	1,256,119	1,208,491	-3.8
Establishments						
Hotels	22	22	0.0	22	22	0.0
Motels/apartments	72	70	-2.8	72	70	-2.8
Backpackers	14	14	0.0	14	14	0.0
Holiday parks	10	10	0.0	10	10	0.0
Total	118	116	-1.7	118	116	-1.7
Capacity ⁽⁶⁾						
Hotels	56,730	56,668	-0.1	671,445	667,092	-0.6
Motels/apartments	40,641	39,184	-3.6	477,155	472,548	-1.0
Backpackers	61,938	62,155	0.4	788,551	728,374	-7.6
Holiday parks	43,183	43,183	0.0	507,256	508,445	0.2
Total	202,492	201,190	-0.6	2,444,407	2,376,459	-2.8

(1) Reclassifications, new businesses, ceased businesses, and temporary closures may affect figures.

(2) Irregular events, such as airshows and Easter, may affect percentage changes and other figures.

(3) Occupancy rates are calculated as the ratio of used stay-unit nights to available stay-unit nights.

(4) Holiday parks often have high capacity and can mislead when included in total occupancy rates.

(5) Average length of stay is calculated as the ratio of guest nights to guest arrivals.

(6) Capacity is calculated as the number of available stay-units multiplied by the number of days in the month.

Symbol:

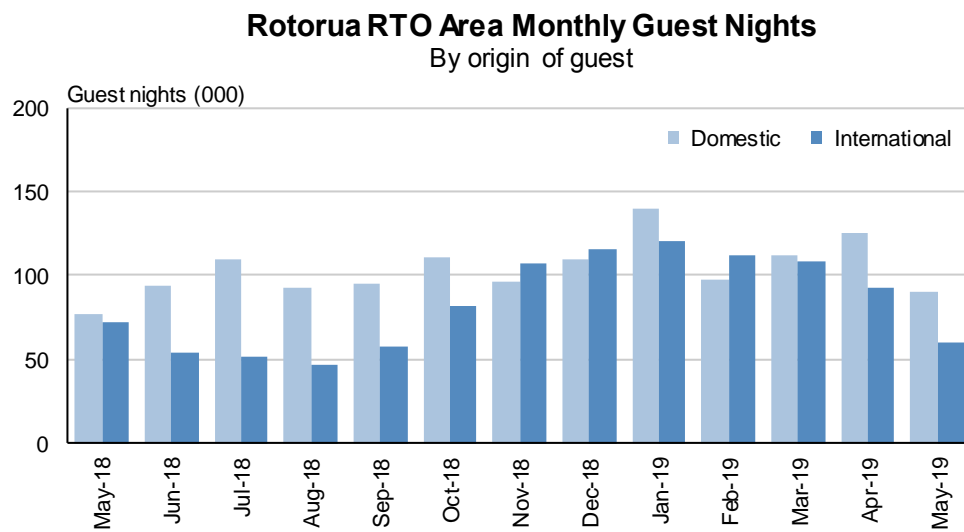
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3 Origin of guests

In May 2019, international guests accounted for 40.3 percent of all guest nights in the Rotorua RTO area. When compared with May 2018, the number of international guest nights spent in the area in May 2019 was down 16.5 percent to 60,458. Domestic guest nights increased 16.7 percent, to 89,677, for the same period.

The proportion of the origin-of-guest estimate from actual data was 83 percent for May 2019.

Figure 3.1



Source: Stats NZ

Table 3.1

Rotorua and New Zealand Monthly Guest Nights*By origin of guest*

		Rotorua RTO ⁽¹⁾ area			New Zealand		
		Origin of guest		Total	Origin of guest		Total
		Domestic	International		Domestic	International	
Month							
2018	May	76,852	72,423	149,276	1,493,682	1,047,474	2,541,156
	Jun	94,349	54,367	148,716	1,443,331	824,407	2,267,738
	Jul	109,263	51,361	160,624	1,688,075	989,310	2,677,385
	Aug	92,344	47,091	139,435	1,571,502	952,679	2,524,181
	Sep	95,632	56,947	152,579	1,701,704	1,046,180	2,747,884
	Oct	110,305	81,907	192,212	1,954,146	1,314,205	3,268,352
	Nov	96,691	107,681	204,371	1,804,941	1,730,166	3,535,107
	Dec	109,842	115,496	225,338	2,289,702	1,908,866	4,198,568
2019	Jan	139,839	120,569	260,408	2,879,204	2,088,517	4,967,720
	Feb	98,052	112,171	210,223	1,988,788	2,026,586	4,015,374
	Mar	111,971	108,239	220,211	2,125,847	1,882,162	4,008,009
	Apr	125,032	93,144	218,176	2,123,710	1,480,938	3,604,648
	May	89,677	60,458	150,135	1,592,880	970,273	2,563,153
Percent change from the current month of the previous year							
		16.7	-16.5	0.6	6.6	-7.4	0.9
Year ended							
May 2018		1,217,780	1,127,518	2,345,298	22,306,970	17,627,681	39,934,652
May 2019		1,272,997	1,009,431	2,282,428	23,163,829	17,214,290	40,378,119
Percent change from previous year							
		4.5	-10.5	-2.7	3.8	-2.3	1.1

(1) Regional tourism organisation

4 National results

In May 2019, a total of 2,563,000 guest nights were spent in short-term commercial accommodation in New Zealand, an increase of 22,000 nights (0.9 percent) from May 2018. The North Island recorded an increase (up 41,000 or 2.6 percent) while the South Island recorded a decrease (down 19,000 or 2.0 percent).

Three of the four accommodation types recorded an increase in guest nights in May 2019, compared with May 2018.

Holiday parks had the largest increase in guest nights (up 22,000 or 6.2 percent), followed by hotels (up 5,000 or 0.5 percent), and motels (up 5,000 or 0.6 percent). Backpackers had the only decrease in guest nights (down 10,000 or 3.0 percent).

Refer to Table 4.1 for comparisons of data.

Table 4.1

Rotorua and New Zealand Guest Nights

*By accommodation type
Monthly and year ended*

Accommodation type	Total guest nights			Percentage change	
	2017	2018	2019	2017 to 2018	2018 to 2019
May month					
Rotorua RTO area					
Hotels	69,962	71,895	71,689	2.8	-0.3
Motels	39,564	43,824	47,323	10.8	8.0
Backpackers	15,680	18,744	15,299	19.5	-18.4
Holiday parks	14,683	14,813	15,822	0.9	6.8
Total	139,890	149,276	150,135	6.7	0.6
New Zealand					
Hotels	1,009,132	1,045,838	1,050,622	3.6	0.5
Motels	790,712	801,086	805,797	1.3	0.6
Backpackers	346,181	333,259	323,335	-3.7	-3.0
Holiday parks	354,802	360,974	383,399	1.7	6.2
Total	2,500,827	2,541,156	2,563,153	1.6	0.9
Year ended May					
Rotorua RTO area					
Hotels	937,016	963,033	956,093	2.8	-0.7
Motels	703,034	743,877	741,206	5.8	-0.4
Backpackers	271,503	305,656	242,879	12.6	-20.5
Holiday parks	287,674	332,731	342,250	15.7	2.9
Total	2,199,226	2,345,298	2,282,428	6.6	-2.7
New Zealand					
Hotels	13,690,406	14,216,390	14,494,310	3.8	2.0
Motels	12,235,245	12,356,450	12,484,662	1.0	1.0
Backpackers	5,175,497	5,154,024	4,976,545	-0.4	-3.4
Holiday parks	7,710,793	8,207,789	8,422,602	6.4	2.6
Total	38,811,942	39,934,652	40,378,119	2.9	1.1

5 Regional comparison

In May 2019, Auckland recorded the largest increase in guest nights (up 13,000 or 2.4 percent) from May 2018. This was followed by Wellington (up 11,000 or 5.2 percent), Waikato (up 7,000 or 7.6 percent), Hawke's Bay (up 6,000 or 7.8 percent), and Canterbury (up 3,000 or 1.2 percent).

Queenstown recorded the largest decrease (down 11,000 or 4.8 percent), followed by Fiordland (down 4,000 or 12 percent), Wanaka (down 3,000 or 8.0 percent), Ruapehu (down 3,000 or 16 percent), and Marlborough (down 3,000 or 6.5 percent).

Table 5.1

Regional Tourism Organisation Areas' Monthly Guest Nights*By origin of guest*

RTO area	May guest nights								
	Domestic			International			Total		
	2018	2019	Percent age change	2018	2019	Percent age change	2018	2019	Percent age change
Northland	72,853	75,094	3.1	36,087	34,261	-5.1	108,940	109,355	0.4
Auckland	301,848	334,746	10.9	257,500	237,879	-7.6	559,348	572,625	2.4
Coromandel	27,084	29,542	9.1	12,276	9,442	-23.1	39,360	38,984	-1.0
Waikato	74,566	87,497	17.3	21,430	15,801	-26.3	95,996	103,298	7.6
Bay of Plenty	56,245	54,649	-2.8	24,125	25,532	5.8	80,370	80,181	-0.2
Rotorua	76,852	89,677	16.7	72,423	60,458	-16.5	149,276	150,135	0.6
Taupo	40,008	42,094	5.2	20,614	18,941	-8.1	60,622	61,036	0.7
Whakatane-									
Kaw erau	10,676	13,005	21.8	2,779	2,333	-16.1	13,455	15,338	14.0
Gisborne	22,911	25,331	10.6	3,183	3,025	-5.0	26,094	28,356	8.7
Taranaki	37,145	35,149	-5.4	7,859	7,662	-2.5	45,004	42,812	-4.9
Haw ke's Bay	60,512	66,419	9.8	17,354	17,487	0.8	77,866	83,906	7.8
Ruapehu	13,828	11,889	-14.0	5,999	4,849	-19.2	19,826	16,738	-15.6
Manaw atu	37,923	41,157	8.5	5,299	4,439	-16.2	43,222	45,596	5.5
Whanganui	11,966	11,436	-4.4	1,882	2,312	22.8	13,848	13,748	-0.7
Wairarapa	14,371	14,324	-0.3	1,807	2,044	13.1	16,178	16,367	1.2
Kapiti-Horow henua	12,758	14,569	14.2	2,067	1,670	-19.2	14,825	16,239	9.5
Wellington	148,275	158,652	7.0	57,318	57,718	0.7	205,593	216,370	5.2
Marlborough	30,496	28,788	-5.6	12,386	11,316	-8.6	42,882	40,105	-6.5
Nelson-Tasman	49,499	52,572	6.2	24,636	22,944	-6.9	74,135	75,515	1.9
Canterbury	134,963	140,088	3.8	107,894	105,700	-2.0	242,857	245,788	1.2
Hurunui	15,593	14,027	-10.0	5,881	7,256	23.4	21,474	21,283	-0.9
Mackenzie	14,757	15,934	8.0	39,896	38,199	-4.3	54,653	54,132	-1.0
Timaru	13,413	11,321	-15.6	4,923	5,390	9.5	18,336	16,711	-8.9
West Coast	23,576	29,150	23.6	48,851	40,680	-16.7	72,428	69,830	-3.6
Wanaka	13,428	15,142	12.8	29,380	24,249	-17.5	42,808	39,391	-8.0
Queenstow n	73,835	69,713	-5.6	152,295	145,612	-4.4	226,130	215,325	-4.8
Waitaki	10,900	11,767	8.0	11,117	8,584	-22.8	22,017	20,351	-7.6
Central Otago	10,157	11,751	15.7	3,772	3,408	-9.6	13,929	15,160	8.8
Dunedin	46,042	50,275	9.2	21,364	17,841	-16.5	67,406	68,115	1.1
Clutha	3,720	3,395	-8.8	1,328	1,295	-2.5	5,048	4,690	-7.1
Fiordland	10,330	8,770	-15.1	25,011	22,250	-11.0	35,341	31,020	-12.2
Southland	23,153	24,957	7.8	8,738	9,697	11.0	31,891	34,654	8.7
Total	1,493,682	1,592,880	6.6	1,047,474	970,273	-7.4	2,541,156	2,563,153	0.9

Table 5.2

Regional Tourism Organisation Areas' Monthly Occupancy Rates⁽¹⁾*By accommodation type*

RTO area	May 2019 occupancy rate					
	Accommodation type					
	Hotels	Motels	Backpackers	Holiday parks	Total	Total excluding holiday parks ⁽²⁾
	Percent					
Northland	38.3	45.8	24.0	11.4	21.4	37.2
Auckland	74.4	58.9	42.1	23.1	58.9	63.9
Coromandel	36.5	27.9	10.4	10.6	13.8	21.5
Waikato	62.6	59.6	20.4	12.9	37.1	50.9
Bay of Plenty	52.2	58.2	39.7	18.7	34.2	49.6
Rotorua	70.1	54.8	20.9	18.6	40.9	47.0
Taupo	44.6	42.9	26.3	10.1	28.2	37.4
Whakatane-Kawerau	C	54.5	C	7.8	17.9	48.5
Gisborne	C	59.8	C	7.9	21.9	57.1
Taranaki	41.7	49.9	31.9	13.1	31.5	43.6
Hawke's Bay	60.9	64.4	45.2	15.9	41.5	58.0
Ruapehu	30.3	15.1	9.6	13.0	15.4	15.8
Manawatu	42.6	56.8	C	C	38.9	C
Whanganui	C	47.3	39.6	C	26.9	C
Wairarapa	C	47.5	C	9.4	22.5	39.9
Kapiti-Horowhenua	C	58.8	C	10.7	16.6	24.5
Wellington	77.1	67.7	C	C	66.1	C
Marlborough	36.8	49.0	22.2	18.7	29.5	36.8
Nelson-Tasman	43.3	41.8	37.5	10.6	24.4	40.1
Canterbury	63.2	48.1	35.0	14.0	37.3	49.4
Hurunui	C	42.3	C	12.2	23.3	32.8
Mackenzie	C	40.7	C	23.6	40.3	48.1
Timaru	C	47.5	C	13.6	25.2	41.6
West Coast	38.9	34.7	19.6	11.3	25.7	31.5
Wanaka	38.2	38.4	44.7	13.8	26.5	40.9
Queenstown	61.8	36.9	57.0	19.0	50.5	55.4
Waitaki	28.0	47.0	19.3	10.4	21.8	34.3
Central Otago	C	47.2	C	3.4	11.0	32.9
Dunedin	64.5	69.9	37.7	22.5	52.6	60.5
Clutha	C	35.6	C	6.3	15.8	32.7
Fiordland	32.1	34.6	29.0	16.7	25.8	32.0
Southland	40.8	57.3	27.2	10.6	34.6	43.4
Total	61.9	50.5	34.4	13.2	37.0	50.0

(1) Occupancy rates are calculated as the ratio of stay unit nights to monthly capacity.

(2) Occupancy rates excluding holiday parks are included because the capacity of holiday parks can distort the total occupancy rates.

Symbols:

C confidential

... not applicable

6 Accommodation Survey technical notes

Data source

We collect data from accommodation providers or their representatives each month, mostly via a postal survey.

Coverage

The Accommodation Survey covers most short-term commercial accommodation in New Zealand.

The target population for this survey is all accommodation providers with the following characteristics:

- operating on a commercial basis
- providing mainly short-term (less than one month) accommodation
- economically significant (generally meaning being GST-registered and having a turnover of at least \$30,000 per year)
- included in class 4400 (accommodation) or class 4520 (pubs, taverns, and bars) in ANZSIC06 (Australian and New Zealand Standard Industrial Classification 2006)
- classified to 'hotels', 'motels', 'backpacker accommodation', or 'holiday parks'.

Excluded:

- hosted accommodation (such as 'bed & breakfast' establishments)
- marine vessels (such as cruise ships)
- private dwellings
- tramping huts (non-commercial)
- event-specific accommodation (such as temporary campervan parks)
- businesses that cease operation or no longer provide short-term commercial accommodation
- businesses that temporarily shut down (eg for renovations) – we remove them from the survey until they re-open.

Accommodation type classification

The predominant capacity provided by a business determines the accommodation type. For instance, if the business provides both motel and camping ground accommodation, but the majority of its stay units are motel rooms, then we classify it as a motel. We use the New Zealand Accommodation Classification, broadly defined below:

- hotels (including resorts)
- motels (including motor inns and serviced apartments)
- backpacker accommodation (including short-stay hostels)
- holiday parks (including caravan parks and camping grounds).

Confidentiality

'C' symbols are used in the tables where information has been suppressed. We do not release data from individual businesses.

Changes to survey content

Establishments may change the way they operate over time. If they do, they may be reclassified from one accommodation type to another. For example, if a holiday park adds sufficient motel units that it is operating more as a motel than a holiday park, it will be subject to reclassification to the 'motels' accommodation type. This type of change will tend to reduce surveyed guest nights and other figures for holiday parks (because there would be one fewer holiday park) while boosting guest nights and other figures for motels (because there would be one more motel).

Guest night and other movements, where the latest month is compared with the same month of the previous year, are affected for 12 months from the time that any reclassification is done. After 12 months, the reclassified establishment will appear in the same accommodation type in both comparison months.

Reclassifications of establishments are not the only changes that affect survey content and figures for the Accommodation Survey:

- When establishments temporarily cease operations, we take them out of the survey until they re-open. These changes affect figures for the number of establishments and available capacity.
- Businesses that start up, shut down, or move into or out of the short-term commercial accommodation industry also affect survey figures.

Survey errors

This survey aims for 100 percent coverage of the accommodation businesses in New Zealand (a full census). However, in practice, the overall response rate is usually between 76 and 80 percent. We estimate values for the remaining units based on the characteristics of similar establishments in the same or similar regions. This introduces unknown errors into the estimates, and users of the data should bear this in mind. The size of these unknown errors is difficult to quantify.

Other errors include respondent error, and errors in coverage, classification, and processing. Our editing processes identify and remove many errors, but some will likely remain. We cannot quantify the effect of the remaining errors.

Comparability

Accommodation Survey statistics are not always on the same basis as statistics from other sources. For example, 'average length of stay' in the Accommodation Survey is for all guests (domestic plus international), but in the [International Visitor Arrivals to New Zealand](#) reports, it is only for international guests.

More information

For further information on the Accommodation Survey, refer to webpage <https://www.stats.govt.nz/topics/accommodation>