



Commercial Accommodation Monitor: December 2018

Wellington

newzealand.govt.nz

Reproduction of material

Material in this report may be reproduced and published, provided that it does not purport to be published under government authority and that acknowledgement is made of this source.

Citation

Stats NZ (2019). *Commercial Accommodation Monitor: December 2018– Wellington*.
Wellington: Stats NZ.

Published in February 2019 by

Stats NZ
Tatauranga Aotearoa
Wellington, New Zealand

Preface

Commercial Accommodation Monitor: December 2018 – Wellington presents comprehensive and impartial information on short-term commercial accommodation for the Wellington Regional Tourism Organisation (RTO) area, from the Accommodation Survey. This survey is run by Stats NZ on behalf of the Ministry of Business, Innovation & Employment.

The data relates to the areas covered by the following local authorities:

- Lower Hutt City
- Porirua City
- Upper Hutt City
- Wellington City

Comparisons of monthly data with the same month of the previous year need to be treated with caution, as data for one period may be influenced by events for which there is no equivalent in the previous period (eg Chinese New Year, Easter).

More data and commentary is available on the stats NZ website (www.stats.govt.nz).

The January 2019 monitor will be released on 14 March 2019.

Liz MacPherson
Government Statistician

Standards and further information

Percentage changes

Percentage movements are, in a number of cases, calculated using data of greater precision than that published. This could result in slight variations.

Rounding procedures

On occasion, figures are rounded to the nearest thousand or some other convenient unit. This may result in a total disagreeing slightly with the total of the individual items as shown in tables. Where figures are rounded the unit is in general expressed in words below the table headings, but where space does not allow this the unit may be shown as (000) for thousands, etc.

Source

All data is compiled by Stats NZ, except where otherwise stated. Both administrative and survey data has been used in this report.

Liability

While all care and diligence has been used in processing, analysing and extracting data and information in this report, Stats NZ gives no warranty it is error free and will not be liable for any loss or damage suffered as a result of the use, directly or indirectly, of information in this report.

Stats NZ Information Centre

For help finding and using statistical information available on our website, contact the Information Centre:

Email:	info@stats.govt.nz
Phone toll-free:	0508 525 525
Phone international:	+64 4 931 4600
Fax:	+64 4 931 4610
Post:	P O Box 2922, Wellington 6140, New Zealand
Website:	www.stats.govt.nz

Contact for the Commercial Accommodation Monitor

Zara Darbyshire
Wellington 04 931 4600
Email: info@stats.govt.nz

Contents

List of tables and figures	vi
1 Highlights	1
Monthly highlights	1
Year ended highlights	2
2 Accommodation variables	4
3 Origin of guests	6
4 National results	8
5 Regional comparison	9
6 Local authority area results	12
7 Accommodation Survey technical notes	13

List of tables and figures

Tables by chapter

2 Accommodation variables

2.1 Wellington accommodation variables by accommodation type	5
--	---

3 Origin of guests

3.1 Wellington and New Zealand monthly guest nights by origin of guest.....	7
---	---

4 National results

4.1 Wellington and New Zealand guest nights by accommodation type	8
---	---

5 Regional comparison

5.1 Regional tourism organisation areas' monthly guest nights by origin of guest.....	10
---	----

5.2 Regional tourism organisation areas' monthly occupancy rates by accommodation type	11
--	----

6 Local authority results

6.1 Local authority and Wellington accommodation results.....	12
---	----

Figures by chapter

1 Highlights

1.1 Wellington RTO area monthly guest nights	1
--	---

1.2 Wellington RTO area monthly guest nights, change from same month of previous year.....	2
--	---

1.3 Wellington RTO area annual guest nights.....	3
--	---

1.4 Wellington RTO area annual guest nights, change from previous year	3
--	---

3 Origin of guests

3.1 Wellington RTO area monthly guest nights, by origin of guest.....	6
---	---

1 Highlights

Monthly highlights

In December 2018 compared with December 2017:

- Guest nights rose 1.4 percent to 235,964
- International guest nights fell 4.1 percent to 85,527
- Domestic guest nights rose 4.8 percent to 150,437
- The average length of stay rose from 2.08 nights to 2.13 nights
- The overall occupancy rate fell from 62.0 percent to 61.6 percent
- Accommodation capacity, excluding holiday parks, rose 1.1 percent.

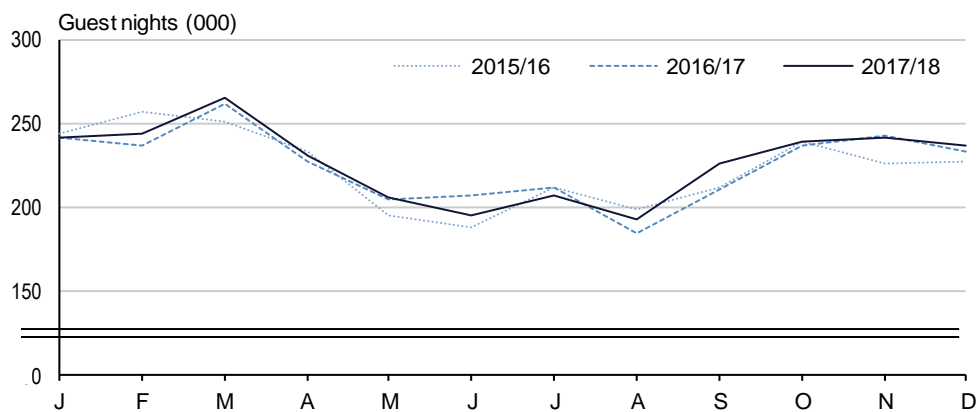
Response rates for December 2018

The response rate for the Wellington RTO area was 84 percent for December 2018.

The proportion of the origin-of-guest estimate from unadjusted data was 81 percent.

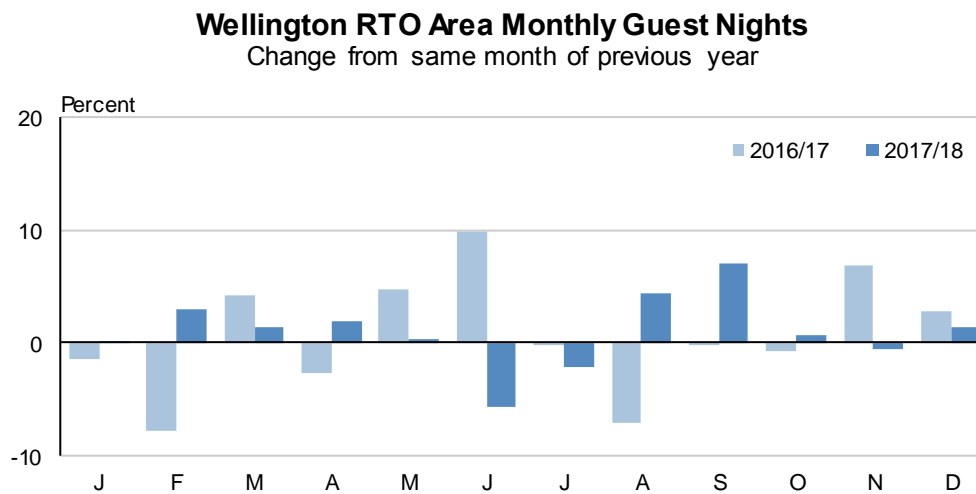
Figure 1.1

Wellington RTO Area Monthly Guest Nights



Source: Stats NZ

Figure 1.2



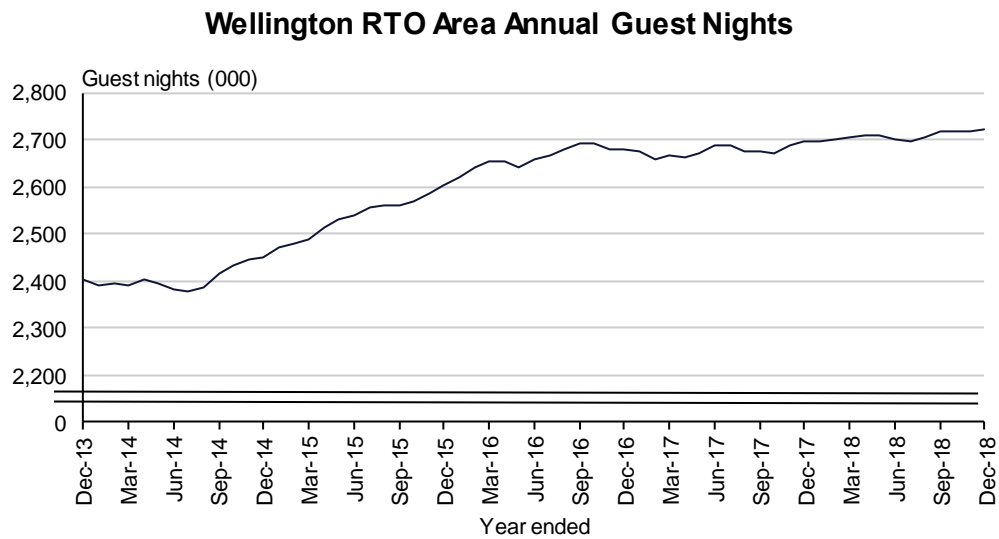
Source: Stats NZ

Year ended highlights

For the year ended December 2018 compared with the previous year:

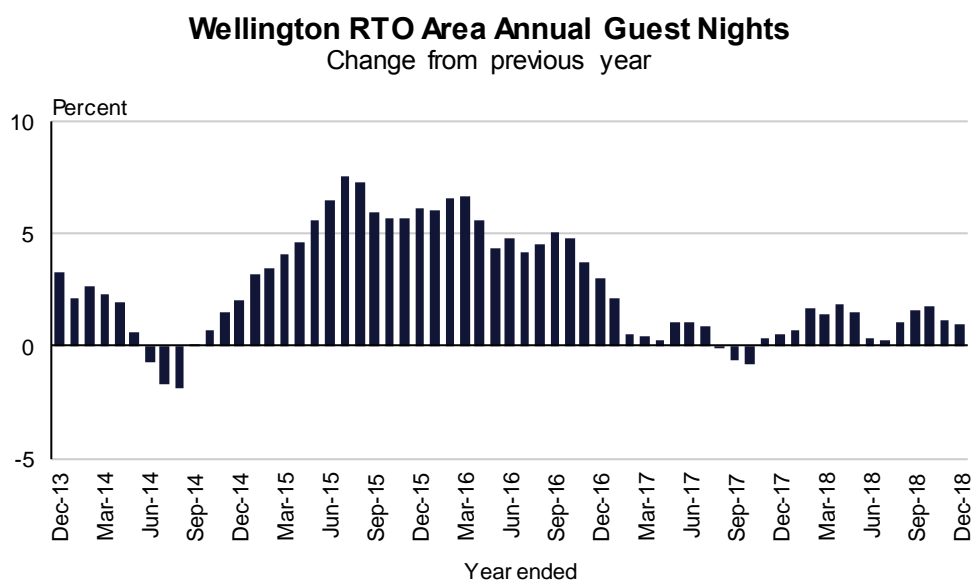
- Guest nights rose 1.0 percent to 2,721,611
- International guest nights fell 9.6 percent to 862,119
- Domestic guest nights rose 6.8 percent to 1,859,492
- The average length of stay fell from 2.18 nights to 2.15 nights
- The overall occupancy rate rose from 66.2 percent to 66.3 percent
- Accommodation capacity, excluding holiday parks, rose 1.0 percent.

Figure 1.3



Source: Stats NZ

Figure 1.4



Source: Stats NZ

2 Accommodation variables

In December 2018, compared with December 2017, there was an increase of 1.4 percent in total guest nights for the Wellington RTO area.

For the year ended December 2018, compared with the previous December year, total guest nights for the Wellington RTO area increased 1.0 percent.

See table 2.1 for comparisons of data across the main accommodation variables.

Table 2.1

Wellington Accommodation Variables

By accommodation type
Monthly and year ended⁽¹⁾⁽²⁾

Accommodation type	Monthly			Annual		
	December		Percentage change	Year ended		Percentage change
	2017	2018		December 2017	December 2018	
Guest nights						
Total guest nights	232,767	235,964	1.4	2,694,825	2,721,611	1.0
International	89,162	85,527	-4.1	953,376	862,119	-9.6
Domestic	143,605	150,437	4.8	1,741,449	1,859,492	6.8
Hotels	136,356	140,684	3.2	1,588,709	1,608,179	1.2
Motels/apartments	49,749	47,705	-4.1	585,655	600,351	2.5
Backpackers	C	C	C	C	C	C
Holiday parks	C	C	C	C	C	C
Occupancy rates ⁽³⁾ (%)						
Hotels	71.3	71.9	0.8	80.0	78.5	-1.9
Motels/apartments	65.9	66.9	1.5	71.8	73.2	2.0
Backpackers	C	C	C	C	C	C
Holiday parks	C	C	C	C	C	C
Total	62.0	61.6	-0.8	66.2	66.3	0.2
Total excluding holiday parks ⁽⁴⁾	C	C	C	C	C	C
Average length of stay ⁽⁵⁾						
Hotels	1.97	2.00	1.6	2.08	2.04	-1.7
Motels/apartments	1.87	1.98	6.2	1.98	2.01	1.2
Backpackers	C	C	C	C	C	C
Holiday parks	C	C	C	C	C	C
Total	2.08	2.13	2.5	2.18	2.15	-1.2
Guest arrivals						
Hotels	69,147	70,202	1.5	764,475	787,012	2.9
Motels/apartments	26,640	24,057	-9.7	295,219	299,174	1.3
Backpackers	C	C	C	C	C	C
Holiday parks	C	C	C	C	C	C
Total	111,885	110,638	-1.1	1,237,406	1,265,344	2.3
Establishments						
Hotels	37	38	2.7	37	38	2.7
Motels/apartments	53	52	-1.9	53	52	-1.9
Backpackers	12	12	0.0	12	12	0.0
Holiday parks	2	2	0.0	2	2	0.0
Total	104	104	0.0	104	104	0.0
Capacity ⁽⁶⁾						
Hotels	110,329	114,514	3.8	1,266,840	1,317,660	4.0
Motels/apartments	38,285	38,998	1.9	443,953	455,575	2.6
Backpackers	69,440	66,929	-3.6	827,360	791,360	-4.4
Holiday parks	11,005	11,005	0.0	129,575	129,885	0.2
Total	229,059	231,446	1.0	2,667,728	2,694,480	1.0

(1) Reclassifications, new businesses, ceased businesses, and temporary closures may affect figures.

(2) Irregular events, such as airshows and Easter, may affect percentage changes and other figures.

(3) Occupancy rates are calculated as the ratio of used stay-unit nights to available stay-unit nights.

(4) Holiday parks often have high capacity and can mislead when included in total occupancy rates.

(5) Average length of stay is calculated as the ratio of guest nights to guest arrivals.

(6) Capacity is calculated as the number of available stay-units multiplied by the number of days in the month.

Symbol:

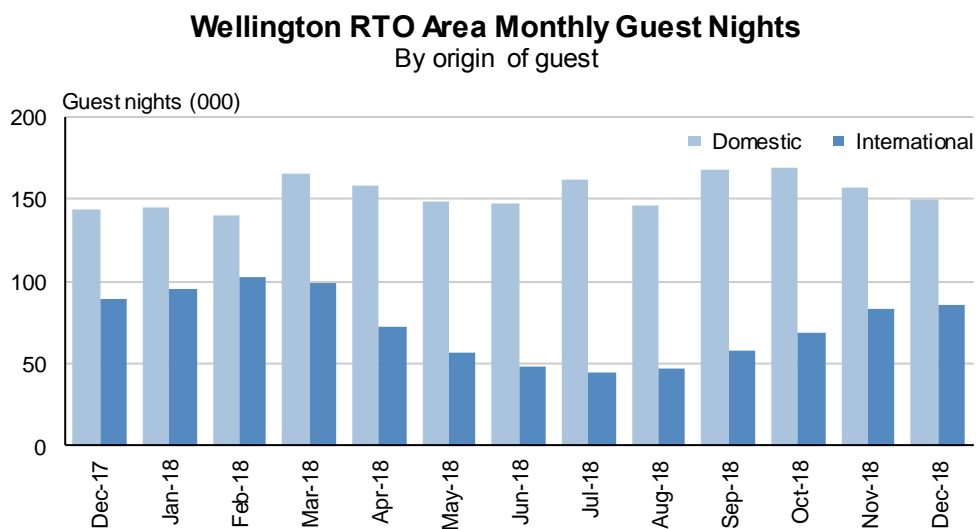
C confidential

3 Origin of guests

In December 2018, international guests accounted for 36.2 percent of all guest nights in the Wellington RTO area. When compared with December 2017, the number of international guest nights spent in the area in December 2018 was down 4.1 percent to 85,527. Domestic guest nights increased 4.8 percent, to 150,437, for the same period.

The proportion of the origin-of-guest estimate from actual data was 81 percent for December 2018.

Figure 3.1



Source: Stats NZ

Table 3.1

Wellington and New Zealand Monthly Guest Nights*By origin of guest*

		Wellington RTO ⁽¹⁾ area			New Zealand		
		Origin of guest		Total	Origin of guest		Total
		Domestic	International		Domestic	International	
Month							
2017	Dec	143,605	89,162	232,767	2,215,289	1,926,411	4,141,700
2018	Jan	144,837	95,996	240,834	2,851,307	2,117,813	4,969,120
	Feb	140,795	103,229	244,024	1,938,307	2,092,637	4,030,944
	Mar	165,718	98,819	264,537	2,180,388	1,996,067	4,176,455
	Apr	158,933	72,103	231,036	1,860,719	1,569,372	3,430,091
	May	148,275	57,318	205,593	1,493,682	1,047,474	2,541,156
	Jun	147,318	47,790	195,108	1,443,331	824,407	2,267,738
	Jul	162,050	45,044	207,094	1,688,075	989,310	2,677,385
	Aug	146,016	46,747	192,763	1,571,502	952,679	2,524,181
	Sep	168,156	57,342	225,499	1,701,704	1,046,180	2,747,884
	Oct	169,391	69,073	238,464	1,954,146	1,314,205	3,268,352
	Nov	157,566	83,130	240,695	1,804,941	1,730,166	3,535,107
	Dec	150,437	85,527	235,964	2,289,702	1,908,866	4,198,568
Percent change from the current month of the previous year							
		4.8	-4.1	1.4	3.4	-0.9	1.4
Year ended							
December 2017		1,741,449	953,376	2,694,825	22,225,169	17,239,262	39,464,431
December 2018		1,859,492	862,119	2,721,611	22,777,803	17,589,177	40,366,980
Percent change from previous year							
		6.8	-9.6	1.0	2.5	2.0	2.3

(1) Regional tourism organisation

4 National results

In December 2018, a total of 4,199,000 guest nights were spent in short-term commercial accommodation in New Zealand, an increase of 57,000 nights (1.4 percent) from December 2017. North Island guest nights were relatively unchanged (up 1,000 or 0.1 percent) while the South Island recorded an increase (up 55,000 or 3.1 percent).

Three of the four accommodation types recorded an increase in guest nights in December 2018, compared with December 2017. Hotels had the largest increase in guest nights (up 39,000 or 3.0 percent), followed by holiday parks (up 22,000 or 1.9 percent) and motels (up 19,000 or 1.6 percent). Backpackers had the only decrease in guest nights (down 24,000 or 4.6 percent).

For the year ended December 2018, there were 40,367,000 guest nights, an increase of 903,000 (2.29 percent) from the previous December year.

Refer to Table 4.1 for comparisons of data.

Table 4.1

Wellington and New Zealand Guest Nights

*By accommodation type
Monthly and year ended*

Accommodation type	Total guest nights			Percentage change	
	2016	2017	2018	2016 to 2017	2017 to 2018
December month					
Wellington RTO area					
Hotels	130,615	136,356	140,684	4.4	3.2
Motels	46,599	49,749	47,705	6.8	-4.1
Backpackers	C	C	C	C	C
Holiday parks	C	C	C	C	C
Total	226,409	232,767	235,964	2.8	1.4
New Zealand					
Hotels	1,237,791	1,303,962	1,343,454	5.3	3.0
Motels	1,156,389	1,166,005	1,184,840	0.8	1.6
Backpackers	507,624	512,453	488,807	1.0	-4.6
Holiday parks	1,081,525	1,159,280	1,181,467	7.2	1.9
Total	3,983,330	4,141,700	4,198,568	4.0	1.4
Year ended December					
Wellington RTO area					
Hotels	1,570,909	1,588,709	1,608,179	1.1	1.2
Motels	565,827	585,655	600,351	3.5	2.5
Backpackers	C	C	C	C	C
Holiday parks	C	C	C	C	C
Total	2,679,797	2,694,825	2,721,611	0.6	1.0
New Zealand					
Hotels	13,606,865	13,932,801	14,457,019	2.4	3.8
Motels	12,128,919	12,359,189	12,483,219	1.9	1.0
Backpackers	5,154,200	5,210,060	5,061,309	1.1	-2.9
Holiday parks	7,610,913	7,962,381	8,365,433	4.6	5.1
Total	38,500,897	39,464,431	40,366,980	2.5	2.3

5 Regional comparison

In December 2018, Mackenzie recorded the largest increase in guest nights (up 20,000 or 23.8 percent) from December 2017. This was followed by Queenstown (up 17,000 or 4.9 percent), Canterbury (up 13,000 or 3.4 percent), Coromandel (up 10,000 or 8.0 percent), and Auckland (up 8,000 or 1.3 percent).

Rotorua recorded the largest decrease (down 12,000 or 5.0 percent), followed Hawke's Bay (down 9,000 or 6.9 percent), Taupo (down 6,000 or 4.5 percent), Hurunui (down 4,000 or 11.1 percent), and Taranaki (down 3,000 or 4.9 percent).

Table 5.1

Regional Tourism Organisation Areas' Monthly Guest Nights*By origin of guest*

RTO area	December guest nights								
	Domestic			International			Total		
	2017	2018	Percent age change	2017	2018	Percent age change	2017	2018	Percent age change
Northland	172,990	170,427	-1.5	80,171	83,177	3.7	253,161	253,604	0.2
Auckland	334,905	331,995	-0.9	328,564	339,830	3.4	663,469	671,825	1.3
Coromandel	83,579	96,121	15.0	38,501	35,677	-7.3	122,080	131,798	8.0
Waikato	95,372	102,067	7.0	47,667	43,774	-8.2	143,039	145,841	2.0
Bay of Plenty	93,703	95,896	2.3	36,549	32,687	-10.6	130,251	128,583	-1.3
Rotorua	108,310	109,842	1.4	128,902	115,496	-10.4	237,211	225,338	-5.0
Taupo	74,720	72,793	-2.6	54,637	50,775	-7.1	129,357	123,568	-4.5
Whakatane-									
Kawerau	32,399	30,976	-4.4	8,224	6,685	-18.7	40,623	37,661	-7.3
Gisborne	38,859	40,167	3.4	7,648	5,266	-31.1	46,507	45,433	-2.3
Taranaki	56,378	53,003	-6.0	14,140	14,036	-0.7	70,518	67,039	-4.9
Hawke's Bay	95,474	90,833	-4.9	41,403	36,574	-11.7	136,877	127,406	-6.9
Ruaapehu	23,913	22,596	-5.5	22,112	22,500	1.8	46,025	45,097	-2.0
Manawatu	35,879	40,580	13.1	7,451	7,515	0.9	43,331	48,095	11.0
Whanganui	13,290	14,662	10.3	5,424	5,921	9.2	18,713	20,583	10.0
Wairarapa	20,217	23,880	18.1	5,604	4,377	-21.9	25,821	28,257	9.4
Kapiti-Horowhenua	25,052	29,495	17.7	4,957	5,616	13.3	30,009	35,111	17.0
Wellington	143,605	150,437	4.8	89,162	85,527	-4.1	232,767	235,964	1.4
Marlborough	42,391	45,162	6.5	34,933	36,170	3.5	77,325	81,332	5.2
Nelson-Tasman	115,477	117,057	1.4	71,665	72,466	1.1	187,142	189,523	1.3
Canterbury	189,450	192,505	1.6	196,972	207,221	5.2	386,423	399,727	3.4
Hurunui	23,547	22,792	-3.2	15,159	11,624	-23.3	38,706	34,416	-11.1
Mackenzie	23,407	38,266	63.5	62,737	68,376	9.0	86,144	106,642	23.8
Timaru	22,129	22,152	0.1	11,187	11,470	2.5	33,317	33,622	0.9
West Coast	49,846	51,329	3.0	115,647	111,833	-3.3	165,493	163,162	-1.4
Wanaka	44,648	48,454	8.5	61,401	59,180	-3.6	106,049	107,635	1.5
Queenstown	91,943	108,916	18.5	260,528	260,667	0.1	352,472	369,583	4.9
Waitaki	31,263	28,922	-7.5	20,747	23,329	12.4	52,010	52,251	0.5
Central Otago	39,032	34,817	-10.8	9,949	11,864	19.3	48,981	46,681	-4.7
Dunedin	42,962	48,940	13.9	46,993	38,837	-17.4	89,955	87,777	-2.4
Clutha	6,230	6,581	5.6	4,134	4,733	14.5	10,364	11,315	9.2
Fiordland	21,139	25,002	18.3	71,569	71,899	0.5	92,708	96,902	4.5
Southland	23,178	23,035	-0.6	21,676	23,764	9.6	44,854	46,799	4.3
Total	2,215,289	2,289,702	3.4	1,926,411	1,908,866	-0.9	4,141,700	4,198,568	1.4

Table 5.2

Regional Tourism Organisation Areas' Monthly Occupancy Rates⁽¹⁾*By accommodation type*

RTO area	December 2018 occupancy rate					
	Accommodation type					
	Hotels	Motels	Backpackers	Holiday parks	Total	Total excluding holiday parks ⁽²⁾
	Percent					
Northland	52.7	65.7	50.0	30.8	41.0	57.1
Auckland	77.2	63.6	53.0	30.4	64.3	68.9
Coromandel	53.9	55.6	34.1	31.2	35.8	46.5
Waikato	57.7	61.6	50.4	31.8	48.1	58.0
Bay of Plenty	60.6	67.4	47.7	32.0	45.1	58.1
Rotorua	78.2	70.0	33.0	38.2	54.1	58.4
Taupo	60.5	64.4	47.8	29.7	48.3	57.2
Whakatane-Kawerau	C	59.4	C	19.4	27.2	52.8
Gisborne	C	63.4	C	18.6	30.1	54.4
Taranaki	47.4	42.5	44.4	32.2	39.6	44.6
Hawke's Bay	64.1	65.9	68.3	34.3	53.7	66.2
Ruapehu	49.7	35.9	24.5	48.2	35.6	33.1
Manawatu	37.4	52.2	C	C	40.0	C
Whanganui	C	49.3	59.4	C	37.6	C
Wairarapa	C	56.0	C	20.7	32.3	48.3
Kapiti-Horowhenua	C	60.2	C	26.3	27.8	29.4
Wellington	71.9	66.9	C	C	61.6	C
Marlborough	53.4	62.6	44.4	36.9	47.3	54.0
Nelson-Tasman	59.5	61.6	55.9	34.0	45.5	58.7
Canterbury	70.2	63.5	41.4	30.6	49.4	58.5
Hurunui	C	50.7	C	20.6	30.9	39.7
Mackenzie	C	70.0	C	70.5	74.1	75.9
Timaru	C	59.8	C	28.9	39.0	52.8
West Coast	59.8	63.6	45.4	36.6	50.5	56.2
Wanaka	67.9	82.5	68.5	46.6	58.4	71.8
Queenstown	84.2	72.3	78.3	46.3	75.4	80.0
Waitaki	46.4	64.4	35.6	9.3	18.2	52.1
Central Otago	31.8	63.5	49.2	19.5	27.3	50.5
Dunedin	61.8	67.9	38.1	43.1	55.6	58.9
Clutha	C	44.6	C	22.7	30.0	40.5
Fiordland	C	72.5	C	57.5	64.6	68.6
Southland	49.9	46.6	37.9	27.8	39.7	44.9
Total	69.6	62.4	48.2	30.8	49.9	60.8

(1) Occupancy rates are calculated as the ratio of stay unit nights to monthly capacity.

(2) Occupancy rates excluding holiday parks are included because the capacity of holiday parks can distort the total occupancy rates.

Symbols:

C confidential

... not applicable

6 Local authority area results

Table 6.1 shows results for the local authority areas in the Wellington RTO area.

Table 6.1

Local Authority and Wellington Accommodation Results⁽¹⁾

Accommodation type	December 2018 results				
	Establish-ments	Capacity	Guest Nights	Average stay length	Occupancy rate
	Number			Days	Percent
Porirua City					
Hotels	1	744	C	C	C
Motels	5	4,216	C	C	C
Backpackers	1	1,116	C	C	C
Holiday parks	-	-	-	-	-
Total	7	6,076	6,090	2.09	55.50
Upper Hutt City					
Hotels	-	-	-	-	-
Motels	5	2,790	C	C	C
Backpackers	1	5,270	C	C	C
Holiday parks	1	1,860	C	C	C
Total	7	9,920	5,119	2.47	30.75
Lower Hutt City					
Hotels	2	2,945	C	C	C
Motels	15	8,494	10,061	2.37	62.17
Backpackers	1	7,750	C	C	C
Holiday parks	1	9,145	C	C	C
Total	19	28,334	22,931	3.03	41.86
Wellington City					
Hotels	35	110,825	C	C	C
Motels	27	23,498	29,957	1.85	70.65
Backpackers	9	52,793	C	C	C
Holiday parks	-	-	-	-	-
Total	71	187,116	201,823	2.06	66.38
Wellington Regional Tourism Organisation area					
Hotels	38	114,514	140,684	2.00	71.86
Motels	52	38,998	47,705	1.98	66.93
Backpackers	12	66,929	C	C	C
Holiday parks	2	11,005	C	C	C
Total	104	231,446	235,964	2.13	61.57

(1) The Accommodation Survey is designed at the regional (RTO by accommodation type) level to meet data quality standards. Care should therefore be taken with data at the local authority level.

Symbol:

C confidential

... not applicable

7 Accommodation Survey technical notes

Data source

We collect data from accommodation providers or their representatives each month, mostly via a postal survey.

Coverage

The Accommodation Survey covers most short-term commercial accommodation in New Zealand.

The target population for this survey is all accommodation providers with the following characteristics:

- operating on a commercial basis
- providing mainly short-term (less than one month) accommodation
- economically significant (generally meaning being GST-registered and having a turnover of at least \$30,000 per year)
- included in class 4400 (accommodation) or class 4520 (pubs, taverns, and bars) in ANZSIC06 (Australian and New Zealand Standard Industrial Classification 2006)
- classified to 'hotels', 'motels', 'backpacker accommodation', or 'holiday parks'.

Excluded:

- hosted accommodation (such as 'bed & breakfast' establishments)
- marine vessels (such as cruise ships)
- private dwellings
- tramping huts (non-commercial)
- event-specific accommodation (such as temporary campervan parks)
- businesses that cease operation or no longer provide short-term commercial accommodation
- businesses that temporarily shut down (eg for renovations) – we remove them from the survey until they re-open.

Accommodation type classification

The predominant capacity provided by a business determines the accommodation type. For instance, if the business provides both motel and camping ground accommodation, but the majority of its stay units are motel rooms, then we classify it as a motel. We use the New Zealand Accommodation Classification, broadly defined below:

- hotels (including resorts)
- motels (including motor inns and serviced apartments)
- backpacker accommodation (including short-stay hostels)
- holiday parks (including caravan parks and camping grounds).

Confidentiality

'C' symbols are used in the tables where information has been suppressed. We do not release data from individual businesses.

Changes to survey content

Establishments may change the way they operate over time. If they do, they may be reclassified from one accommodation type to another. For example, if a holiday park adds sufficient motel units that it is operating more as a motel than a holiday park, it will be subject to reclassification to the 'motels' accommodation type. This type of change will tend to reduce surveyed guest nights and other figures for holiday parks (because there would be one fewer holiday park) while boosting guest nights and other figures for motels (because there would be one more motel).

Guest night and other movements, where the latest month is compared with the same month of the previous year, are affected for 12 months from the time that any reclassification is done. After 12 months, the reclassified establishment will appear in the same accommodation type in both comparison months.

Reclassifications of establishments are not the only changes that affect survey content and figures for the Accommodation Survey:

- When establishments temporarily cease operations, we take them out of the survey until they re-open. These changes affect figures for the number of establishments and available capacity.
- Businesses that start up, shut down, or move into or out of the short-term commercial accommodation industry also affect survey figures.

Survey errors

This survey aims for 100 percent coverage of the accommodation businesses in New Zealand (a full census). However, in practice, the overall response rate is usually between 76 and 80 percent. We estimate values for the remaining units based on the characteristics of similar establishments in the same or similar regions. This introduces unknown errors into the estimates, and users of the data should bear this in mind. The size of these unknown errors is difficult to quantify.

Other errors include respondent error, and errors in coverage, classification, and processing. Our editing processes identify and remove many errors, but some will likely remain. We cannot quantify the effect of the remaining errors.

Comparability

Accommodation Survey statistics are not always on the same basis as statistics from other sources. For example, 'average length of stay' in the Accommodation Survey is for all guests (domestic plus international), but in the [International Visitor Arrivals to New Zealand](#) reports, it is only for international guests.

More information

For further information on the Accommodation Survey, refer to webpage <https://www.stats.govt.nz/topics/accommodation>