



Commercial Accommodation Monitor:

January 2019

Auckland

newzealand.govt.nz

Reproduction of material

Material in this report may be reproduced and published, provided that it does not purport to be published under government authority and that acknowledgement is made of this source.

Citation

Stats NZ (2019). *Commercial Accommodation Monitor: January 2019– Auckland*. Wellington: Stats NZ.

Published in March 2019 by

Stats NZ
Tatauranga Aotearoa
Wellington, New Zealand

Preface

Commercial Accommodation Monitor: January 2019 – Auckland presents comprehensive and impartial information on short-term commercial accommodation for the Auckland Regional Tourism Organisation (RTO) area, from the Accommodation Survey. This survey is run by Stats NZ on behalf of the Ministry of Business, Innovation & Employment.

The data relates to the areas covered by the following local authorities:

- Auckland Council
- Part of Waikato District
- Part of Hauraki District

On 1 November 2010, the Auckland Council 'super city' area was formed by merging the former Auckland City with part of Franklin District and all of Manukau City, North Shore City, Papakura District, Rodney District, and Waitakere City. Part of the former Franklin District is now included in the Waikato and Hauraki Districts.

Comparisons of monthly data with the same month of the previous year need to be treated with caution, as data for one period may be influenced by events for which there is no equivalent in the previous period (eg Chinese New Year, Easter).

More data and commentary is available on the stats NZ website (www.stats.govt.nz).

The February 2019 monitor will be released on 15 April 2019.

Liz MacPherson
Government Statistician

Standards and further information

Percentage changes

Percentage movements are, in a number of cases, calculated using data of greater precision than that published. This could result in slight variations.

Rounding procedures

On occasion, figures are rounded to the nearest thousand or some other convenient unit. This may result in a total disagreeing slightly with the total of the individual items as shown in tables. Where figures are rounded the unit is in general expressed in words below the table headings, but where space does not allow this the unit may be shown as (000) for thousands, etc.

Source

All data is compiled by Stats NZ, except where otherwise stated. Both administrative and survey data has been used in this report.

Liability

While all care and diligence has been used in processing, analysing and extracting data and information in this report, Statistics NZ gives no warranty it is error free and will not be liable for any loss or damage suffered as a result of the use, directly or indirectly, of information in this report.

Stats NZ Information Centre

For help finding and using statistical information available on our website, contact the Information Centre:

Email:	info@stats.govt.nz
Phone toll-free:	0508 525 525
Phone international:	+64 4 931 4600
Fax:	+64 4 931 4610
Post:	P O Box 2922, Wellington 6140, New Zealand
Website:	www.stats.govt.nz

Contact for the Commercial Accommodation Monitor

Zara Darbyshire
Wellington 04 931 4600
Email: info@stats.govt.nz

Contents

List of tables and figures	vi
1 Highlights	1
Monthly highlights.....	1
Year ended highlights.....	2
2 Accommodation variables	4
3 Origin of guests.....	6
4 National results	8
5 Regional comparison	9
6 Local authority area results	12
7 Accommodation Survey technical notes.....	13

List of tables and figures

Tables by chapter

2 Accommodation variables

2.1 Auckland accommodation variables by accommodation type	5
--	---

3 Origin of guests

3.1 Auckland and New Zealand monthly guest nights by origin of guest	7
--	---

4 National results

4.1 Auckland and New Zealand guest nights by accommodation type	8
---	---

5 Regional comparison

5.1 Regional tourism organisation areas' monthly guest nights by origin of guests	10
---	----

5.2 Regional tourism organisation areas' monthly occupancy rates by accommodation type	11
--	----

6 Local authority results

6.1 Local authority and Auckland accommodation results	12
--	----

Figures by chapter

1 Highlights

1.1 Auckland RTO area monthly guest nights	1
--	---

1.2 Auckland RTO area monthly guest nights, change from same month of previous year	2
---	---

1.3 Auckland RTO area annual guest nights	3
---	---

1.4 Auckland RTO area annual guest nights, change from previous year	3
--	---

3 Origin of guests

3.1 Auckland RTO area monthly guest nights, by origin of guest	6
--	---

1 Highlights

Monthly highlights

In January 2019 compared with January 2018:

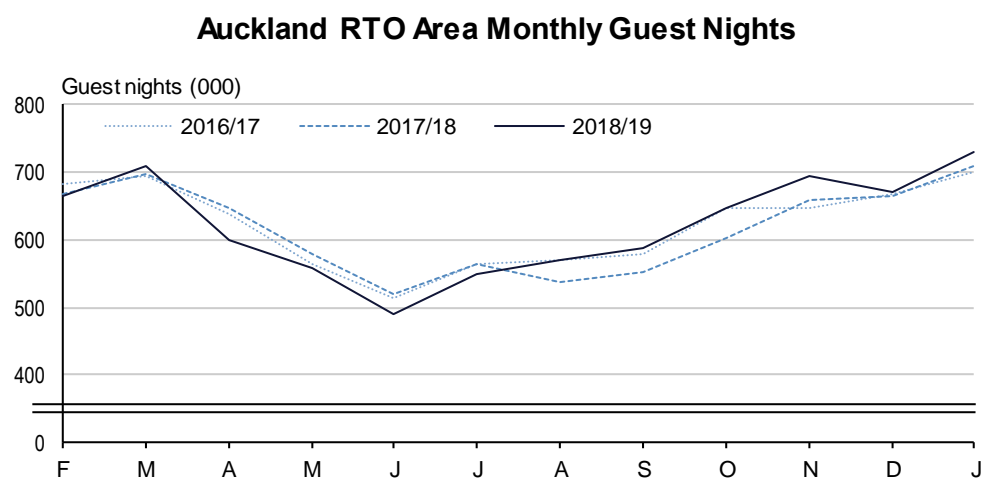
- Guest nights rose 3.0 percent to 729,686
- International guest nights rose 5.8 percent to 373,060
- Domestic guest nights rose 0.3 percent to 356,626
- The average length of stay rose from 2.03 nights to 2.09 nights
- The overall occupancy rate fell from 68.6 percent to 67.7 percent
- The occupancy rate, excluding holiday parks, was 71.5 percent in January 2019
- Accommodation capacity, excluding holiday parks, rose 5.0 percent.

Response rates for January 2019

The response rate for the Auckland RTO area was 81 percent for January 2019.

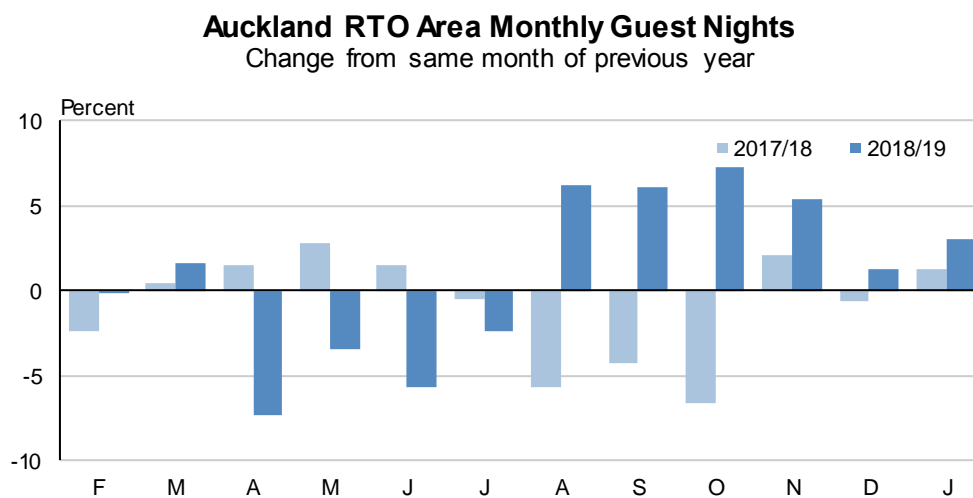
The proportion of the origin-of-guest estimate from unadjusted data was 73 percent.

Figure 1.1



Source: Stats NZ

Figure 1.2



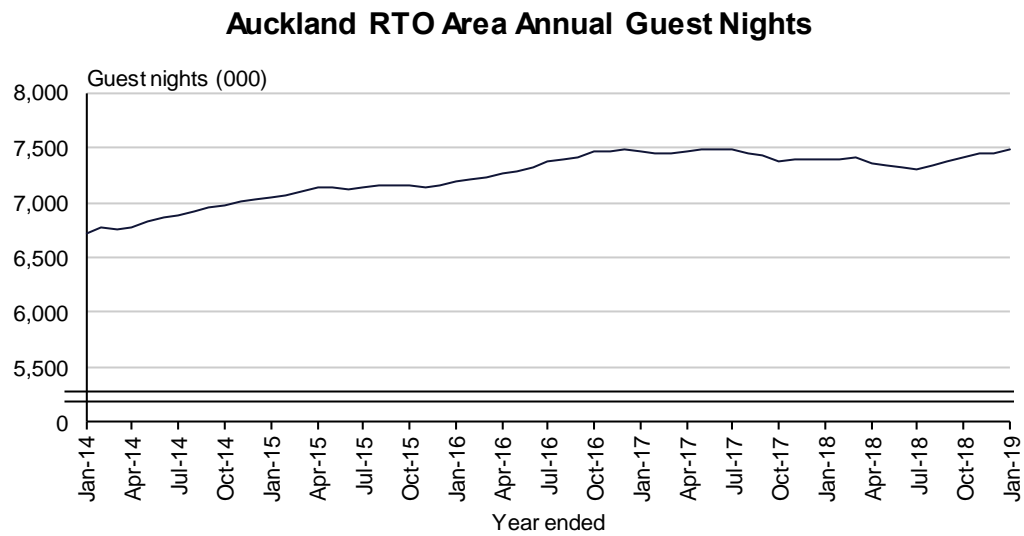
Source: Stats NZ

Year ended highlights

For the year ended January 2019 compared with the previous year:

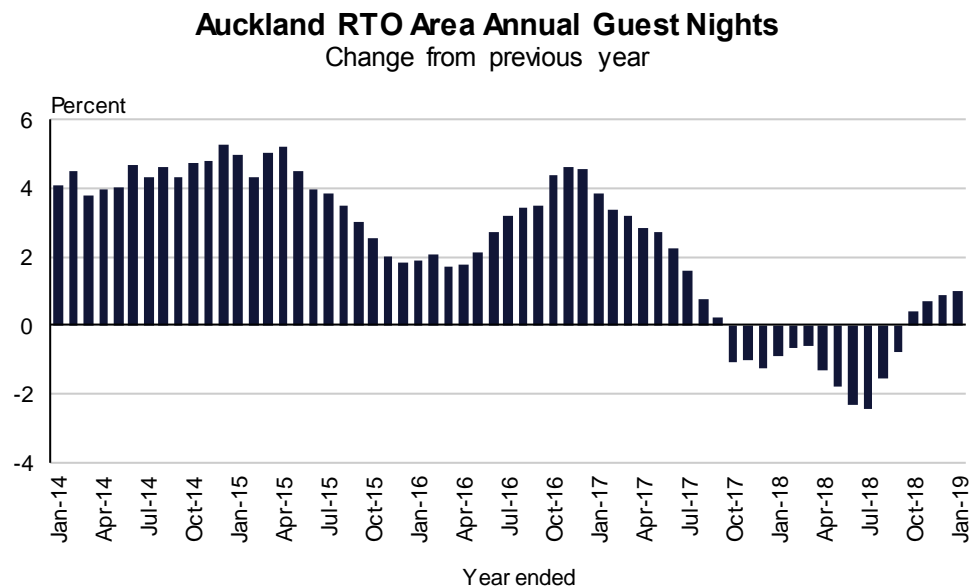
- Guest nights rose 1.0 percent to 7,474,523
- International guest nights rose 2.8 percent to 3,568,190
- Domestic guest nights fell 0.6 percent to 3,906,333
- The average length of stay fell from 1.98 nights to 1.95 nights
- The overall occupancy rate fell from 66.1 percent to 64.8 percent
- The occupancy rate, excluding holiday parks, was 70.6 percent for the year ended January 2019
- Accommodation capacity, excluding holiday parks, rose 5.0 percent.

Figure 1.3



Source: Stats NZ

Figure 1.4



Source: Stats NZ

2 Accommodation variables

In January 2019, compared with January 2018, there was an increase of 3.0 percent in total guest nights for the Auckland RTO area. Hotels had the largest increase, followed by backpackers. Motels had the only decrease.

For the year ended January 2019, compared with the previous January year, total guest nights for the Auckland RTO area increased 1.0 percent. Hotels had the largest increase, followed by backpackers. Motels had the largest decrease.

See table 2.1 for comparisons of data across the main accommodation variables.

Table 2.1

Auckland Accommodation Variables

By accommodation type
Monthly and year ended⁽¹⁾⁽²⁾

Accommodation type	Monthly			Annual		
	January		Percentage change	Year ended		Percentage change
	2018	2019		January 2018	January 2019	
Guest nights						
Total guest nights	708,344	729,686	3.0	7,398,916	7,474,523	1.0
International	352,664	373,060	5.8	3,469,435	3,568,190	2.8
Domestic	355,679	356,626	0.3	3,929,481	3,906,333	-0.6
Hotels	407,218	427,007	4.9	4,488,072	4,630,590	3.2
Motels/apartments	141,251	138,519	-1.9	1,600,044	1,543,286	-3.5
Backpackers	84,999	88,930	4.6	877,791	893,798	1.8
Holiday parks	74,876	75,230	0.5	433,009	406,848	-6.0
Occupancy rates ⁽³⁾ (%)						
Hotels	81.2	77.4	-4.7	81.8	79.0	-3.5
Motels/apartments	65.5	63.3	-3.3	67.5	65.0	-3.8
Backpackers	60.4	63.9	5.8	55.3	55.0	-0.6
Holiday parks	38.2	40.7	6.6	22.2	22.2	-0.3
Total	68.6	67.7	-1.3	66.1	64.8	-2.0
Total excluding holiday parks ⁽⁴⁾	73.1	71.5	-2.2	72.6	70.6	-2.8
Average length of stay ⁽⁵⁾						
Hotels	1.87	1.89	1.4	1.87	1.83	-2.1
Motels/apartments	2.04	2.12	3.6	2.02	2.02	0.0
Backpackers	2.42	2.90	19.7	2.49	2.49	0.0
Holiday parks	2.77	2.77	0.0	2.36	2.33	-1.4
Total	2.03	2.09	3.2	1.98	1.95	-1.6
Guest arrivals						
Hotels	218,254	225,651	3.4	2,405,350	2,535,692	5.4
Motels/apartments	69,101	65,436	-5.3	792,673	764,428	-3.6
Backpackers	35,063	30,657	-12.6	353,144	359,422	1.8
Holiday parks	27,027	27,156	0.5	183,583	174,906	-4.7
Total	349,445	348,900	-0.2	3,734,750	3,834,448	2.7
Establishments						
Hotels	78	83	6.4	78	83	6.4
Motels/apartments	164	164	0.0	164	164	0.0
Backpackers	37	36	-2.7	37	36	-2.7
Holiday parks	22	21	-4.5	22	21	-4.5
Total	301	304	1.0	301	304	1.0
Capacity ⁽⁶⁾						
Hotels	295,988	317,905	7.4	3,366,344	3,596,896	6.8
Motels/apartments	108,934	112,685	3.4	1,280,326	1,305,793	2.0
Backpackers	124,744	125,705	0.8	1,415,877	1,461,403	3.2
Holiday parks	77,376	77,841	0.6	904,063	870,689	-3.7
Total	607,042	634,136	4.5	6,966,610	7,234,781	3.8

(1) Reclassifications, new businesses, ceased businesses, and temporary closures may affect figures.

(2) Irregular events, such as airshows and Easter, may affect percentage changes and other figures.

(3) Occupancy rates are calculated as the ratio of used stay-unit nights to available stay-unit nights.

(4) Holiday parks often have high capacity and can mislead when included in total occupancy rates.

(5) Average length of stay is calculated as the ratio of guest nights to guest arrivals.

(6) Capacity is calculated as the number of available stay-units multiplied by the number of days in the month.

Symbol:

C confidential

3 Origin of guests

In January 2019, international guests accounted for 51.1 percent of all guest nights in the Auckland RTO area. When compared with January 2018, the number of international guest nights spent in the area in January 2019 was up 5.8 percent to 373,060. Domestic guest nights increased 0.3 percent, to 356,626, for the same period.

The proportion of the origin-of-guest estimate from actual data was 73 percent for January 2019.

Figure 3.1

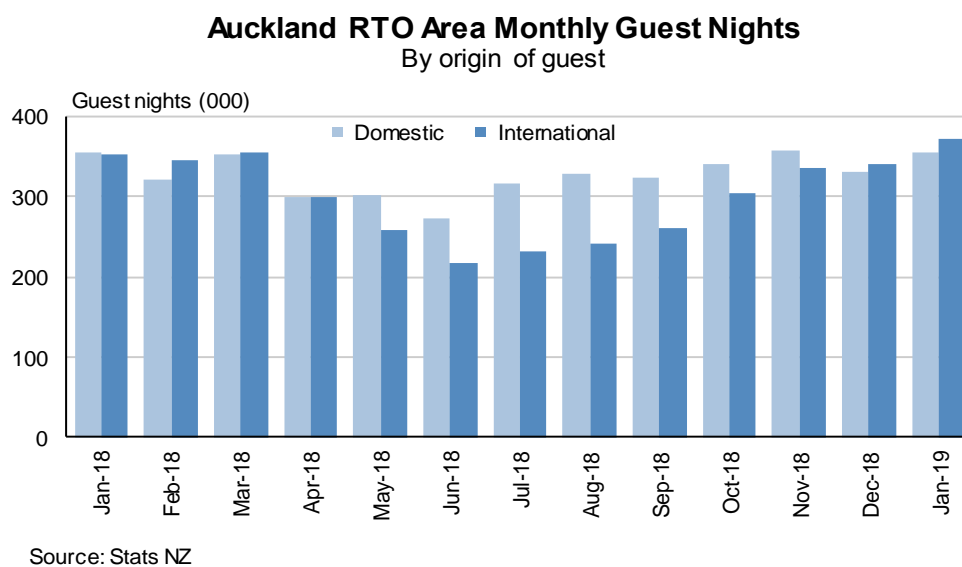


Table 3.1

Auckland and New Zealand Monthly Guest Nights*By origin of guest*

		Auckland RTO ⁽¹⁾ area			New Zealand		
		Origin of guest		Total	Origin of guest		Total
		Domestic	International		Domestic	International	
Month							
2018	Jan	355,679	352,664	708,344	2,851,307	2,117,813	4,969,120
	Feb	320,600	345,353	665,953	1,938,307	2,092,637	4,030,944
	Mar	353,304	354,927	708,230	2,180,388	1,996,067	4,176,455
	Apr	299,037	300,629	599,667	1,860,719	1,569,372	3,430,091
	May	301,848	257,500	559,348	1,493,682	1,047,474	2,541,156
	Jun	273,757	217,369	491,126	1,443,331	824,407	2,267,738
	Jul	315,885	233,169	549,054	1,688,075	989,310	2,677,385
	Aug	328,885	242,055	570,940	1,571,502	952,679	2,524,181
	Sep	324,739	261,999	586,738	1,701,704	1,046,180	2,747,884
	Oct	340,976	305,372	646,348	1,954,146	1,314,205	3,268,352
	Nov	358,680	336,928	695,608	1,804,941	1,730,166	3,535,107
	Dec	331,995	339,830	671,825	2,289,702	1,908,866	4,198,568
2019	Jan	356,626	373,060	729,686	2,879,204	2,088,517	4,967,720
Percent change from the current month of the previous year							
		0.3	5.8	3.0	1.0	-1.4	0.0
Year ended							
January 2018		3,929,481	3,469,435	7,398,916	22,231,557	17,302,538	39,534,095
January 2019		3,906,333	3,568,190	7,474,523	22,805,700	17,559,881	40,365,581
Percent change from previous year							
		-0.6	2.8	1.0	2.6	1.5	2.1

(1) Regional tourism organisation

4 National results

In January 2019, a total of 4,968,000 guest nights were spent in short-term commercial accommodation in New Zealand, relatively unchanged (0.0 percent) from 4,969,000 nights in January 2018. The North Island recorded an increase (up 22,000 or 0.8 percent) while the South Island recorded a decrease (down 24,000 or 1.1 percent).

The accommodation types recorded mixed results in guest nights in January 2019, compared with January 2018. Backpackers had the largest decrease in guest nights (down 25,000 or 4.2 percent), followed by hotels (relatively unchanged down 2,000 or 0.1 percent). Holiday parks had the largest increase in guest nights (up 14,000 or 0.8 percent), followed by motels (up 11,000 or 0.9 percent).

For the year ended January 2019, there were 40,366,000 guest nights, an increase of 831,000 (2.1 percent) from the previous January year.

Refer to Table 4.1 for comparisons of data.

Table 4.1

Auckland and New Zealand Guest Nights

*By accommodation type
Monthly and year ended*

Accommodation type	Total guest nights			Percentage change	
	2017	2018	2019	2017 to 2018	2018 to 2019
January month					
Auckland RTO area					
Hotels	387,821	407,218	427,007	5.0	4.9
Motels	153,267	141,251	138,519	-7.8	-1.9
Backpackers	86,829	84,999	88,930	-2.1	4.6
Holiday parks	71,401	74,876	75,230	4.9	0.5
Total	699,318	708,344	729,686	1.3	3.0
New Zealand					
Hotels	1,310,167	1,388,775	1,386,816	6.0	-0.1
Motels	1,368,206	1,321,337	1,332,732	-3.4	0.9
Backpackers	593,516	579,891	555,372	-2.3	-4.2
Holiday parks	1,627,566	1,679,117	1,692,800	3.2	0.8
Total	4,899,455	4,969,120	4,967,720	1.4	0.0
Year ended January					
Auckland RTO area					
Hotels	4,447,745	4,488,072	4,630,590	0.9	3.2
Motels	1,665,600	1,600,044	1,543,286	-3.9	-3.5
Backpackers	916,650	877,791	893,798	-4.2	1.8
Holiday parks	435,076	433,009	406,848	-0.5	-6.0
Total	7,465,071	7,398,916	7,474,523	-0.9	1.0
New Zealand					
Hotels	13,583,699	14,011,409	14,455,060	3.1	3.2
Motels	12,157,155	12,312,320	12,494,615	1.3	1.5
Backpackers	5,162,619	5,196,435	5,036,791	0.7	-3.1
Holiday parks	7,652,988	8,013,932	8,379,116	4.7	4.6
Total	38,556,462	39,534,095	40,365,581	2.5	2.1

5 Regional comparison

In January 2019, Rotorua recorded the largest decrease in guest nights (down 20,000 or 7.3 percent) from January 2018. This was followed by West Coast (down 13,000 or 7.0 percent), Dunedin (down 8,000 or 8.1 percent), Central Otago (down 8,000 or 10.6 percent), and Wanaka (down 7,000 or 4.8 percent).

Auckland recorded the largest increase (up 21,000 or 3.0 percent), followed by Coromandel (up 17,000 or 9.1 percent), Waikato (up 16,000 or 10.0 percent), Mackenzie (up 8,000 or 7.9 percent), and Queenstown (up 4,000 or 1.0 percent).

Table 5.1

Regional Tourism Organisation Areas' Monthly Guest Nights*By origin of guest*

RTO area	January guest nights								
	Domestic			International			Total		
	2018	2019	Percent age change	2018	2019	Percent age change	2018	2019	Percent age change
Northland	267,363	269,735	0.9	101,824	96,035	-5.7	369,187	365,770	-0.9
Auckland	355,679	356,626	0.3	352,664	373,060	5.8	708,344	729,686	3.0
Coromandel	145,100	166,121	14.5	44,167	40,349	-8.6	189,267	206,470	9.1
Waikato	109,401	126,199	15.4	46,787	45,656	-2.4	156,188	171,855	10.0
Bay of Plenty	140,258	132,045	-5.9	33,619	35,361	5.2	173,877	167,406	-3.7
Rotorua	141,896	139,839	-1.4	138,883	120,569	-13.2	280,780	260,408	-7.3
Taupo	91,002	91,420	0.5	61,721	56,300	-8.8	152,723	147,720	-3.3
Whakatane-									
Kaw erau	55,549	53,718	-3.3	10,648	6,768	-36.4	66,196	60,485	-8.6
Gisborne	60,628	64,368	6.2	8,863	8,628	-2.7	69,491	72,995	5.0
Taranaki	75,701	77,548	2.4	16,800	15,851	-5.6	92,501	93,399	1.0
Haw ke's Bay	125,345	129,854	3.6	44,936	40,007	-11.0	170,281	169,860	-0.2
Ruapehu	25,738	22,928	-10.9	24,956	26,237	5.1	50,694	49,165	-3.0
Manaw atu	37,194	40,568	9.1	8,445	7,313	-13.4	45,639	47,881	4.9
Whanganui	17,397	18,850	8.4	5,313	4,442	-16.4	22,711	23,292	2.6
Wairarapa	26,958	29,696	10.2	7,320	6,035	-17.6	34,278	35,731	4.2
Kapiti-Horow henua	32,788	34,351	4.8	5,783	6,396	10.6	38,571	40,748	5.6
Wellington	144,837	149,214	3.0	95,996	91,702	-4.5	240,834	240,917	0.0
Marlborough	54,262	56,816	4.7	47,036	45,998	-2.2	101,298	102,814	1.5
Nelson-Tasman	190,065	186,586	-1.8	88,022	86,344	-1.9	278,087	272,930	-1.9
Canterbury	218,176	218,468	0.1	216,075	218,984	1.3	434,250	437,452	0.7
Hurunui	34,678	34,338	-1.0	15,493	17,498	12.9	50,171	51,836	3.3
Mackenzie	31,582	34,645	9.7	69,148	74,064	7.1	100,730	108,709	7.9
Timaru	28,508	26,236	-8.0	12,478	12,112	-2.9	40,985	38,348	-6.4
West Coast	70,164	57,220	-18.4	119,188	118,964	-0.2	189,352	176,184	-7.0
Wanaka	69,987	63,605	-9.1	67,581	67,347	-0.3	137,568	130,951	-4.8
Queenstow n	96,673	105,235	8.9	279,006	274,303	-1.7	375,679	379,538	1.0
Waitaki	39,182	36,496	-6.9	24,285	26,399	8.7	63,468	62,894	-0.9
Central Otago	58,683	53,568	-8.7	14,546	11,878	-18.3	73,229	65,446	-10.6
Dunedin	47,656	46,344	-2.8	49,687	43,142	-13.2	97,343	89,487	-8.1
Clutha	5,862	7,131	21.7	4,857	5,291	8.9	10,718	12,422	15.9
Fiordland	25,256	26,674	5.6	75,792	78,182	3.2	101,048	104,856	3.8
Southland	27,738	22,761	-17.9	25,894	27,301	5.4	53,632	50,062	-6.7
Total	2,851,307	2,879,204	1.0	2,117,813	2,088,517	-1.4	4,969,120	4,967,720	0.0

Table 5.2

Regional Tourism Organisation Areas' Monthly Occupancy Rates⁽¹⁾*By accommodation type*

RTO area	January 2019 occupancy rate					
	Accommodation type					
	Hotels	Motels	Backpackers	Holiday parks	Total	Total excluding holiday parks ⁽²⁾
	Percent					
Northland	68.0	73.7	58.0	44.9	53.6	67.3
Auckland	77.4	63.3	63.9	40.7	67.7	71.5
Coromandel	60.4	71.6	37.0	48.1	50.4	55.9
Waikato	56.6	66.2	63.5	41.1	54.7	62.9
Bay of Plenty	63.2	74.1	50.6	47.8	55.3	62.6
Rotorua	81.9	76.9	39.1	49.8	60.8	63.8
Taupo	72.8	75.0	60.7	35.0	57.9	69.2
Whakatane-Kaw erau	C	72.8	C	C	42.4	C
Gisborne	C	77.0	C	32.1	42.1	65.6
Taranaki	46.7	56.5	38.1	55.9	52.1	49.5
Haw ke's Bay	76.1	81.0	57.4	51.0	64.4	73.1
Ruapehu	56.8	36.5	24.9	52.2	37.9	35.1
Manaw atu	35.1	49.9	C	C	38.9	C
Whanganui	C	53.9	65.1	C	43.5	C
Wairarapa	C	62.5	C	26.5	38.3	53.9
Kapiti-Horow henua	C	59.1	C	30.7	33.9	38.4
Wellington	70.2	66.5	C	C	62.9	C
Marlborough	74.9	77.1	51.9	45.1	58.4	67.1
Nelson-Tasman	67.9	72.9	68.6	53.8	61.4	70.3
Canterbury	73.3	68.0	51.1	35.7	55.0	64.4
Hurunui	C	65.9	C	35.5	45.6	54.0
Mackenzie	C	74.9	C	67.5	75.2	79.1
Timaru	C	63.9	C	32.4	42.4	56.4
West Coast	59.2	67.1	50.9	45.8	55.0	58.7
Wanaka	71.9	89.3	72.7	59.4	67.5	76.6
Queenstow n	84.4	77.7	74.0	56.0	76.4	79.6
Waitaki	47.4	66.1	47.0	11.3	20.0	54.7
Central Otago	C	83.0	C	28.8	38.1	66.6
Dunedin	57.9	64.6	43.1	51.8	56.1	57.2
Clutha	C	54.5	C	28.9	39.7	50.4
Fiordland	C	78.0	C	61.8	68.9	72.9
Southland	52.0	51.5	44.2	28.5	42.8	49.4
Total	71.6	68.3	54.9	41.4	56.7	65.5

(1) Occupancy rates are calculated as the ratio of stay unit nights to monthly capacity.

(2) Occupancy rates excluding holiday parks are included because the capacity of holiday parks can distort the total occupancy rates.

Symbols:

C confidential

... not applicable

6 Local authority area results

Table 6.1 shows results for the individual local authority areas in the Auckland RTO area.

Table 6.1

Local Authority and Auckland Accommodation Results⁽¹⁾

Accommodation type	January 2019 results				
	Establish-ments	Capacity	Guest Nights	Average stay length	Occupancy rate
	Number			Days	Percent
Rodney District and North Shore City					
Hotels	9	11,687	C	C	C
Motels	41	21,545	27,214	2.09	60.58
Backpackers	4	9,703	C	C	C
Holiday parks	13	49,476	53,268	2.95	45.62
Total	67	92,411	98,021	2.56	49.90
Waitakere City					
Hotels	2	3,379	C	C	C
Motels	5	2,449	2,085	2.70	48.08
Backpackers	1	1,240	C	C	C
Holiday parks	1	3,782	C	C	C
Total	9	10,850	10,078	2.34	47.46
Auckland City					
Hotels	56	243,722	328,245	2.12	78.23
Motels	68	54,126	64,224	2.38	63.30
Backpackers	28	98,673	C	C	C
Holiday parks	2	9,548	C	C	C
Total	154	406,069	477,733	2.26	73.65
Manukau City, Papakura District and Franklin District					
Hotels	16	59,117	82,126	1.30	80.05
Motels	50	34,565	44,995	1.82	66.16
Backpackers	3	16,089	C	C	C
Holiday parks	5	15,035	C	C	C
Total	74	124,806	143,854	1.51	63.42
Auckland Regional Tourism Organisation area					
Hotels	83	317,905	427,007	1.89	77.41
Motels	164	112,685	138,519	2.12	63.33
Backpackers	36	125,705	88,930	2.90	63.88
Holiday parks	21	77,841	75,230	2.77	40.75
Total	304	634,136	729,686	2.09	67.73

(1) The Accommodation Survey is designed at the regional (RTO by accommodation type) level to meet data quality standards. Care should therefore be taken with data at the local authority level.

Symbol:

C confidential

... not applicable

7 Accommodation Survey technical notes

Data source

We collect data from accommodation providers or their representatives each month, mostly via a postal survey.

Coverage

The Accommodation Survey covers most short-term commercial accommodation in New Zealand.

The target population for this survey is all accommodation providers with the following characteristics:

- operating on a commercial basis
- providing mainly short-term (less than one month) accommodation
- economically significant (generally meaning being GST-registered and having a turnover of at least \$30,000 per year)
- included in class 4400 (accommodation) or class 4520 (pubs, taverns, and bars) in ANZSIC06 (Australian and New Zealand Standard Industrial Classification 2006)
- classified to 'hotels', 'motels', 'backpacker accommodation', or 'holiday parks'.

Excluded:

- hosted accommodation (such as 'bed & breakfast' establishments)
- marine vessels (such as cruise ships)
- private dwellings
- tramping huts (non-commercial)
- event-specific accommodation (such as temporary campervan parks)
- businesses that cease operation or no longer provide short-term commercial accommodation
- businesses that temporarily shut down (eg for renovations) – we remove them from the survey until they re-open.

Accommodation type classification

The predominant capacity provided by a business determines the accommodation type. For instance, if the business provides both motel and camping ground accommodation, but the majority of its stay units are motel rooms, then we classify it as a motel. We use the New Zealand Accommodation Classification, broadly defined below:

- hotels (including resorts)
- motels (including motor inns and serviced apartments)
- backpacker accommodation (including short-stay hostels)
- holiday parks (including caravan parks and camping grounds).

Confidentiality

'C' symbols are used in the tables where information has been suppressed. We do not release data from individual businesses.

Changes to survey content

Establishments may change the way they operate over time. If they do, they may be reclassified from one accommodation type to another. For example, if a holiday park adds sufficient motel units that it is operating more as a motel than a holiday park, it will be subject to reclassification to the 'motels' accommodation type. This type of change will tend to reduce surveyed guest nights and other figures for holiday parks (because there would be one fewer holiday park) while boosting guest nights and other figures for motels (because there would be one more motel).

Guest night and other movements, where the latest month is compared with the same month of the previous year, are affected for 12 months from the time that any reclassification is done. After 12 months, the reclassified establishment will appear in the same accommodation type in both comparison months.

Reclassifications of establishments are not the only changes that affect survey content and figures for the Accommodation Survey:

- When establishments temporarily cease operations, we take them out of the survey until they re-open. These changes affect figures for the number of establishments and available capacity.
- Businesses that start up, shut down, or move into or out of the short-term commercial accommodation industry also affect survey figures.

Survey errors

This survey aims for 100 percent coverage of the accommodation businesses in New Zealand (a full census). However, in practice, the overall response rate is usually between 76 and 80 percent. We estimate values for the remaining units based on the characteristics of similar establishments in the same or similar regions. This introduces unknown errors into the estimates, and users of the data should bear this in mind. The size of these unknown errors is difficult to quantify.

Other errors include respondent error, and errors in coverage, classification, and processing. Our editing processes identify and remove many errors, but some will likely remain. We cannot quantify the effect of the remaining errors.

Comparability

Accommodation Survey statistics are not always on the same basis as statistics from other sources. For example, 'average length of stay' in the Accommodation Survey is for all guests (domestic plus international), but in the [International Visitor Arrivals to New Zealand](#) reports, it is only for international guests.

More information

For further information on the Accommodation Survey, refer to webpage <https://www.stats.govt.nz/topics/accommodation>